

SYMPHONY™ DISPATCH CONSOLE

Dispatch with Precision.
Command with Clarity.



When seconds matter, complex systems slow down dispatchers. Symphony simplifies the process with an intuitive user experience and advanced digital audio.

Differentiated by its seamless workflow and highly innovative user interface, Symphony was designed by dispatchers for dispatchers to meet all your needs. Its unique design incorporating TPM (Trusted Platform Module) 2.0, delivers a highly reliable platform crucial for 24/7 mission-critical operations. Plus, advanced audio technology ensures secure and efficient end-to-end communication.

The patented Baton™ technology allows agencies to integrate their CAD application to display 95% of Symphony's functionality using only 10% of their screen. An embedded web browser for VIDA® apps enables dispatchers to view real-time radio traffic across the system.

ANY SCREEN, ANYWHERE

The Baton makes complex tasks simple by directly integrating with your existing 9-1-1 and other third-party solutions on a single monitor.

ALWAYS ON, ALWAYS CONNECTED

The built-in network redundancy eliminates the possibility of a single point of failure, ensuring reliability and connectivity at all times.

OPEN, READY TO CONVERGE

Open architecture supports vendor-agnostic, smooth integrations with CAD, logging recorders, mapping, video and other solutions creating a converged, unified command and control ecosystem.

Designed by dispatchers, for dispatchers:

- > Capable of combining over 1,000 communication modules in a single dispatch solution
- > Industry-leading capacity for active call, patch and simulselect calls
- > Faster and accurate workflows with a customizable user interface and programmable X-Keys® keyboard
- > Supports SIP telephony and Call Director
- > Integrated Instant Recall Recorder for up to 24 hours of call history
- > Highly interoperable across P25 Conventional, P25 Trunked, Cellular and other systems

SPECIFICATIONS FOR: SYMPHONY DISPATCH CONSOLE

GENERAL SPECIFICATIONS*	
Processor Type: Intel® Core™ i7 Tiger Lake processor with TPM 2.0	
Operating System: Microsoft® Windows® 10 and 11 Enterprise 64-bit	
Typical Computer Dimensions (H x W x D): 1.75 x 16.75 x 10.5 in (4.5 x 42.5 x 26.6 cm)	
Display: Integrated Xe (Gen 12) graphics engine with up to 96 EU (Execution Units) Touchscreen capable from 19 to 48 inches	
Input Voltage: 110-240 VAC, 50-60Hz, nominal	
Base Frequency/max. Turbo: - 1.80 GHz / 4.40 GHz	
Operating Temperature: +32 to 104°F (0 to +40°C)	
Storage Temperature: -22 to +185°F (-30 to +85°C)	
Mean Time Between Failure: 10 years	
RoHS Compliant	
UL Certified	

SYMPHONY DISPATCH PLATFORM (ENCLOSURE)	
19-inch rack mount compatible metal housing	
1RU (1.75 in) height	
Front panel display, access, connections and controls for:	
Power	USB Accessories
DisplayPort™ (Video)	Solid-state Drive (SSD)
Auxiliary Audio Input	Backup Radio Switch
Auxiliary Audio Output	

ACCESSORIES				
Featured Accessories				
Symphony works with a diverse range of keyboards, mice, headsets, microphones and speakers for dispatchers to customize their setup.				
				
Over the Head Solid Boom Headset	X-Keys Keyboard XKE-128	Gooseneck Mic	Nano Speaker	Desk Mic
Additional Accessories Available				
Earbud Headset, Wireless Headset, Dual Footswitch, Single Footswitch, Jackbox, Wireless Adapter and the Wired Adapter.				

Product performance note: The performance of any L3Harris console (Symphony Dispatch Console) with any third-party hardware (including computers) other than L3Harris recommended or approved hardware is not guaranteed by L3Harris Technologies nor will L3Harris Technologies offer any software or other corrections to improve the performance of the L3Harris console with such third-party hardware.

Technical specifications are subject to change without notice.

EXTERNAL INTERFACES	
Two 10/100/1000 Gigabit Ethernet ports with RJ45	
Seven USB 2.0 ports (excluding audio subsystem)	
Seven USB 1.1 ports for audio accessories	
Six local digital inputs	
Five local solid-state relay outputs	
AUDIO SUBSYSTEM	
One 10/100 DSP-driven ethernet extender interface with RF45 connector	
Operator and supervisor headsets interfaced via DB-9F connectors on rear panel	
Desk microphone interface via DB-9F connector on rear panel	
Eight speaker interface with ¼-inch TRS jacks on rear panel for audio connections	
Analog Call Director interface via RJ45 connector on rear panel	
Analog backup radio interface via DB-9 male connector on rear panel and mode selection switch mounted on front panel	
Analog building intercom interface via RJ45 connector on rear panel	
Two auxiliary audio inputs via 3.5-mm TRS jack on rear panel	
Two auxiliary ethernet DSP extender ports on rear panel	
VIDEO	
Two DisplayPort video connections (can drive up to 4 monitors)	
STORAGE	
Externally accessible and removable solid-state drive	

Symphony™ Dispatch Solution

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