



Quarterly Operational Update

June 30, 2026

OVERVIEW

1. Citygate Operational Assessment

- FY 2026 Progress Report
(October 2025- June 2026)

2. FY 2026 2nd Quarter Shelter Statistics

- January 2026 – March 2026

3. Spay and Neuter Voucher Program Update

4. Utility Bill Inserts





ANIMAL CARE SERVICES
ASSESSMENT

CITY OF CORPUS CHRISTI, TX

SEPTEMBER 16, 2024

CITYGATE ASSESSMENT

FY 2026 PROGRESS REPORT

(October 2025 – June 2026)



BACKGROUND

On May 8, 2025, Animal Care Services (ACS), in collaboration with Citygate Associates, presented the findings of their operational assessment to the City Council.

Citygate's evaluation produced a comprehensive roadmap comprising 170 recommendations to modernize ACS operations. A majority of the recommendations were related to internal operations, including policies and procedures.

Citygate organized the 170 recommendations into seven categories: **Standard Operating Procedures (SOPs), Operations, Staffing, Website, Facilities, Culture, and Statistics.**

CITYGATE ASSESSMENT IMPLEMENTATION PLAN

Fiscal Year 2026 Implementation Plan (October 1, 2025 - September 30, 2026)

Updated Implementation Timeline						
Fiscal Year	FY 2025	FY 2026	FY 2027	FY 2028	FY 2029	Total
Projected Progress	96 ✓	50		24		170

Following the achievement of completing over 56% of the 170 recommendations in Fiscal Year 2025, Citygate and ACS have revised the implementation plan for Fiscal Year 2026.

In Fiscal Year 2026, ACS will continue to focus on recommendations related to standard operating procedures and operations, which account for the majority of the remaining recommendations.



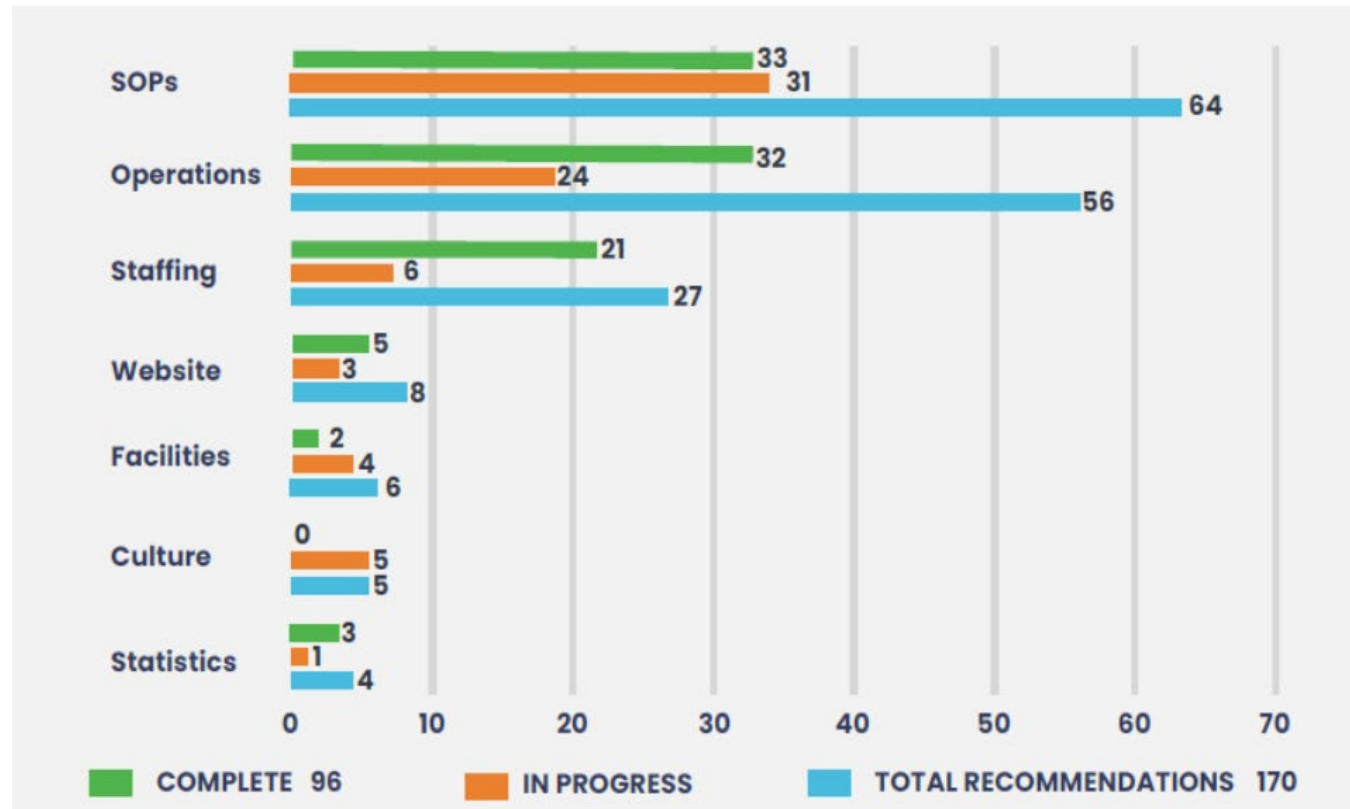
CITYGATE ASSESSMENT IMPLEMENTATION PLAN

Fiscal Year 2026 Recommendations Focus

Category	Recommendations
Standard Operating Procedures	Implement Managed Admission practices
Standard Operating Procedures	Improve data collection, response times, and officer understanding.
Operations	Train staff in the effective use of developed Chameleon reports
Operations	Develop Specific volunteer roles and provide training to the volunteers

CITYGATE ASSESSMENT OVERALL PROGRESS

The chart illustrates ACS's overall progress in implementing recommendations and indicates the number of remaining recommendations by category





Shelter Statistics

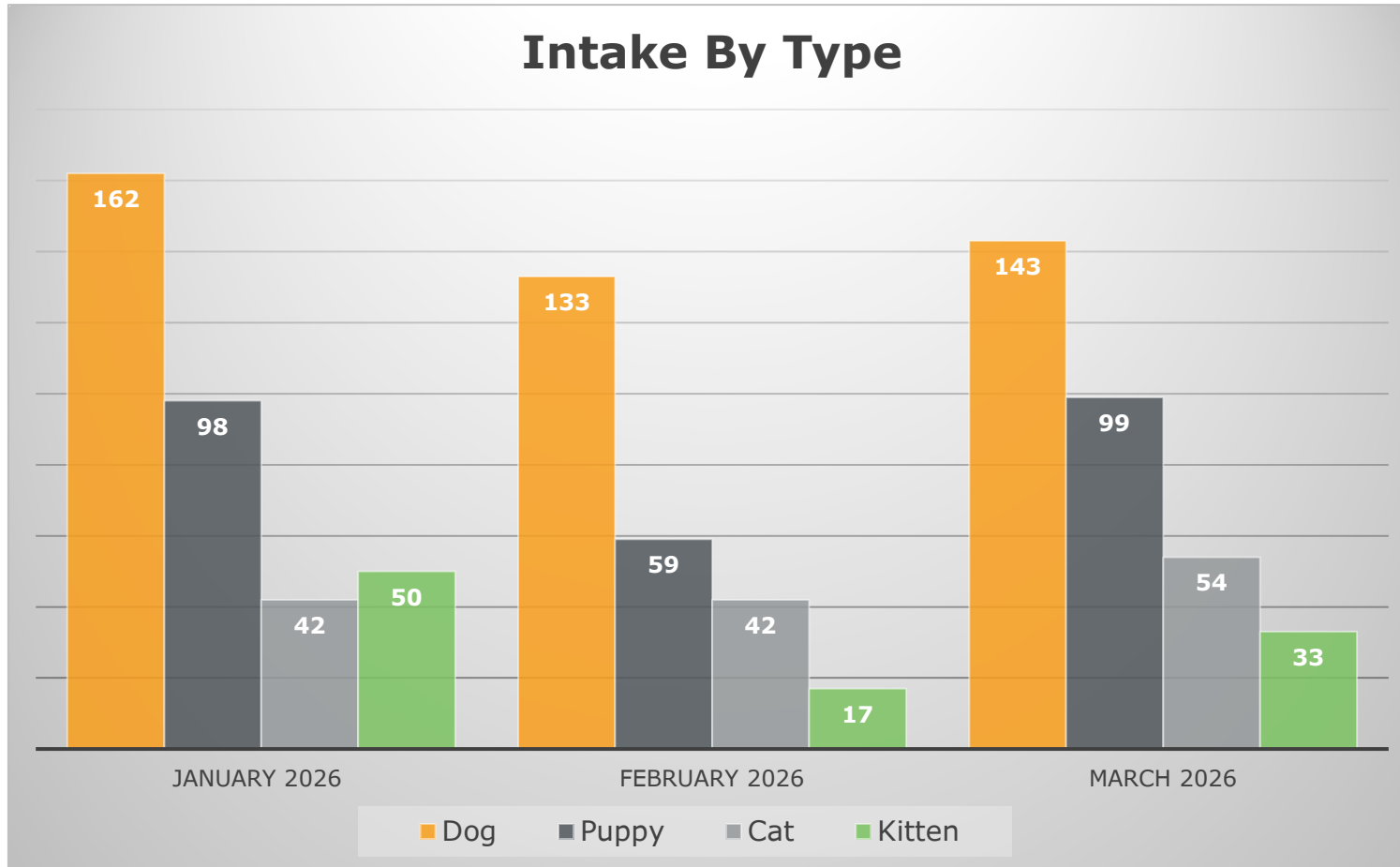
FY 2026 2nd Quarter

January 1, 2026 – March 31, 2026



*Animal Care Services Shelter Statistics are posted monthly on the CCACS website.

FY 2026 2nd Quarter **INTAKES**



Total Intakes for FY 2026 2nd Quarter

- Dog - 438
- Puppy - 256
- Cat - 138
- Kitten - 100
- **Total - 932**

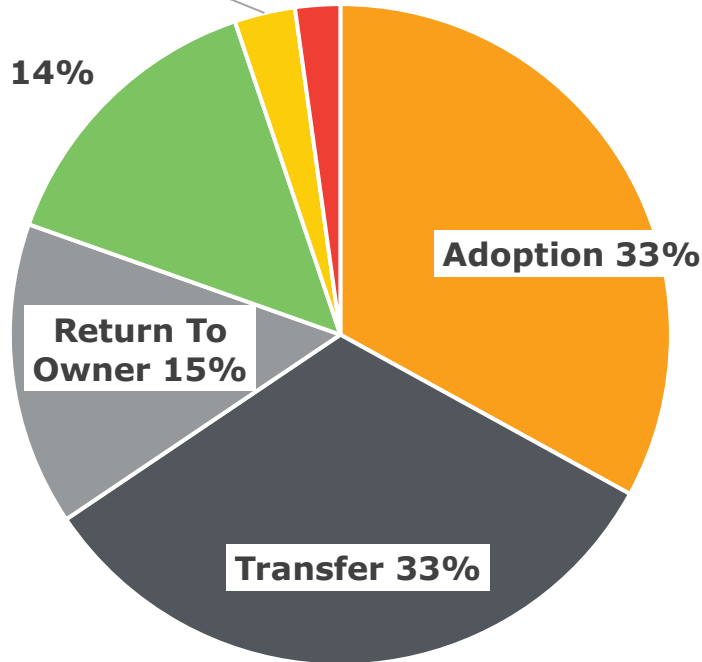
FY 2026 2nd Quarter Outcomes

Quarterly Outcomes by Type

Trap Neuter Release 3%

Died 2%

Euthanized 14%



- Adoption 300
- Transfer to Rescue 296
- Return To Owner 135
- Euthanized 131
- Trap Neuter Release 27
- Died 20

Total 909

Adoption

- Dog - 254
- Cat - 46

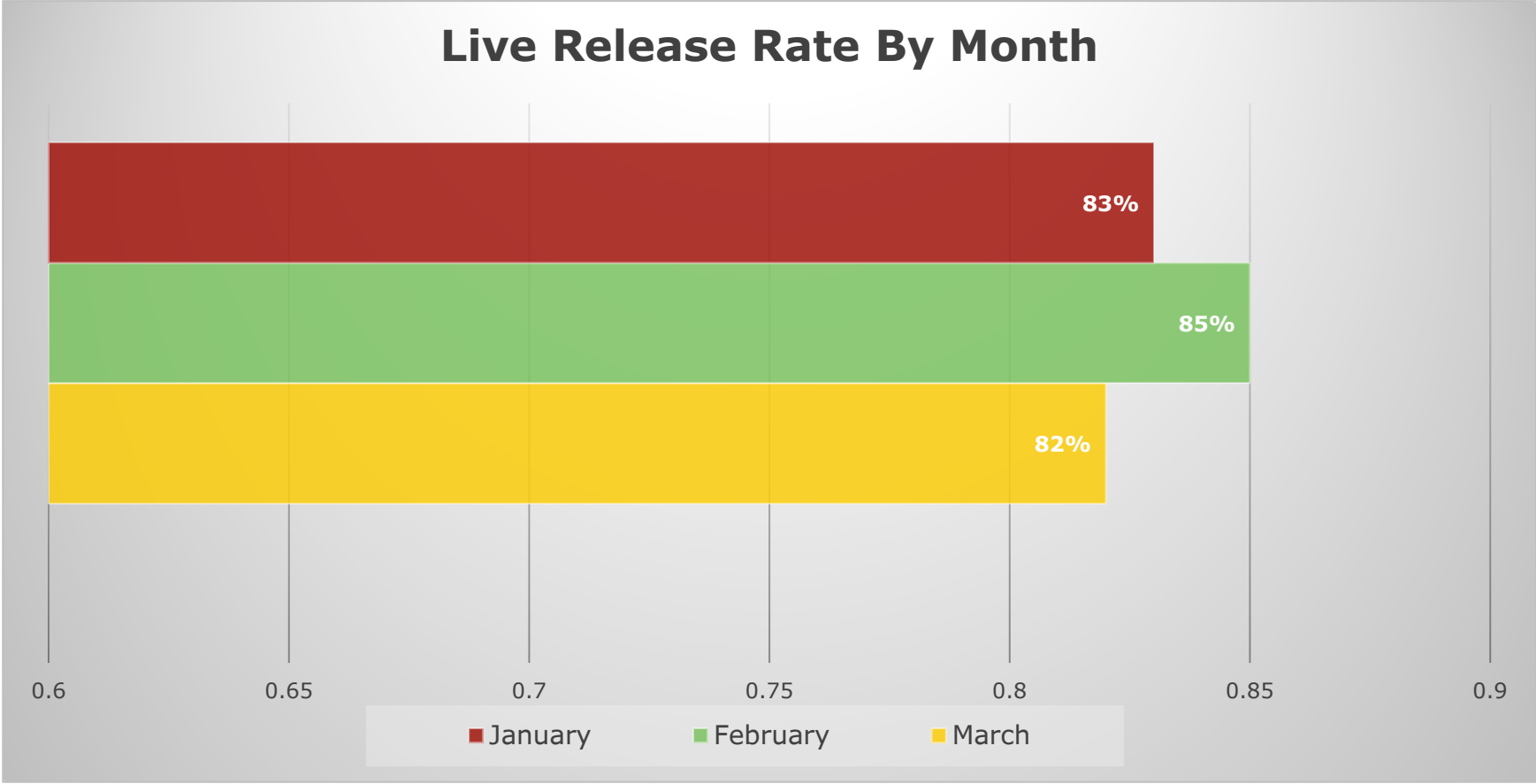
Transfer to Rescue

- Dog - 206
- Cat - 90

Return to Owner

- Dog - 125
- Cat - 10

FY 2026 2nd Quarter Live Release Rate



FY 2026 1st Quarter

Average Length of Stay

	Days in Shelter	Days in Foster Home	Total Days in Care
Dog	19.98	0.86	20.84
Puppy	9.58	0.53	10.10
Cat	10.04	0.00	10.04
Kitten	7.91	0.40	8.31



FY 2026 2nd Quarter

Field Activities

Field Activities for 01/01/2026 to 03/01/2026	
Initial Calls for Service	3,266
Total Calls for Service Including Follow-up Visits	5,856
Total Completed Field Calls for 01/01/2026 to 03/01/2026	
Initial Calls Completed	2,681
Total Calls Completed Including Follow-up Visits	5,187

Total Activity Type for 01/01/2026 to 03/01/2026	
STRAY	2,114
INVESTIGATION	1,844
BITE	1,193
ASSIST	225
TRANSPORT	210
PERMIT	64
WILD	45
NEGLECT	36
NUSIANCE	33
OWNED	21
INJURED ANIMAL	20
DEAD ON ARRIVAL	15
RESCUE	13
PROTECTED CUSTODY	7
CRUELTY	5
WARRANT	4
PROHIBITED	2
RELOCATE	2
SICK	2
ANIMAL ATTACK ON ANIMAL	1
TOTAL	5,856

Citations Given for 1/1/2026 to 3/31/2026	
Failure to Obtain Rabies Vaccination	192
Intact Dog oof Cat Over 6 Months	148
Failure to Obtain Current Registration Info (Microchip)	121
Failure to Restrain Animal	76
Violations of City Ordinance or State Law	36
Tethered to a Stationary Object	36
Failure to Provide Food/Water/Shelter	34
Public Nuisance	15
Failure to Quarantine	14
Failure to Spay or Neuter	14
Roosters Not Allowed	12
Unattended Dog Extreme Weather Below 32 Degrees	9
Failure to Reclaim Animal After Impoundment	3
Failure to Reclaim Animal After Quarantine	3
Failure to Provide Vet Care	2
More Than 7 Domestic Fowl	2
Tethering So Animal Becomes Entangled	2
More Than 6 Pets	2
Improper Storage of Food	1
Failure to Maintain Current Registration Info	1
Information Notices and Orders	
Notice of Violation	188
Notice of Impoundment	52
Sterilization Order	48
Total Citations Issued	1,011

FY 2026 2nd Quarter Citations Issued



Spay and Neuter Services Program

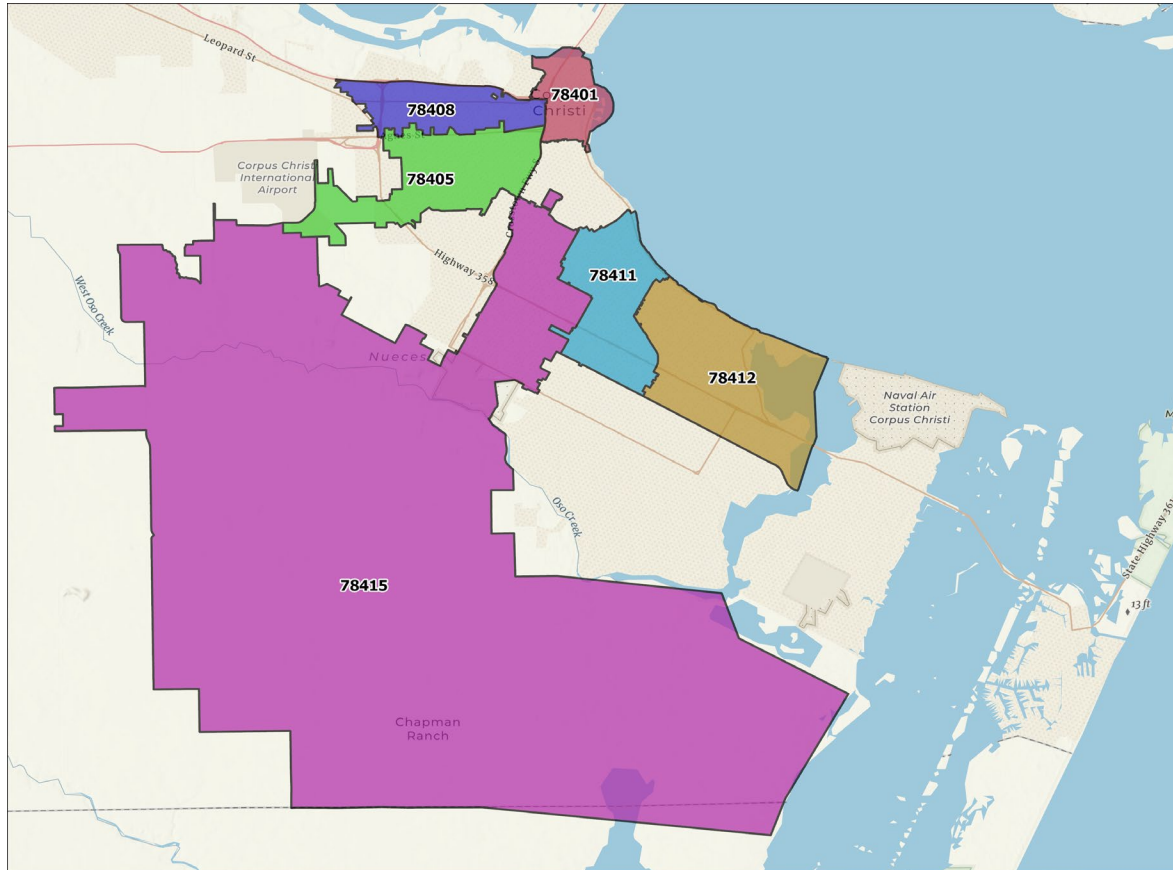
Overview

- On April 28, 2026, the City Council authorized \$250,000 in the FY 2026 General Fund Budget to enhance access to free spay and neuter services within the community.
- Funding split between two local partners
 - The Cattery - \$125,000
 - South Texas Animal Rescue Group - \$125,000
- This program aims to partner with spay and neuter services to increase access to reliable sterilization providers, supporting community health and safety by reducing stray and roaming dogs.
- Program began – May 1, 2026



Spay and Neuter Services Program

Targeted Areas



Targeted zip codes based on call volume and household income:

Zip Code	Cat	Dog	Total
78401	4	0	4
78405	23	12	35
78408	18	15	33
78411	20	14	34
78412	32	29	61
78415	18	39	57
TOTALS	115	109	224

Utility Bill Inserts

- ACS worked with the Communications Department and Animal Care Services Advisory Board
- Highlight the importance of responsible care and compliance
- Will be included in the July Utility Bill



**RESPONSIBLE CARE.
STRONGER COMMUNITY.**

**Healthy pets. Safe neighborhoods.
IT'S THE LAW.**

-  **SPAY OR NEUTER:** Prevent pet overpopulation, reduce roaming, and support longer, healthier lives.
-  **MICROCHIP:** The best way to get your pet home if they're ever lost.
-  **KEEP VACCINATIONS CURRENT:** Vaccines protect your pet from preventable diseases.
-  **LEASH. CONTAIN. PROTECT.** Keep pets secure and supervised. It's safer for them and for everyone.

FREE & LOW-COST RESOURCES

Spay/Neuter | Vaccinations | Microchipping
 www.CorpusChristiTX.gov/ACS
 361-826-4630
 2626 Holly Road, Corpus Christi, TX

SCAN ME



**For more info on
local Pet Laws**



CITY OF CORPUS CHRISTI
**ANIMAL CARE
SERVICES**