



AGENDA MEMORANDUM

Future Item for the City Council Meeting of January 14, 2014
Action Item for the City Council Meeting of January 21, 2014

DATE: December 13, 2013
TO: Ronald L. Olson, City Manager
FROM: Michael Armstrong, Director of Municipal Information Services
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361-826-3735

Professional Services Agreement to upgrade Police Department's Intergraph Computer Aided Dispatch, Mobile to Mobile Public Safety, and Intergraph Law Enforcement Agencies Data and Records Management System Software.

CAPTION:

Motion authorizing the City Manager, or designee, to approve the purchase of Intergraph Computer Aided Dispatch, Mobile to Mobile Public Safety and Intergraph Law Enforcement Agencies Data and Records Management System software upgrade services from Intergraph Corporation Security, Government and Infrastructure of Madison, Alabama for an estimated expenditure of \$439,135.00 including first year maintenance. Maintenance will automatically renew upon payment of annual fee. Funds have been budgeted by Municipal Information Systems Department in FY 2013-2014.

PURPOSE:

This will upgrade the current Intergraph software from version 8 to version 9.

BACKGROUND AND FINDINGS:

The City would like to enter into an agreement with Intergraph Corporation Security, Government and Infrastructure, Inc. to upgrade the Intergraph Computer Aided Dispatch (I/CAD), Mobile to Mobile Public Safety (MPS), and Intergraph Law Enforcement Agencies Data and Records Management System (I/LEADS-RMS) software. This agreement will upgrade the current software from version 8 to version 9.

The City of Corpus Christi purchased several Intergraph Corporation systems in December 2006. Computer Aided Dispatch is a centralized computer system by which information is received from the public through 911 and dispatched to emergency responders in the field. Mobile Public Safety is a distributed computer system by which emergency responders in the field receive dispatch information and routing information to respond to emergency requests from the public. The Records Management System (RMS) is a computerized system that serves as a repository of information the Police Department uses for offense reports, traffic reports, arrest records, supplemental reports and stores the master vehicle, person and property records. The Computer Aided Dispatch and Mobile Public Safety systems are utilized by all uniformed and civilian personnel within the police and fire departments. The Records Management System is utilized by all uniformed and civilian personnel within the police department and the police department's partners in information sharing.

The upgrade for the Records Management System provides the following enhancements; record association, case management, locking and securing records, Uniform Crime Reporting (UCR) and the ability to transfer data between modules. The upgrade for Computer Aided Dispatch system provides the following enhancements; single sign-on and domain verification, monitor layouts and filtering, response plans, significant improvements in the web interface and improvements in the map roll process. The upgrade to the Mobile Public Safety system provides the following enhancements; encryption and failover support, advanced customization, log file capturing and routing. All systems will add support for Windows 7 and Server 2008R2. There is a supporting agenda item to this one that will affect the migration from Oracle database environment to Microsoft SQL Server database environment and will aid in flexibility and disaster recovery.

ALTERNATIVES:

Continue operation without the upgrade.

OTHER CONSIDERATIONS:

NA

CONFORMITY TO CITY POLICY:

This purchase conforms to City purchasing policies and procedures and state statutes regulating procurement.

EMERGENCY / NON-EMERGENCY:

Not applicable

DEPARTMENTAL CLEARANCES:

Finance Department and Office of Management and Budget

FINANCIAL IMPACT:

X Operating Revenue Capital Not applicable

Fiscal Year: 2013-2014	Project to Date Expenditures (CIP only)	Current Year	Future Years	TOTALS
Line Item Budget		439,135.00	48,960.00	488,095.00
Encumbered / Expended Amount				
This item		439,135.00	48,960.00	488,095.00
BALANCE		0	0	0

Fund(s): Municipal Information Services

Comments:

Total cost of the contract is \$488,095.00. Funds have been budgeted for this expense in Fiscal Year 2013-2014 and will be available in 5210-40495-530000, Professional Services. The \$48,960 shown above for years two through five of the agreement will be requested during the normal budget process.

RECOMMENDATION:

Staff recommends approval of the motion as presented.

LIST OF SUPPORTING DOCUMENTS:

Intergraph Statement of Work