

ISLAND STRATEGIC ACTION COMMITTEE

Two (2) vacancies with terms ending 3-23-2027 and 3-23-2028, representing the following preferred but not required categories: 1 - Residential Property Owner and 1 - Padre Isles Property Owners Association.

Duties

The Island Strategic Action Committee (ISAC) advises the Mayor and City Council on development and implementation of the Mustang-Padre Island Area Development Plan. The ISAC shall develop specific strategies for implementation of the Mustang-Padre Island Development Plan with specific timelines to implement the respective strategies and a clear determination of which agency or individual is responsible to implement specific projects or programs.

Composition

The committee shall consist of fourteen (14) members appointed by the City Council. Membership in one or more of the following categories is preferred but not required: Padre Isles Property Owners Association, residential property owner who owns property and resides on Mustang or Padre Island; commercial property owner who owns property and operates a business on Mustang or Padre Island; developer of property on Mustang or Padre Island; member of the Padre Island Business Association; architect or professional engineer, who does work on projects on Mustang or Padre Island; realtor, who primarily represents buyers or sellers of property on Mustang or Padre Island; construction contractor, who primarily works on projects on Mustang or Padre Island; representative of an environmental group; person who resides on Mustang Island or who is an employee of a Mustang Island property owner; and at-large representatives who are residents of the City. Not less than twelve (12) members must reside or own property on Mustang or Padre Island. One (1) of the at-large representatives may, but is not required to, reside on Mustang or Padre Island. The City Council may appoint not more than five (5) members of the action committee who do not reside within the City if they own or represent the owner of property on Mustang or Padre Island. The following organizations may appoint a representative to serve as an ex-officio advisory member of the action committee without vote: Planning Commission, Watershore and Beach Advisory Committee, Park and Recreation Advisory Committee, Nueces County, Nueces County Water Control and Improvement District No. 4, and Corpus Christi Convention and Visitors Bureau.

Creation/Authority

Ordinance No. 028488, 2/16/10; amended Ordinance 030830, 4/26/16; Ordinance 032058, 3/17/2020

Meets	Member size	Term length / limit	Liaison					
1st Tuesday of every month at 5:30 p.m. Seashore Middle	14	3 years / 6 years	Bonnie McLaughlin					
Name District Term Appt. date End date Appointing Aut Position Status Category								
Alan A. Guggenheim	District 5	1	4/16/2024	3/23/2027	City Council		Resigned	Residential Property Owner
Robert J. Corbett	District 4	2	4/12/2022	3/23/2028	City Council		Resigned	Padre Isles Prop. Owners Assoc.
Robert B. Pruski Jr.	District 4	2	3/30/2021	3/23/2027	City Council		Active	Construction Contractor
Terry A. Palmer	District 4	1	4/11/2023	3/23/2027	City Council		Active	At-Large
Craig Thompson	District 2	1	4/12/2022	3/23/2027	City Council	Vice-Chair	Active	Professional Engineer
Kamran Zarghouni	District 5	1	4/16/2024	3/23/2027	City Council		Active	Realtor
William R. Hibbs II	District 4	1	4/16/2024	3/23/2027	City Council		Active	At-Large

Name	District	Term	Appt. date	End date	Appointing Auth.	Position	Status	Category
Marvin L. Jones	District 4	1	4/11/2023	3/23/2027	City Council		Active	At-Large
R. Bryan Gulley	District 4	1	4/16/2024	3/23/2027	City Council	Chair	Active	Mustang Island Rep.
Lauren D. Harris	District 4	1	3/18/2025	3/23/2028	City Council		Active	Padre Island Business Assoc.
Roy D. Coons	District 4	2	3/30/2021	3/23/2028	City Council		Active	At-Large
Sandy R. Graves	District 4	1	3/18/2025	3/23/2028	City Council		Active	Residential Property Owner
Cheryl D. Segrest	District 4	1	11/14/2023	3/23/2028	City Council		Active	At-Large
Meagan E. Furey	District 4	2	4/12/2022	3/23/2028	City Council		Active	At-Large
Linda Lindsey	District 5	1	N/A	N/A		Ex-Officio, Non-voting	Active	Parks and Rec Adv. Comm.
Harrison A. McNeil	District 4	1	N/A	N/A		Ex-Officio, Non-voting	Active	Watershore and Beach Adv. Comm.
Brook Kaufman	District 1	1	N/A	N/A	CVB	Ex-Officio, Non-voting	Active	CVB

ISLAND STRATEGIC ACTION COMMITTEE**Applicant List**

Name	District	Status	Category
Terry J. Brown	District 4	Applied	Residential Property Owner Padre Isles Property Owners Association Member
Dan Grimsbo	District 4	Applied	Architect or Professional Engineer Residential Property Owner
Natalia Muse	District 5	Applied	Realtor Developer Residential Property Owner Padre Isles Property Owner Association Member Commercial property owner
Brian Piatt	District 4	Applied	Residential Property Owner
Grex Rivera	District 4	Applied	Padre Isles Property Owners Association Member
Fred Samudio	District 4	Applied	Residential Property Owner
Pamela Y. Willingham	District 5	Applied	At Large Representative who is a City Resident

Application for a City Board, Commission, Committee or Corporation**Profile**Mr Terry
PrefixJ Brown
Middle Initial

Last Name

Email Address

Street Address

Corpus Christi

City

TX

State

78418

Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

2

Retired

Employer

Administrator/Executive
Director

Job Title

Licensed
Healthcare/Hospital
Administrator

Occupation

Work Address - Street Address and Suite Number

Retired

Work Address - City

Retired

Work Address - State

Retired

Work Address - Zip Code

Retired

Work Phone

Retired

Mr Terry J Brown

Work E-mail address

Retired

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences**Are you a Nueces County registered voter?**

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

Kindly note attached resume

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

ISAC only

Why are you interested in serving on a City board, commission or committee?

I believe that every citizen, if able and knowledgeable, should participate in and contribute to the management of their community.

Upload a Resume

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

No person shall be appointed by the Mayor or Council Members to serve on more than one board, commission, committee or corporation at the same time. If you currently serve as a voting member for a board, commission, committee or corporation are you willing to resign your current seat to serve on another board, commission, committee or corporation?

Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

Yes

Demographics

Gender

Male

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

- Residential Property Owner (Who owns property and resides on Mustang or Padre Island)
- Padre Isles Property Owners Association Member

Verification

Mr Terry J Brown

City Code Requirement - Residency

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-65, which states that all members of City boards and commissions, including ad hoc committees, appointed by the City, must be residents of the city. A move outside the city limits of the city by any member shall constitute automatic resignation from the particular board or commission on which such member served.

I Agree

City Code Requirement - Attendance

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-61, which provides that absences from more than 25% of regularly scheduled meetings during a term year on the part of any board, commission, or committee member shall result in an automatic termination. An absence shall be deemed unexcused unless excused by the board, commission or committee for good cause no later than its next meeting after the absence.

I Agree

Consent for Release of Information

I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.

I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Terry Brown

OBJECTIVE

Active Participation in Community Advisory and Governing Boards

SUMMARY OF QUALIFICATIONS

40 + Years management and leadership experience in senior care services; Skilled Nursing care and Alzheimer's Memory Care, Assisted Living Services.

12 Years Homeowners Association Property Manager, CAI Certified

40 + Years Active Member of Professional, District and Local Governing Boards

EDUCATION

San Diego State University, Business Administration
San Diego, CA

UCLA, School of Public Health Extension
Los Angeles, CA

ACCREDITATION/LICENSES

California Licensed Nursing Home Administrator #1992
Issued 12/1972

California RCFE Licensed Administrator #6023113740
Issued 01/2000

Alzheimer's Association Certified Caregiver Trainer
Issued 08/1996

California Licensed NHA Preceptor #4229
Issued 04/1980

Community Associations Institute (CAI) Certified
Issued 03/2011

WORK EXPERIENCE

Retired 07/2022

2010 - 2022 Watermark Retirement Communities

Executive Director - The Fountains at Sea Bluffs, Dana Point CA
180 Unit Assisted Living/Alzheimer's Memory Care/Independent Living
(Including 102 Unit The Fountains at Sea Bluffs Home Owner's Association)

2006 - 2010 Sunrise Senior Living

Jolla, CA
Executive Director - The Fountains at Pacific Regent La Jolla, CA
245 Unit Independent Living HOA/Skilled Nursing Care/Physical Rehab

2003 - 2006 The Ensign Group

CA
Executive Director - Premier Care Center, Palm Springs, CA
99 Bed Skilled Nursing/Physical Rehabilitation Center

2000 - 2003 Diversified Health Services

Gardens at Park Marino, Pasadena, CA
Executive Director - Park Marino Care Center/The
208 Unit Assisted Living/Skilled Nursing/Physical Rehab

1998 - 2000 The Rehabilitation Centre of Beverly Hills, LLC

Hills, CA
Executive Director - The Rehabilitation Centre of Beverly Hills, CA
150 Bed Sub-Acute/Skilled Nursing/Physical Rehabilitation Center

1993 - 1998 Summit Care Corporation

Vice-President, Alzheimer's Dementia Care Programs
- Development and oversight for all Alzheimer's Skilled Nursing and Assisted Living Special Care Unit Programs - CA, AZ & TX
- Developed and implemented all Alzheimer's operating standards
- Developed marketing programs which included the Alzheimer's Association Chapter related to each Summit Care Center

- Implemented Budgets and Operating Plans for each Center

1993 and Prior Available as Necessary

PRACTICAL EXPERIENCE

- Complete Skilled Nursing Center Operations
- Complete Assisted Living Center Operations
- Related Marketing Programs Including HMO Contract Development
- Successful Turn-Around for Difficult SNF and AL Operations
- New Operation Start-Up including all staff selection and training, policy and procedure implementation, accounting and budget systems, computer operating systems, new-license process, Union contract negotiations
- Joint Commission Accreditation for all long-term care operations
- Certified Executive Director Leadership Training Instructor

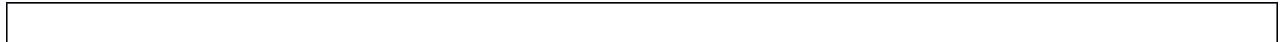
PROFESSIONAL AND PUBLIC ADVISORY AND GOVERNING BOARDS

- Current Board Member and Treasurer for the Padre Isle Property Owners Association, Corpus Christi, TX
- President and Board Member, San Diego County Healthcare Association, San Diego County, CA
- President and Board Member, Monterey Bay Healthcare Association, Santa Cruz County, CA

- Publicly Elected Board Member and Treasurer, Fallbrook Regional Health District, Fallbrook, CA
- Optimist Club Member
- American College of Nursing Home Administrators, Peer Review Committee

PERSONAL/PROFESSIONAL REFERENCES - TERRY BROWN

- Reserved - Available on Request



Application for a City Board, Commission, Committee or Corporation**Profile**

Dan
First Name

Grimsbo
Last Name

Email Address

Street Address

Corpus Christi
City

TX
State

78418
Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

20

Retired
Employer

Last one was Executive
Director
Job Title

Executive Level
management and
engineering
Occupation

Work Address - Street Address and Suite Number

NA

Work Address - City

NA

Work Address - State

NA

Work Address - Zip Code

NA

Work Phone

NA

Dan Grimsbo

Work E-mail address

NA

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences**Are you a Nueces County registered voter?**

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

-Master of Urban Planning, University of Illinois, December 2004 -Master of Science Business Organizational Management, University of La Verne, May 2003 -Bachelor of Science Civil Engineering, The Citadel, May 1996 (Graduated Magna Cum Laude) -Naval Nuclear Power School, Navy, 1986 -Associate Applied Science Mechanical Engineering Technology, Camden County College, June 1983 • Licensed Professional Engineer (PE), Illinois, 12/2006, No.062.059461 • Certified Planner with the American Institute of Certified Planners (AICP), 05/09, No.02341 • Certified Energy Manager (CEM) and Green Building Engineer (GBE) with the Association of Energy Engineers, 02/10, No.1500 and No.643 • DAWIA Level II Certified and held a NAVFAC Level III Acquisition Warrant for \$10M • DAWIA Level III Facilities Engineering Certified

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

ISAC TRIZ #2

Why are you interested in serving on a City board, commission or committee?

I know that my leadership, professionalism, and experience will be an asset to the City of Corpus Christi and its future needs.

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

NA

Demographics

Gender

Male

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

NA

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

- Architect or Professional Engineer (Who does work on projects on Mustang or Padre Island)
- Residential Property Owner (Who owns property and resides on Mustang or Padre Island)

The Reinvestment Zone No. 6 members must own real property in the zone or be an employee or agent of a person that owns real property in the zone. Do you qualify?

Yes No

Dan Grimsbo

Verification

City Code Requirement - Residency

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I Agree

City Code Requirement - Attendance

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I Agree

Consent for Release of Information

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Application for a City Board, Commission, Committee or Corporation**Profile**

Natalia

First Name

Muse

Last Name

Email Address

Street Address

CORPUS CHRISTI

City

TX

State

78418

Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

16

KELLER WILLIAMS COASTAL
BEND

Employer

REALTOR

Job Title

REAL ESTATE

Occupation

Work Address - Street Address and Suite Number

15105 S.P.I.D

Work Address - City

CORPUS CHRISTI

Work Address - State

TX

Work Address - Zip Code

78418

Work Phone

3619498282

Natalia Muse

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences

Are you a Nueces County registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

CCAR - EDUCATION COMMITTEE PIPOA -BOARD MEMBER

Education, Professional and/or Community Activity (Present)

Education • Culinary College — Certificate Program 2002-2005 • Moscow Institute of Business and Law — Law Degree 2005-2010 Professional & Community Leadership • CCAR Education Board — Board Member 2020-Present • Padre Island Owners Association — Architectural Control Committee Member 2022-2024 • Padre Island Property Owners Association (PIPOA) — Board Member 2024-Present • WORKING at Keller Williams Realty 2014- present

Why are you interested in serving on a City board, commission or committee?

I am interested in serving on a City board, commission, or committee because I care deeply about the long-term wellbeing, growth, and transparency of our community. Over the years, I've seen firsthand how thoughtful planning, responsible infrastructure decisions, and open communication can strengthen neighborhoods and improve quality of life. I want to contribute my experience, my work ethic, and my collaborative approach to help the City make informed, forward-thinking decisions. My service on the CCAR Education Board, the Architectural Control Committee, and the PIPOA Board has shown me how meaningful it is when residents and leaders work together. I believe in being proactive, solution-oriented, and engaged—especially when it comes to issues like infrastructure, development, and community standards. Serving on a City board is an opportunity to continue that work on a broader scale and to help ensure that our city grows responsibly, sustainably, and in a way that reflects the needs of its residents.

Upload a Resume

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

n/a

Demographics

Gender

Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

n/a

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

- Realtor (Who primarily represents buyers or sellers of property on Mustang or Padre Island)
- Developer of Property on Mustang or Padre Island
- Residential Property Owner (Who owns property and resides on Mustang or Padre Island)
- Padre Isles Property Owners Association Member
- Commercial property owner (Who owns property and operates a business on Mustang or Padre Island)

Verification

City Code Requirement - Residency

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I Agree

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I Agree

Consent for Release of Information

I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.

I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

RESUME

Born and raised in Bindery, Russia, I have always been driven by curiosity, determination, and a desire to build a meaningful life through service and community. In 2005, I began my studies at the University of Moscow's Business and Law School, earning my law degree in 2008. That same year, I was offered an exciting career opportunity that required one essential step—learning English. This challenge became the beginning of my journey to the United States.

My first visit to South Texas in 2008 changed the course of my life. I immediately fell in love with Padre Island, the Corpus Christi community, and the welcoming spirit of the people. Over the next three years, while completing my law degree, I traveled back and forth, each visit strengthening my conviction that this was the place I wanted to call home.

In 2010, I made the permanent move to North Padre Island and launched a construction company, where I discovered my true passion—homes. Although my law degree did not transfer for practice in the U.S., I realized that my legal background, combined with my love for homes and community, made real estate the perfect path. Real estate quickly became more than a profession; it became my calling.

I specialize in residential, commercial, multifamily, and luxury waterfront properties, helping buyers, sellers, and investors achieve their goals and grow their portfolios. In 2018, I founded the Shoreline Real Estate Team. Within nine months, the team grew into a dynamic group of agents, each bringing unique expertise to ensure every client receives personalized, high-quality service.

My commitment to education, community development, and responsible growth has guided my service in local leadership roles. Since 2020, I have served on the CCAR Education Board. In 2022, I joined the Architectural Control Committee for the Padre Island Owners Association, and in 2024, I was honored to become a member of the PIPOA Board.

Today, I remain dedicated to supporting the continued growth, integrity, and vibrancy of our island community—one project, one property, and one relationship at a time.

Application for a City Board, Commission, Committee or Corporation**Profile**

Brian
First Name

Piatt
Last Name

Email Address

Street Address

Corpus Christi
City

TX
State

78418
Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

3

Dell EMC
Employer

Senior Project Operations
Engineer
Job Title

Data Analyst / Digital
Transformation Developer
Occupation

Work Address - Street Address and Suite Number

1 Dell Way

Work Address - City

Round Rock

Work Address - State

Texas

Work Address - Zip Code

78682

Work E-mail address

brian_piatt@dell.com

Brian Piatt

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences

Are you a Nueces County registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

I do not serve on any city boards currently.

Education, Professional and/or Community Activity (Present)

<https://www.linkedin.com/in/brian-piatt/>

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

Island Strategic Action Committee

Why are you interested in serving on a City board, commission or committee?

Given my background in analytics & project management, I'm able to interpret data to help calculate a cost/benefit ratio for funding new initiatives

Upload a Resume

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

N/A

Demographics

Gender

Male

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

Residential Property Owner (Who owns property and resides on Mustang or Padre Island)

The Reinvestment Zone No. 6 members must own real property in the zone or be an employee or agent of a person that owns real property in the zone. Do you qualify?

Yes No

Verification

City Code Requirement - Residency

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I Agree

City Code Requirement - Attendance

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I Agree

Consent for Release of Information

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Senior Project Manager Engineer

Experienced program manager with over 15 years of proven history using data analytics, process modernization, and service design to drive continuous improvements in business operations. This data-centric approach has resulted in:

- 26% reduction in mean time to resolve (MTTR) software order issues.
- 206% increase in self-service adoption.
- 46% decrease in customer average handle time.

Project Management | Agile Development | Data Analytics | Process Design | Customer Service Management | Taxonomy

Service Management | Data Governance | Business Operations | Jira Architect | Training Development

Professional Experience

Senior Business Operations Project Engineer | Dell EMC, Austin, TX

January 2020 – Present

Spearheaded cross-functional customer service management digital transformation initiatives for the consumer and commercial software product portfolio.

- Standardized the software order escalation process, which reduced customer misroutes by 14% and decreased mean time to resolve (MTTR) on related activities by 26%.
- Automated software fulfillment validation processes, which contributed to a 32% reduction in help desk tickets.
- Led the implementation and development of Jira Software for sprint development and product backlog prioritization.

Senior Technical Product Support Engineer | Dell EMC, Austin, TX

September 2014 – January 2020

Coordinated a team of 12 members in the design, development and implementation of technical processes, documentation, and training.

- Increased self-service channel adoption by 206% after implementing content optimization, user-centric design principles, and data analytics to the content service management strategy.
- Enhanced search engine optimization (SEO) taxonomy capabilities, which contributed to a 49% decrease in call volume and \$475k annual savings.
- Integrated the knowledge management team into engineering scrum sprints, which decreased service readiness development time on new products by 77%.

Senior Resolution Engineer | Dell (formerly Credant Technologies), Addison, TX

June 2010 – September 2014

Oversaw the customer service management escalation process, communication strategy, and training for the commercial security software portfolio (21 programs).

- Coordinated with call center operations, service leadership, and marketing to standardize the global customer support journey, which increased the customer experience score from 48% to 63%.
- Achieved service level agreements (SLAs) on-time by collaborating with engineering, services, and product management to prioritize, story point, and document product bugs.
- Designed, developed, and delivered the internal service's training, resulting in a 46% decrease in average handle time with technical support.

Information Technology Manager | Amacore Group, Irving, TX**April 2009 – June 2010**

Managed the IT architecture, help desk, operational processes, security, and data governance for 3 sites serving over 200 employees.

- Increased quarterly IT ticket resolution rate by 88% after deploying a service management system.
- Developed an internal knowledge management system, which decreased customer service support average handle time by 41%.
- Successfully coordinated a cross-functional effort to adhere to Payment Card Industry Data Security Standards (PCI DSS) level 3 governance within a 6-month deadline.

Information Technology Manager | FireEye (formerly iSIGHT Partners), Dallas, TX**August 2007 – March 2009**

Supported the IT infrastructure, data security, and technology budget for 2 sites serving over 50 employees.

- Reduced IT annual software and equipment expenses by \$30k after implementing an inventory control system and server virtualization software.
- Implemented technological improvements, such as the 88% reduction to system imaging time and 42% decrease in malware.

Education & Certifications

ITIL v4 Managing Professional AXELOS	Completed 2020
Cybersecurity Analyst (CySA+) CompTIA	Completed 2019
Knowledge-Centered Service (KCS v6) Fundamentals KCS Academy	Completed 2019
Certified Cloud Security Professional (CCSP) (ISC) ²	Completed 2018
Apple Certified Support Professional (ACSP) Apple	Completed 2018
ITIL Expert Certificate in IT Service Management EXIN	Completed 2018
Certified Information Systems Security Professional (CISSP) (ISC) ²	Completed 2017
Security+ CompTIA	Completed 2016
Certified Technical Trainer (CTT+) CompTIA	Completed 2015

Proficiencies

Software:

- **Process Design:** MS Visio | ARIS Business Process Analysis
- **Project Management:** Atlassian Jira | Atlassian Confluence | Planview | MS SharePoint
- **Data Analytics:** Power BI | Saba Cloud | JQL | Adobe Analytics | QI | MS Excel | | SQL | PostgreSQL
- **Video:** Camtasia | Ooyala | YouTube
- **Virtualization:** VMWare vSphere | VMware Workstation

Application for a City Board, Commission, Committee or Corporation**Profile**

Grex

First Name

Rivera

Last Name

Email Address

Street Address

Corpus Christi

City

TX

State

78418

Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

8

Gulfstream Council of Co-
Owners

Employer

Assistant General Manager

Job Title

Property/ Hospitality
Management

Occupation

Work Address - Street Address and Suite Number

14810 Windward Drive

Work Address - City

Corpus Christi

Work Address - State

Texas

Work Address - Zip Code

78418

Work Phone

3619498061

Grex Rivera

Work E-mail address

grex@gulfstreamcondos.com

Preferred Mailing Address

Work Address

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences**Are you a Nueces County registered voter?**

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No I do not currently serve on any other City Board,

Education, Professional and/or Community Activity (Present)

I currently serve as the Assistant General Manager at Gulfstream Condominiums, where I oversee daily operations, owner relations, and guest experience for a large beachfront property. I also lead our marketing and partnership efforts, including community-focused initiatives with local organizations. I stay actively involved in city discussions related to coastal management, seawall conditions, and island development. I regularly attend District 4 meetings to stay informed and engaged in issues that directly impact Padre Island and its residents.

Why are you interested in serving on a City board, commission or committee?

I am interested in serving on a City board because I want to play an active role in strengthening our community and supporting the long-term success of Padre Island. Through my work at Gulfstream Condominiums, I see firsthand how city planning, coastal management, infrastructure, and tourism initiatives impact residents, property owners, and local businesses. Serving on ISAC would allow me to contribute my operational experience, hospitality background, and knowledge of island concerns to help guide thoughtful, community-focused decisions. I want to be part of a collaborative group that works toward a safer, stronger, and well-supported island for everyone.

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

No person shall be appointed by the Mayor or Council Members to serve on more than one board, commission, committee or corporation at the same time. If you currently serve as a voting member for a board, commission, committee or corporation are you willing to resign your current seat to serve on another board, commission, committee or corporation?

Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

N/A

Demographics

Gender

Male

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

Padre Isles Property Owners Association Member

Verification

City Code Requirement - Residency

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I Agree

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Application for a City Board, Commission, Committee or Corporation**Profile**

Fred

First Name

Samudio

Last Name

Email Address

Street Address

Corpus Christi

City

TX

State

78418

Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 4**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

55

Retired

Employer

Retired

Job Title

Retired

Occupation

Work Address - Street Address and Suite Number

13954 Mainsail Street

Work Address - City

Corpus Christi

Work Address - State

Tx

Work Address - Zip Code

78418

Preferred Mailing Address Home/Primary Address

Fred Samudio

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences**Are you a Nueces County registered voter?**

 Yes No**Do you currently serve on any other City board, commission or committee at this time? If so, please list:**

No

Education, Professional and/or Community Activity (Present)

Property management of several large scale Condominium HOAs on Padre Island and Port Aransas. Served on the Port Aransas Chamber/ CVB Board and Marketing Committee for over 13 years. Current Texas Notary.

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

Island Strategic Committee Nueces County Appraisal Review Board

Why are you interested in serving on a City board, commission or committee?

I would like to provide my many years of experience to helping the Padre Island and Mustang Island area progress in a reasonable manner to facilitate financial and environmental enrichment for the coastland and inhabitants.

Are you an ex-Officio member of a City Board, commission or committee?

 Yes No

No person shall be appointed by the Mayor or Council Members to serve on more than one board, commission, committee or corporation at the same time. If you currently serve as a voting member for a board, commission, committee or corporation are you willing to resign your current seat to serve on another board, commission, committee or corporation?

 Yes No**Are you a current candidate in an election for a non-city public office?**

 Yes No**Do you currently serve as an elected official for a non-city public office?**

 Yes No

Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A

N/A

Demographics

Gender

Male

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

Residential Property Owner (Who owns property and resides on Mustang or Padre Island)

Verification

City Code Requirement - Residency

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Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Application for a City Board, Commission, Committee or Corporation**Profile**

Pamela
First Name

Y
Middle Initial

Willingham
Last Name

Email Address

Street Address

Corpus Christi
City

TX
State

78414
Postal Code

Primary Phone

Alternate Phone

What district do you live in? * District 5**Current resident of the City of Corpus Christi?** Yes No**If yes, how many years?**

2

NAS Kingsville
Employer

Command Master Chief
Job Title

Retired
Occupation

Work Address - Street Address and Suite Number

554 McCain St #214

Work Address - City

Kingsville

Work Address - State

Texas

Work Address - Zip Code

78363

Which Boards would you like to apply for?

ISLAND STRATEGIC ACTION COMMITTEE: Submitted

Interests & Experiences**Are you a Nueces County registered voter?**

 Yes No**Do you currently serve on any other City board, commission or committee at this time? If so, please list:**

None.

Education, Professional and/or Community Activity (Present)

MBA -concentration in Organizational Leadership Currently enrolled in Pre-Nursing program at TAMU-CC and Del Mar College

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

1. Ethics Committee 2. Citizens Health Advisory Board

Why are you interested in serving on a City board, commission or committee?

As a new member of the community, I would like to give back to the community that has opened its arms to me and will allow me to show my appreciation by serving this wonderful community.

Upload a Resume**Are you an ex-Officio member of a City Board, commission or committee?**

 Yes No**Are you a current candidate in an election for a non-city public office?**

 Yes No**Do you currently serve as an elected official for a non-city public office?**

 Yes No**Will you seek re-election to the non-city public office? If not in a non- city public office, please enter N/A**

N/A

Demographics

Gender

 Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

 Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

 Yes No

Does your employer or your spouse's employer have a City contract?

 Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

 Yes No

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 Yes No

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N/A

Board-specific questions (if applicable)

Question applies to ISLAND STRATEGIC ACTION COMMITTEE

ISAC preferred representatives from certain categories. Do you qualify for any of the following categories? *

None of the above

Question applies to multiple boards

Are you willing to provide an Annual Report of Financial Information as required by the Code of Ethics?

Yes No

Verification

City Code Requirement - Residency

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Pamela Yvetta Willingham
7754 Lariat Toss Drive
Corpus Christi, TX
(727) 900-4720

OBJECTIVE

To bring the depth of my military leadership experience as a former Command Master Chief and Aviation Maintenance Master Chief to the City Council Ethics Committee promoting ethical governance, accountability, and transparency. With a strong background in executive advising, personnel development and strategic leadership, I am committed to upholding the highest standards of integrity and fostering public trust through fair and principled service.

PROFESSIONAL SUMMARY

Seasoned executive leader with over 31 years of honorable military service known for upholding the highest ethical standards in leadership, personnel management, and organizational oversight who demonstrates a deep commitment to fairness, accountability and transparent decision-making in environments demanding discretion, trust, and integrity. Skilled in cultivating ethical cultures, resolving conflict, and guiding teams through complex challenges while bringing a well-established reputation for sound judgment, respectful communication, and a values-based approach to governance. Traits that are ideally suited for supporting the mission and integrity of Corpus Christi City Council Ethics Committee.

PROFESSIONAL EXPERIENCE

United States Navy (1994-August 2025)

- Served as an Aviation Electrician performing scheduled and unscheduled maintenance for P-3C and P-3B/A aircraft in Patrol Squadron TWO-SIX (VP-26), Brunswick, Maine and Patrol Squadron THREE-ZERO (VP-30) Jacksonville, Florida from 1994-2001.
- Served as a Gate Guard, Patrolman and Guard Supervisor, 2001-2003. Performed physical security of Naval Magazine-Guam, Apra Harbor and Polaris Point in direct support of events associated with September 11, 2001.
- Served as an Aviation Electrician, Quality Assurance Representative, Leading Chief Petty Officer and Maintenance Control Chief performing scheduled and unscheduled maintenance; performing quality assurance functions for EP-3C and P-3C aircraft; leading/mentoring 23 Sailors performing maintenance on aircraft; and performing safe-for-flight/aircraft release duties in Fleet Reconnaissance Squadron ONE (VQ-1), Whidbey Island, Washington from 2003-2007.
- Served as a Recruit Division Commander training incoming recruits on naval history, heritage and tradition at Recruit Training Command, Great Lakes, Illinois from 2007-2010.

- Served as Division Leading Chief Petty Officer leading a division of 40 Sailors onboard the USS CARL VINSON (CVN-70), San Diego, California from 2010 -2013.
- Served as Quality Assurance Supervisor performing maintenance analytics and quality assurance functions for MH-60R helicopters while leading a team of 15 Quality Assurance Representatives in Helicopter Maritime Strike Squadron SEVEN-SEVEN (HSM-77), San Diego, California and Atsugi, Japan from 2013-2015.
- Served as Maintenance Master Chief leading a maintenance department of 250 Sailors and Officers in Patrol Squadron THREE-ZERO (VP-30), Jacksonville, Florida from 2015-2017.
- Served as Command Master Chief Petty Officer and principal advisor to the Commanding Officer across four commands between 2017 and 2025, including VAW-117, CPRW-57, VFA-86, and NAS Kingsville, Texas. Provided senior-level counsel on Sailor quality of life, discipline, professional development, and mission execution. Played a critical role in policy development, enforcement of Navy standards, and upholding ethical conduct while strengthening accountability and leadership throughout the chain of command.

EDUCATION/CERTIFICATIONS

MBA-Organizational Leadership	American Intercontinental University Chandler, AZ	GPA: 3.7
BA-Organizational Leadership	American Intercontinental University Chandler, AZ	GPA: 3.63
Practical Nursing Program	Florida Community College Jacksonville, FL	
Senior Enlisted Academy	Certification Naval War College Newport, RI	
Master Training Specialist	Certification Recruit Training Command Great Lakes, IL	
Recruit Division Commander	Certification Recruit Training Command Great Lakes, IL	

References supplied upon request.