# Marketing Report



AIRPORT BOARD MEETING SEPTEMBER 27<sup>TH</sup>, 2023

## Executive Summary



Overview

Fly Local Campaign -Updates

Social Media – Updates

Website - Updates

Upcoming Events

General Updates



## Fly Local Campaign

### **New Pledges:**

- Driscoll Health Systems 3,000
- ZJZ Hospitality **500**
- Buckeye Texas Processing 250
- Kennedy Dental Care 150
- Dirt Rocks 40
- Titan Support Systems, Inc 38
- Next 2 Natural Turf 35
- Dawson Recycling 27
- Triple A Air Conditioning & Heating 20
- Devonshire Custom Homes 12
- Rigatoni's Italian Restaurant 10
- Munoz Engineering 10
- Gulf Coast Plains Insurance Services 5
- Al the Agent and Real Estate Rios 4

### July to September 2023

- 68 to 82 pledges (+20%)
- 10,111 to 14,212 individuals (+40%)



### **Totals:**

- 82 total pledges
- 14,212 individuals



**PLEDGE** 

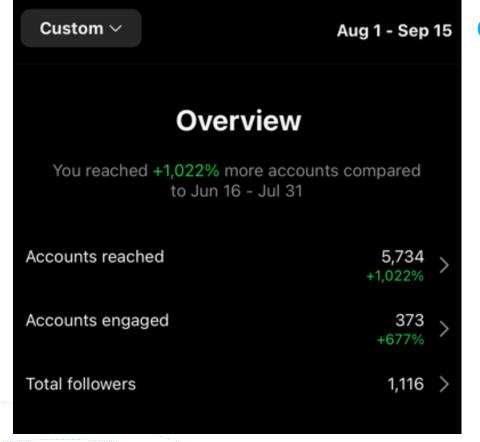
Social Media Insights
Data from Aug 1 - Sep 15



**Instagram** 



Comparing to Jun 16 – Jul 31



+1,022% more accounts reached

+677% more accounts engaged

+17.8% follower growth (947 to 1,116)



## **Social Media Insights**

Data from Aug 1 – Sep 15 Comparing to Jun 16 – Jul 31

#### Page and profile visits

Facebook visits (i)





#### Visitor highlights @

172

▲473.3%

Reactions

155 Page views **▲**4.7%

New followers in the last 47 days **▲** 117.9%

Unique visitors **▲**39.3%

3.2K

Post impressions

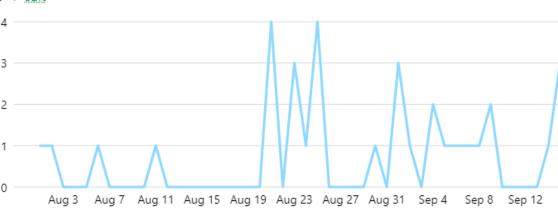
▲ 495%



#### New likes and follows

Facebook Page new likes (i)

33 ↑ 32%



#### LinkedIn

85 unique visitors (+39.3%)

85 new followers (+117.9%)

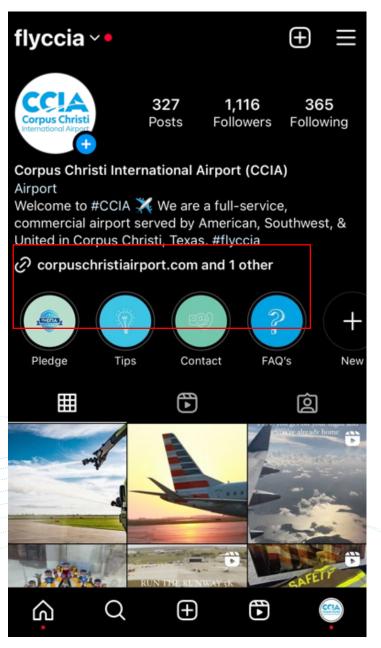
3.2K post impressions (+495%)

172 reactions (473.3%)



## Social Media Updates





### Instagram **Highlights**

For quicker information, highlights have been added to the Instagram page for passengers. Topics include FAQ's, Contact Us, Tips, and the Fly Local Pledge.

> FAQ's have clickable links that will take user to specific pages on our website

### **FAQ's Highlight**



### **Contact Highlight**



## **Fan Favorites**

Corpus Christi International Airport is at Corpus Christi International Airport. Published by Instagram ② · 6d · Corpus Christi · 🔇

Attention passengers A Our bathroom renovations, a part of our Terminal Rehabilitation Project, have begun with our downstairs restroom. At this time, please use the restrooms located on the 2nd floor. Thank you for your patience as we work to make your CCIA a better airport X



People reached: 5,706

Engagements: 1,190

Reactions: 41

Shares: 3

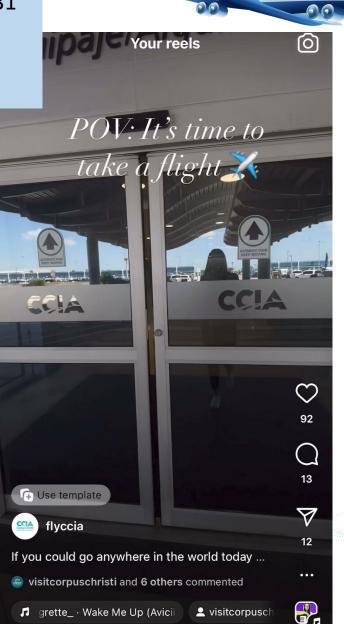
### **Instagram Performance**

Accounts Reached: 2,631

Interactions: 120

Likes: 93

Shares: 12



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## Travelers Accessibility

#### Accessibility at CCIA

At CCIA, we're committed to making every passenger's travel experience easy, comfortable, and safe. We strictly follow ADA requirements and provide facilities including, automatic doors, crosswalks, curb cuts, ramped access, and elevators. Airline ticket counters, point-of-sale counters, restrooms, drinking fountains, ATMs, and public seating areas are all ADA-compliant and wheelchair accessible.

If you have an accessibility related concern, please report it to our Safety Reporting page.

#### **Parking**

Parking lots are conveniently located directly in front of the terminal. There are ample disabled parking spaces in Long Term, Short Term, and Covered parking areas. Should you need assistance in the parking lot, please call 361-826-PARK. Parking at CCIA

#### Wheelchair Assistance

If you need assistance around the airport, please contact an employee from your airline, and they will be able to assist you. You can find more about wheelchair assistance from each of our airlines below.

Southwest Airlines

American Airlines

#### **Ground Transportation**

Should you need ground transportation to and from the airport, please visit our Transportation Services page to coordinate your transportation through our taxi cab services or special needs transportation providers.

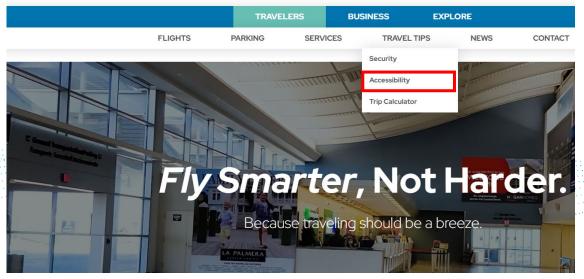
#### **Screening Assistance**

TSA offers screening information and assistance to travelers upon request through TSA Cares at (855) 787-2227. TSA Cares is designed to assist travelers with disabilities and medical conditions and others who may need additional assistance with screening. We strongly recommended that you contact TSA Cares at least 72 hours prior to a scheduled departure to ensure timely coordination of your request. For more information, please visit: Passenger Support | Transportation Security Administration (tsa.gov)

## **Website Updates**

### **Accessibility Page Added**







## **Ad/Sponsorship Opportunities**



## City of Kingsville Monthly Wine Walks

- Saturday, September 23rd
- Saturday, October 28<sup>th</sup>
- Saturday, February 24<sup>th</sup>
- Saturday, March 23rd

We love a good flight.





**Gold Sponsor** 

Visit Corpus Christi State of Tourism Palmera Ball





### PALMERA BALL

November 16, 2023

Omni Hotel Corpus Christi

900 N. SHORELINE BLVD CORPUS CHRISTI, TX 78401

## **Upcoming Events**



Run the Runway Saturday, November 11<sup>th</sup> Benefiting USO of South Texas

### GO TEAM Therapy Crisis and Airport Dogs

Saturday, September 30<sup>th</sup>

This training provides the animals the experience of working around the sights and sounds of an airport

