AGENDA MEMORANDUM
First Reading Ordinance for the for the City Council Meeting of November 11, 2014
Second Reading Ordinance for the for the City Council Meeting of November 18, 2014

DATE: October 29, 2014

TO: Ronald L. Olson, City Manager

FROM: Floyd Simpson, Chief of Police
                Floyds@cctexas.com
                886-2605

Execute a maintenance agreement with Intrado for hardware and software support for the Emergency 911 Call Taker system

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CAPTION:

Motion authorizing the City Manager or his designee to execute a maintenance agreement with Intrado in the amount of $336,644, of which $50,496.60 is required for the remainder of FY 2014-2015 for software and hardware support services on the Emergency 911 System. The term of the contract is five years.

PURPOSE:

The extended maintenance agreement will provide software updates and 24 hour response service.

BACKGROUND AND FINDINGS:

The maintenance agreement supports the software and hardware for Positron 911 Call Taker System. It provides call takers with on-screen review of both landline and wireless calls, automatic location identification and number identification and cellular call back numbers. It also provides data reporting, searches of current and historical data, and automatic archiving on a weekly or monthly basis.

ALTERNATIVES:

No alternatives

OTHER CONSIDERATIONS:

CONFORMITY TO CITY POLICY:

Conforms to City Policy

EMERGENCY / NON-EMERGENCY:

Non-emergency

DEPARTMENTAL CLEARANCES:

Finance

FINANCIAL IMPACT:

X Operating   □ Revenue   □ Capital   □ Not applicable

Fiscal Year: 2014-2015	Project to Date Expenditures (CIP only)	Current Year	Future Years	TOTALS
Line Item Budget		50,496.60	286,147.40	336,644.00
Encumbered / Expended Amount				
This item		50,496.60	286,147.40	336,644.00
BALANCE		0.00	0.00	0.00

Fund(s): General

Comments:

RECOMMENDATION:

Staff recommends approval of agreement.

LIST OF SUPPORTING DOCUMENTS:

Agreement