



CITY OF
CORPUS CHRISTI

AGENDA MEMORANDUM

Action Item for the City Council Meeting March 24, 2026

DATE: March 24, 2026

TO: Peter Zaroni, City Manager

FROM: Peter Collins, Director of Information Technology
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Radio Maintenance Service Agreement

CAPTION:

Resolution authorizing a three-year Radio Network Support & Maintenance Service Agreement with Dailey and Wells Communications, Inc., in an amount up to \$1,416,741.42 for enterprise software support, maintenance, and technical services, renewable annually subject to sufficient appropriations, such services being necessary to maintain the operational reliability of the Coastal Bend Regional Interoperability Network (CBRIN) radio system, with FY 2026 funding of \$236,123.57 from the General Fund.

SUMMARY:

This resolution authorizes the Information Technology Department to enter into a service agreement with Dailey and Wells Communications, Inc. to ensure high availability of CBRIN.

BACKGROUND AND FINDINGS:

In FY 2021, the City began a major upgrade of CBRIN to the P25 radio standard. This project modernized the region's radio infrastructure by replacing outdated equipment, expanding system capacity, improving coverage, adding a new radio site, and conducting the necessary testing, configuration, and frequency analysis to support long-term growth.

The P25 upgrade was completed this year, and it addressed critical needs in coverage, connectivity, redundancy, and security. CBRIN is the primary communication system for

the region, which supports Public Safety and other operations. This enables the region to coordinate effectively during major emergencies, including hurricanes and other high- risk events.

Some participants within the CBRIN are the City of Corpus Christi, Nueces County, City of Kingsville, San Patricio County, City of Port Aransas, City of Portland, Department of Transportation, Homeland Security, FBI, TAMUCC, Port of Corpus Christi PD, Bishop PD, Corpus Christi ISD, Calallen ISD, Flour Bluff ISD, and Robstown ISD.

A maintenance service agreement is essential to protect the City's investment and ensure the system remains dependable. Because CBRIN spans multiple sites and serves multiple agencies, it requires regular inspections, timely repairs, and ongoing support to prevent service interruptions. This service agreement provides consistent, professional maintenance for all owners and ensures the region's most important communication system remains reliable, resilient, and fully operational when it matters most.

This agreement provides a comprehensive maintenance plan and is necessary to support and maintain the City's new P25 radio infrastructure, which requires enhanced technical services, expanded system monitoring, and updated maintenance standards that are not fully covered under the existing contract which includes five radio towers, the infrastructure and network, 4,800 radios, software support and maintenance, and firmware upgrades. To meet these operational and public safety requirements, the new agreement establishes a three-year term at an annual rate of \$472,247.14. Under this structure, the City of Corpus Christi will be billed \$39,353.93 per month, totaling \$236,123.57 for the remaining six months of FY 2026 and future months budgeted through the City's annual budget process.

This procurement qualifies under the applicable provisions of the Local Government Code because it is essential to protecting the health and safety of the community's residents and involves the acquisition of necessary captive replacement parts for existing equipment.

PROCUREMENT DETAIL:

This procurement falls under two statutory exceptions under the Local Government Codes: sections 252.022(a)(2) and (a)(7)(D), as this procurement: (i) is necessary to preserve or protect the public health or safety of the municipality's residents; and (ii) consists of captive replacement parts or components for equipment, respectively.

CBRIN requires enterprise software support, technical support, and continued maintenance services for the public safety radio system's equipment and peripherals.

ALTERNATIVES:

The alternative is not to enter into the service agreement with Dailey and Wells Communications, Inc., which would directly affect CBRIN's reliability.

FISCAL IMPACT:

In FY 2026, the fiscal impact from the 1020 General Fund is \$236,123.57, with future

years budgeted through the annual budget process.

FUNDING DETAIL:

Fund: 1020 – General Fund
Organization/Activity: 11801 – Police Computer Support
Department: 29 - Police
Account: 530240 – Radio Maintenance
Amount: \$236,123.57

RECOMMENDATION:

Staff recommends authorizing the execution of the service agreement with Dailey and Wells Communications, Inc., for enterprise firmware/software, parts, labor, transportation, and technical services to support and maintain the Coastal Bend Regional Interoperability Network.

LIST OF SUPPORTING DOCUMENTS:

Resolution
Agreement
Presentation