






ADA Inquiries

3-1-1 began dispositioning ADA calls in April to either Solid Waste or Engineering.

Solid Waste offers accommodation for trash and recycling cart assistance to the curb. These requests are reverified in August annually.

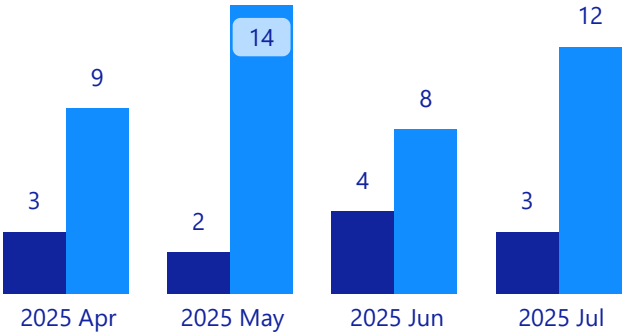
Traffic's Engineering offers assistance for ramps for buildings, sidewalks, homes, etc.

In August, 3-1-1 began gathering more detailed information on the calls. This allowed tracking of questions regarding ADA re-verifications.

-  Solid Waste
-  Engineering
-  e-Media

ADA Types

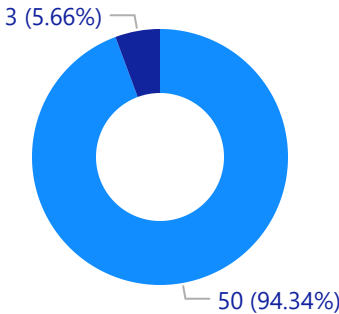
Prior to detailed data collection



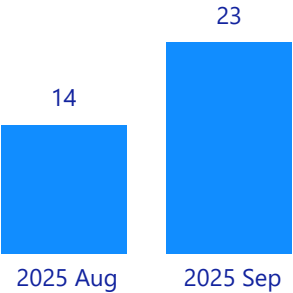
2025 - September

Department Breakdown

Current Month Only

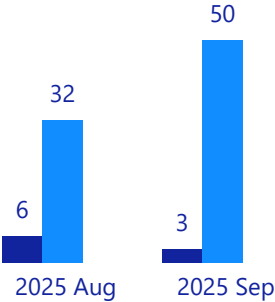


ADA Solid Waste Form Questions



ADA Types

Including detailed gathering



ADA Solid Waste Issues

 Lid Complaint  Missed Cart

