



## AGENDA MEMORANDUM

Action Item for the City Council Meeting April 20, 2021

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**DATE:** April 20, 2021

**TO:** Peter Zanoni, City Manager

**FROM:** Peter Collins, Chief Information Officer of Information Technology  
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<b>CISCO SmartNet Maintenance Renewal</b>
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**CAPTION:**

Motion authorizing a one-year service agreement with Great South Texas Corp, dba Computer Solutions of San Antonio, Texas, in an amount of \$74,940.49 for the maintenance renewal for Cisco SmartNet for the Information Technology Department, effective upon issuance of a notice to proceed with FY 2021 funding available in the Information Technology Fund.

**SUMMARY:**

This motion authorizes a service agreement with Great South Texas Corp dba Computer Solutions for the maintenance renewal of Cisco SmartNet. This maintenance renewal will provide the necessary support for the City's critical network infrastructure.

**BACKGROUND AND FINDINGS:**

Cisco SmartNet maintenance is required for critical network infrastructure which includes support and security updates for hardware and software. Cisco SmartNet includes 24-hour access to network technical assistance center engineers, device management, online technical resources, software updates and hardware replacements. The Cisco SmartNet renewal will ensure that the City of Corpus Christi has support for the critical network infrastructure.

**PROCUREMENT DETAIL:**

The IT Department reached out to Contracts and Procurement to issue a contract through the DIR Purchasing Cooperative. Contracts awarded through the DIR Purchase Cooperative have been competitively procured, in compliance with Texas local and state procurement requirements.

**ALTERNATIVES:**

There is no alternative. The critical network infrastructure is a highly secure system that must be maintained and supported by Cisco Smartnet.

**FISCAL IMPACT:**

The fiscal impact for Information Technology Department in FY 2021 is an amount not to exceed \$74,940.49 for a one-year agreement. This represents a 12% savings from the FY 2020 service agreement of \$85,146.87, and a 16% savings from the current list price for these services of \$89,214.87.

**FUNDING DETAIL:**

Fund:	5210 Info Tech
Organization/Activity:	40430 IT Network Services
Mission Element:	241 Provide Support Technology Infrastructure
Project # (CIP Only):	n/a
Account:	530230 Equipment Maintenance

**RECOMMENDATION:**

Staff recommends approval of this motion authorizing a one-year service agreement with Great South Texas Corp, dba Computer Solutions.

**LIST OF SUPPORTING DOCUMENTS:**

Price Sheet  
Service Agreement