

AGENDA MEMORANDUM

for the City Council Meeting of November 17, 2015

DATE: October 30, 2015

TO: Ronald L. Olson, City Manager

FROM: Daniel M. Grimsbo, P.E., Director, Development Services Department

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Development Services Customer Survey Results

STAFF PRESENTER(S):

NameTitle/PositionDepartment1. Dan GrimbsoDirectorDevelopment Services

OUTSIDE PRESENTER(S):

Name <u>Title/Position</u> <u>Organization</u>

1. Dr. Daniel Jorgensen Chair, Dept. of Social Sciences Texas A&M Corpus Christi

2. 3.

BACKGROUND:

Provide an overview of the results of a 2015 Customer Survey of Development Services with a comparison to the same survey conducted in 2013

LIST OF SUPPORTING DOCUMENTS:

Presentation – Development Services Customer Survey 2015 Development Services Customer Survey