



**Amendment #1
Finance & Procurement**

Date: August 22, 2025

Agreement #: 6017 – Integration and Installation of Flight Information Display System

Contractor/Consultant: Infax, Inc.

Current Amount: \$399,207.00

- I. Section 3, Compensation and Payment, of the Agreement is amended by increasing the amount \$60,790.00; therefore, the revised total amount of the Agreement is \$459,997.00.
- II. Attachment A, Scope of Work, to the Agreement is supplemented by adding Attachment A-1, which is attached to this Amendment #1 and incorporated by reference into the Agreement as if fully set out here in its entirety.
- III. Attachment B, Bid/Pricing Schedule, to the Agreement is supplemented by adding Attachment B-1, which is attached to this Amendment #1 and incorporated by reference into the Agreement as if fully set out here in its entirety.
- IV. This Amendment #1 is effective upon the date of final execution by the parties, unless an earlier date is expressly stated within this document.

To the extent that the provisions of this Amendment conflict with any provisions of the Agreement and prior amendments, if any, the provisions of this Amendment shall prevail and govern for all purposes and in all respects.

Bryan Davis
Bryan Davis (Aug 27, 2025 09:29:26 EDT)

08/27/2025

Rachel Erben Date
Assistant Director, Contracts & Procurement

Infax, Inc. Date

Reviewed by:

Nora Vargas 08/22/2025
Nora Vargas (Aug 22, 2025 15:05:45 CDT)

Purchasing Manager Date

APPROVED AS TO LEGAL FORM:

Elizabeth Hundley 8/27/25
Assistant City Attorney Date

Scope of Work

Embross, via Infax will deliver Odyssey CUPPS, Licensed Software and Enhanced Program Support ("EPS"), as indicated below:

CUPPS Equipment

Positions Required

2 x Check-in positions, each with:

- PC, Monitor, USB Mouse, including cables and power supplies
- MSR/OCR Keyboard
- Handheld Barcode Scanner (BCR)
- Boarding Pass Printer (BPP)
- Bag Tag Printer with roll holder (BTP)

2 x Gate positions, each with:

- PC, Monitor, USB Mouse, including cables and power supplies o MSR/OCR Keyboard
- Handheld Barcode Scanner (BCR)
- Boarding Pass Printer (BPP)
- Bag Tag Printer with roll holder (BTP)

Note the additional gate positions are the second position at each of the 2 gate counters included in the original response. The BGR will be connected to the primary position and the laser printer is shared by both the primary and secondary positions.

Equipment types

- PC, Intel 12th Generation i5-12400 Six-Core processor, 8GB RAM, 265GB SSD, Win10pro license and Odyssey CUPPS workstation license
- USB Mouse
- 20" Monitor & Mouse
- MSR/OCR Keyboard
- Handheld Barcode Scanner (BCR) with stand
- Boarding Pass Printer (BPP) - One direct thermal, configured to print 3.25" wide boarding passes
- Bag Tag Printer with roll holder (BTP) - One direct thermal, configured to print bag tags o Supports 8" roll (+/- 200 tags) 21" bag tags with 0.003" / 0.076mm thick stock)

Services

Phased Installation, and Commissioning

- Staging of the new equipment
- Deployment of new equipment
- Initial setup and deployment of Frontier Airlines
- Secondary deployment for AA, UA and SWA - Subject to Airline participation
- Verification of functionality at the new positions

Assumptions

- Infax PM to be POC for coordination with airport staff
- Secure work and storage area available onsite for new equipment
- Removal of existing airline equipment and cleaning of counters prior to installation of new equipment to be completed by others.

Licensed Software

One Odyssey CUPPS License is included with each production positions. Spare PCs do not include Odyssey CUPPS License and are only to be used for the replacement of licensed positions Odyssey CUPPS software is a Pre-Existing Work, the copyright and other intellectual property rights in such materials or software (whether written or machine-readable) created by or licensed to Embross/Infax prior to this Agreement or outside this engagement and any subsequent modifications to same will remain vested in Embross. Customer will have a perpetual non-exclusive, non-transferable license to use these Pre-Existing Works for internal use and only with the Embross/Infax supplied PCs for which such was delivered, Customer may not provide Pre-Existing Works, or copies of them, to any third party unless specifically authorized by Embross/Infax.

Enhance Program Support

Under the Enhanced Program Support ("EPS") program Embross will provide 3rd level defect support for the licensed software Odyssey CUPPS, Third level support assumes that problem diagnosis at the application level has been performed by the customer's IT group, and that the investigation points to an underlying software platform issue.

Customer Responsibilities

- Conduct 1st and 2nd level problem diagnosis and conclude that the investigation points to an underlying software platform issue, document the problem so that it may be reproduced by Embross;
- Notify Embross of the problem using the EPS Problem Reporting Template that can be found in the Appendix of this document; and
- Assist Embross in performing problem determination, including documenting the problem in sufficient detail as to allow the problem to be recreated.

During Business Hours, Embross will respond to customer within eight (8) hours of notification by customer IT of a problem to record basic information about the issue and will provide a status report within twenty-four (24) hours that sets forth: (a) a fix to the problem; (b) a statement that the problem is not caused by the kiosk software or hardware; or (c) an estimate, using commercially reasonable efforts, of the time needed to determine the cause of and fix the problem. Embross will proceed diligently to resolve the problem.

Under the EPS program customer will also be provided with new releases and updates to the licensed software programs. Version changes and/or patches will be released to customer for testing. Once customer has performed adequate testing, customer may, at its discretion, deploy the version updates or patches into the customer environment.

The EPS program requires continuous support, should coverage lapse customer will need to purchase new software licenses to reinitiate coverage.

Warranty info available on file.



CRP22377073221 Additional CUPPS Workstations V2

The City of Corpus Christi-Corpus Christi International Airport

1201 Leopard Street
Corpus Christi, TX 78401

Corey Minor

System Administrator
coreym@cctexas.com

Quote number: CRP22377073221

Quote created: July 23, 2025

Quote expires: September 30, 2025

Infax Inc.

1235 Old Alpharetta Road
Suite 120
Alpharetta, GA 30005

Prepared by:
Steve Moody

Director of Business Development
smoody@infax.com

DESCRIPTION	QUANTITY	PRICE
4x CUPPS Software License	1	\$6,826.00
4x CUPPS Workstation Hardware - 2x Check-in, 2x gate	1	\$16,659.00
Installation, Commissioning, Configuration	1	\$12,789.00
Spectrum Training and Airline Commissioning	1	\$5,082.00
Shipping to CRP	1	\$666.00
SUMMARY		
One-time subtotal		\$42,022.00

Total	\$42,022.00
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Quote Terms and Conditions:

Software Licenses (CUPPS & CUSS) and remote support (service Desk 24x7x365, 3rd level support, Annual software License)

Additional Recurring fees per year, for 5 Years Term

- Year 1 - \$3,571
- Year 2 - \$3,660
- Year 3 - \$3,751
- Year 4 - \$3,845
- Year 5 - \$3,941
- *Year 6 - \$4,078
- *Year 7 - \$4,220
- *Year 8 - \$4,357
- *Year 9 - \$4,510
- *Year 10 - \$4,668

***Option years**

Standard Terms & Conditions:

- Quotation valid for 30 days
- Quotation is subject to change based on any modifications to the scope of work.
- Payment terms Net 30 day upon software delivery
- Unless a tax-exempt certificate is provided to Infax, sales tax will be added to final invoice if not listed on original quote.

Thank you,



Steve Moody
Director of Business Development - Transportation