

CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT

***One (1) vacancy with term to 9-30-22, representing the following category: 1 - Resident. (Note: Per the Texas Local Government Code, succeeding directors are chosen through the recommendation of the board and the approval of the City Council. The Corpus Christi Downtown Management District is recommending Jamie Nodarse Barrera.)**

Duties

The Corpus Christi Downtown Management District provides maintenance, security, marketing, and the promotion and improvement of property and facilities within the district; the district has the authority to levy taxes or assessments for improvements in the downtown area.

Composition

The district is composed of at least nine, but not more than thirty directors, serving four-year staggered terms. Directors must represent one of the following categories: a resident of the district; an owner of property in the district; an owner of stock, whether beneficial or otherwise, of a corporate owner of property in the district; an owner of a beneficial interest in a trust that owns property in the district; or an agent, employee or tenant of one of the above. Per the Texas Local Government Code, succeeding directors are chosen through the recommendation of the board and the approval of the City Council.

Member Size	Term Length
15	4

Name	District	Term	Appt. date	End date	Appointing Autl Position	Status	Category	
*Lexi Buquet	District 1	Partial	12/8/2015	9/30/2022	City Council		Resigned	Resident
Steve Keenan	District 5	1	9/27/2016	9/30/2020	City Council		Active	Agent, Employee or Tenant
Cherylyn M Boyd	District 1	2	12/8/2015	9/30/2020	City Council		Active	Property Owner
Janet Maxwell	District 4	1	12/18/2012	9/30/2020	City Council		Active	Stock Owner
Raymond Gignac	District 4	4	8/21/2001	9/30/2020	City Council		Active	Property Owner
Mrs Cheryl A Votzmeyer	District 1	Partial	4/9/2019	9/30/2020	City Council		Active	Property Owner
Mrs. Lesley B. Lomax	District 4	Partial	11/12/2019	9/30/2020	City Council		Active	Agent, Employee or Tenant
Eric R Gutschow	District 5	1	9/12/2017	9/30/2022	City Council		Active	Property Owner
Glenn R. Peterson	District 4	3	6/8/2010	9/30/2022	City Council		Active	Property Owner
Casey Lain	District 2	3	6/8/2010	9/30/2022	City Council		Active	Property Owner
Brad Lomax	District 4	2	8/12/2014	9/30/2022	City Council		Active	Property Owner
Caitlin Shook	District 4	Partial	4/10/2018	9/30/2022	City Council		Active	Agent, Employee or Tenant
Dee Dee Perez	District 5	3	6/8/2010	9/30/2022	City Council	Secretary	Active	Agent, Employee or Tenant
Joshua Richline	District 2	Partial	11/12/2019	9/30/2022	City Council		Active	Agent, Employee or Tenant
Harold Shockley Jr.	District 5	2	5/8/2012	9/30/2022	City Council	Chair	Active	Agent, Employee or Tenant

CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT

Applicants

Name	District	Category
Jaime N Barrera	District 4	Property Owner
Suzelle M Tinnell	District 4	Stock Owner, Agent Employee or Tenant

Application for a City Board, Commission, Committee or Corporation**Profile**

Jaime

First Name

N

Middle Initial

Barrera

Last Name

Email Address

450 Coral Pl.

Street Address

Corpus Christi

City

TX

State

78411

Postal Code

What district do you live in? *☒ District 4**Current resident of the city?**☒ Yes ☐ No**If yes, how many years?**

11

Mobile: (361) 563-5083

Primary Phone

Business: (361) 825-3320

Alternate Phone

Texas A&M University-Corpus
Christi

Employer

Vice President Institutional
Advancement

Job Title

Work Address - Street Address and Suite Number

6300 Ocean Dr., Unit 5741

Work Address - City

Corpus Christi

Work Address - State

TX

Work Address - Zip Code

78412

Work Phone

3618253320

Work E-mail address

jaime.nodarse@tamucc.edu

Preferred Mailing Address

☒ Work Address

Which Boards would you like to apply for?

CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT: Submitted

Interests & Experiences**Are you a registered voter?**

☒ Yes ☐ No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

EDUCATION Texas A&M University, College Station, TX Financial Planning Certificate Program Financial Planning Certificate Completion University of South Florida, Tampa, FL Graduate School of Arts and Sciences, Department of Applied Anthropology Master of Arts in Applied Anthropology University of South Florida, Tampa, FL College of Public Health, Department of Community and Family Health Master of Public Health in Maternal and Child Health Lawrence University, Appleton, WI Bachelor of Arts cum laude in Anthropology Independent Research cum laude PROFESSIONAL AFFILIATIONS Council for Advancement and Support of Education (2012-Present) Association of Fundraising Professionals, Coastal Bend Chapter (2014-Present) Corpus Christi Estate Planning Council (2015-2019) COMMUNITY ACTIVITY (Present) Corpus Christi Symphony Orchestra Board of Directors (2019-Present) United Corpus Christi Chamber of Commerce Governmental Affairs Committee (2018-Present) Six Points Kiwanis Club, Past President (2012-Present) Women's and Men's Health Services Board of Directors, Past President (2014-Present)

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

N/A

Why are you interested in serving on a City board, commission or committee?

As the Vice President of Institutional Advancement at Texas A&M University-Corpus Christi, it would be an honor to serve on the DMD Board of Directors as the representative from Texas A&M University-Corpus Christi. The University's expansion into downtown Corpus Christi is monumental both for the University and our community. Our investment in downtown is a commitment to working collaboratively to positively impact and assist in the revitalization of the downtown area. We believe that a vibrant downtown benefits everyone through enhanced economic development, recruitment and retention of high-achieving students and young professionals, increasing opportunities for innovation and growing cultural events in arts and entertainment. And, we believe that Texas A&M-Corpus Christi can add to the positive improvements and energy that are building through the efforts of the DMD. Personally, I believe in the power of a vibrant downtown and want to live in a community that invests in and benefits from a downtown that is thriving. I have seen the effects of the DMD's work over the past several years and want to be a part of the effort happening to make our downtown safer, more beautiful and bustling with new businesses. I love living in Corpus Christi and believe that we have an opportunity to build on the momentum happening over the last several years to make positive progress.

[Upload a Resume](#)

Are you an ex-Officio member of a City Board, commission or committee?

☐ Yes ☒ No

No person shall be appointed by the Mayor or Council Members to serve on more than one board, commission, committee or corporation at the same time. If you currently serve as a voting member for a board, commission, committee or corporation are you willing to resign your current seat to serve on another board, commission, committee or corporation?

☒ Yes ☐ No

Demographics

Gender

☒ Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

☐ Yes ☒ No

Do you, your spouse, your business or your spouse's business have a City contract?

☐ Yes ☒ No

Does your employer or your spouse's employer have a City contract?

☐ Yes ☒ No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

☐ Yes ☒ No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

☐ Yes ☒ No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

☐ Yes ☒ No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT

The Corpus Christi Downtown Management District must include representatives from certain categories. Do you qualify for any of the following categories? *

☒ Property Owner

Verification

City Code Requirement - Residency

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-65, which states that all members of City boards and commissions, including ad hoc committees, appointed by the City, must be residents of the city. A move outside the city limits of the city by any member shall constitute automatic resignation from the particular board or commission on which such member served.

☒ **I Agree**

City Code Requirement - Attendance

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-61, which provides that absences from more than 25% of regularly scheduled meetings during a term year on the part of any board, commission, or committee member shall result in an automatic termination. An absence shall be deemed unexcused unless excused by the board, commission or committee for good cause no later than its next meeting after the absence.

☒ **I Agree**

Consent for Release of Information


I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.

☒ **I Agree**

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

☒ **I Agree**

Jaime Nodarse Barrera
450 Coral Place Corpus Christi, Texas 78411
361-563-5083


EDUCATION

Texas A&M University, College Station, TX
Financial Planning Certificate Program
Financial Planning Certificate Completion

University of South Florida, Tampa, FL
Graduate School of Arts and Sciences, Department of Applied Anthropology
Master of Arts in Applied Anthropology

University of South Florida, Tampa, FL
College of Public Health, Department of Community and Family Health
Master of Public Health in Maternal and Child Health

Lawrence University, Appleton, WI
Bachelor of Arts cum laude in Anthropology
Independent Research cum laude

EXPERIENCE

Texas A&M University-Corpus Christi	December 2012-Present
<i>Vice President of Institutional Advancement</i>	<i>March 2020-</i>
<i>Present</i>	

<i>Acting Vice President of Institutional Advancement</i>	<i>May 2019-February</i>
<i>2020</i>	

- Provide strategic leadership in cultivating relationships for the University with alumni, donors, friends of the University, board members and elected officials
- Work closely with the University President and Administration to set challenging, yet realistic, fundraising priorities and goals that align with the strategic plan of the institution
- Procure resources to advance the goals and mission of the University and personally manage a portfolio of high-level donors and prospective donors
- Lead and manage the departments of Advancement Services, Alumni Relations, Development and Stewardship, and coordinate with the Texas A&M-Corpus Christi Foundation in regards to solicitation and management of donations
- Lead planning and implementation of the current Capital Campaign
- Create and implement departmental work plans designed to strategically and incrementally increase alumni engagement, alumni participation rate, and overall philanthropic support for the University over time
- Regularly assess and report progress on fundraising and work plan goals to the University President and Administration

<i>Assistant Vice President of Development</i>	<i>August 2017-May 2019</i>
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- Identified, cultivated, solicited, and stewarded major, special and planned gifts
- Planned and implemented campaigns related to major, special and planned giving
- Led planning and implementation of Capital Campaign
- Supervised the Executive Director of Alumni Relations and oversaw alumni relations, the National Islander Alumni Association Board of Directors, and all engagement activities including outreach and participation with the Young Business Professionals of the Coastal Bend
- Supervised the Executive Director of Development and oversaw all aspects of annual, mid and major level Development activities; including Annual Fund, Parents' Council, President's Council, Faculty & Staff Giving Campaign, and the Student Foundation Association
- Supervised the Executive Director of Advancement Services and oversaw all aspects of prospect research, gift processing, database management, and records and reporting
- Supervised the Stewardship Coordinator and oversaw all donor relations, stewardship, and event planning activities
- Supervised the Foundation Coordinator and acted as the liaison with the Texas A&M-Corpus Christi Foundation

Interim Director of Marketing
2017

July-August

- In addition to AVP duties, oversaw supervision and management of the Marketing department during family leave of the director
- Supervised graphic designer, social media coordinator, photographer and web developers daily assignments
- Oversaw content layout and editing for University print and online publications
- Implemented the first phase of a major University-wide marketing campaign, *Islander Impact*, to include facilitating meetings with external consultant, review and approval of all marketing materials, and implementation of new materials on external and internal channels

Interim Director of Communications

August 2017-January 2018

- In addition to AVP duties, acted as Director of Communications during staffing transition of that position prior to the hiring of a new VP of Marketing and Communications
- Oversaw management and operations of communications team, including writing staff, videographer, public information requests, public relations, and the administrative assistant
- Acted as the University Public Information Officer, including throughout Hurricane Harvey
- Led communications efforts for the entire University throughout Hurricane Harvey, including mandatory evacuation of campus, messaging throughout the hurricane, post-disaster messaging and public relations, and communications during the re-opening of campus
- Worked directly with the Incident Command Officer and Team and the President of the University to ensure students, parents, faculty, staff, alumni and the community were updated regularly about the impact of the hurricane on campus and the delayed start of the semester
- Served the President as the primary content manager and messaging expert

Director of Foundation and Corporate Relations
2015

December 2012- June

- Administered the preparation and submissions of foundation and corporate gift proposals for the Office of Development

- Identified and solicited corporate partners for the Achieve Campaign
- Directed the identification and cultivation of prospective foundation and corporate funders
- Directed stewardship efforts to maintain positive relationships with existing foundation and corporate donors
- Supervised grant writer and other projects as assigned by the Vice President of Institutional Advancement

Amistad Community Health Center
Corpus Christi, TX

September 2009-December 2013

Director of Resource Development and Quality Improvement

- Member of four-person management team responsible for: carrying out organization's mission, vision and goals; developing and monitoring operating and capital budgets; developing and implementing policies and procedures; and recruiting and retaining qualified, professional and compassionate staff
- Responsible for grant development, implementation, budget compliance and reporting
- Implemented quality improvement program, including data collection and analysis, Federal and State regulation compliance, and reporting outcomes
- Promoted organization's services and enhanced visibility among community stakeholders by participating in multiple community coalitions and committees, representing the organization at fundraisers and local social service agency meetings, and directed and implemented external marketing campaign

Mission 911 Homeless Shelter

July 2009-September 2009

Grant Writer

- Assisted with shelter operations, including facilities management, volunteer placement, and development of standard operating procedures and client evaluations
- Supported the shelter director with grant writing, soliciting donations and sponsorships, and chaired major fundraising event

Texas House of Representatives, Austin, TX

February 2009-June 2009

Legislative Aide, Representative Roland Gutierrez

- Responsible for covering proposed legislation related to Health and Human Services
- Researched and analyzed health policy legislation
- Wrote summary documents for the Representative on health-related proposed legislation
- Communicated and collaborated with various stakeholders to create legislation that addressed a health need and was supported by government and non-profit agencies
- Drafted legislation relating to lead risk assessment screenings, a diabetes registry pilot program, and the reporting of MRSA infections

Metropolitan Ministries, Tampa, FL

May 2007-December 2008

Health Specialist Case Manager

- Participated as member of residential committee responsible for evaluating, admitting, or terminating residents' housing contracts based on their performance and ability to meet agreed upon goals for program completion
- Designed Health Assessment survey instrument to assess medical needs and health related issues of homeless residents
- Conducted Health Assessments with homeless residents when they arrived at the shelter in order to connect them with necessary health care services and providers

- Assisted shelter residents in navigating health care and health insurance systems
- Assisted residents in overcoming barriers limiting their access to health care services

Marketing Advantage, Davenport, IA

2005-2009

Consultant, Organizational Branding and Qualitative Methods

- Designed and implemented market research plans and methods
- Conducted and analyzed in-depth interviews of clients and research participants
- Wrote summation of research results for presentation to clients
- Researched, created and implemented social media marketing strategies

Lawrence University, Appleton, WI

2005-2006

Associate Director of Admissions, Multicultural Recruitment

- Recruited students from a territory that covered Wisconsin, Minnesota, and Iowa through high school visits, college fairs and on-campus recruitment events
- Recruited multicultural students from a variety of ethnic, socio-economic, geographic, and cultural backgrounds to ensure diversity among incoming class
- Evaluated student applications for admissions and recommended top-performing students for admissions and scholarships
- Supervised and trained over 300 student workers who served as tour guides, lunch hosts, and overnight hosts to prospective students

Committee Involvement

Texas A&M University-Corpus Christi

- President's Cabinet
- Institutional Effectiveness Council for Administrative and Support Units
- Strategic Planning & Continuous Improvement Council
- Intercollegiate Athletics Council
- Community Outreach Council
- Scholarship Committee
- University Technology Council

Professional Affiliations

- Council for Advancement and Support of Education (2012-Present)
- Association of Fundraising Professionals, Coastal Bend Chapter (2014-Present)
- Corpus Christi Estate Planning Council (2015-2019)

Community Involvement

- Corpus Christi Symphony Orchestra Board of Directors (2019-Present)
- United Corpus Christi Chamber of Commerce Governmental Affairs Committee (2018-Present)
- Six Points Kiwanis Club, Past President (2012-Present)
- Women's and Men's Health Services Board of Directors, Past President (2014-Present)

- Lawrence University Viking Gift Committee and Reunion Chair (2004-2019)
- Leadership Corpus Christi Executive Committee (2012-2016)
- Leadership Corpus Christi Class XLII, General Chair (2013-2014)
- Destination Bayfront (2012-2013)
- Habitat for Humanity Board of Directors, Vice-President (2011-2012)
- Leadership Corpus Christi Class XXXIX (2010-2011)
- Goodwill GoodGuides Program, At-Risk Youth Mentor (2010-2011)
- CCU40 Steering Committee (2010-2011)
- Texas A&M University Bush School of Public Services Emerging Leaders in Public Service Program (2010)
- Lawrence University Alumni Association Board of Directors, Student Relations Committee Chair (2004-2008)
- University of South Florida Service Learning Leadership Academy (2006-2007)

Awards

- Ready or Not Foundation 2019 Best Dressed Honoree
- Lawrence University Marshall B. Hulbert '26 Young Alumni Outstanding Service Award 2019
- Texas A&M University-Corpus Christi Harvey's Heroes Award 2017
- Six Points Kiwanis Club 2013 Kiwanian of the Year
- Corpus Christi Under 40 Recipient 2013

References

Penelepe Hunt, Senior Consultant and Principal

Marts & Lundy

224-678-8195

hunt@martsandlundy.com

S. Trent Hill, Vice President of Philanthropic Partnerships

Amarillo Area Foundation/Don and Sybil Harrington Foundation

806-376-4521

trent@aaf-hf.org

801 S. Fillmore, Suite 700

Amarillo, TX 79101

Ben Wallace, Chairman of the Board

American Bank

361-653-5070

bwallace@americanbank.com

800 N. Shoreline Blvd., Ste. 200S

Corpus Christi, TX 78401

Application for a City Board, Commission, Committee or Corporation**Profile**

Suzelle

First Name

M

Middle Initial

Tinnell

Last Name

Email Address

5541 Ocean Drive

Street Address

Corpus Christi

City

TX

State

78412

Postal Code

What district do you live in? *☒ District 4**Current resident of the city?**☒ Yes ☐ No**If yes, how many years?**

7

Mobile: (206) 650-6095

Primary Phone

Business: (361) 653-5151

Alternate Phone

American Bank

Employer

Director, Enterprise Planning &
Alignment

Job Title

Work Address - Street Address and Suite Number

800 N Shoreline Blvd, Ste 2N

Work Address - City

Corpus Christi

Work Address - State

Texas

Work Address - Zip Code

78401

Work Phone

3616535151

Work E-mail address

stinnell@americanbank.com

Preferred Mailing Address

☒ Home/Primary Address

Which Boards would you like to apply for?

CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT: Submitted

Interests & Experiences**Are you a registered voter?**

☒ Yes ☐ No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

BBA, TAMU-CC Leadership Corpus Christi 42 Executive Management team for American Bank

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

I have not yet applied for any other board committees, but plan on applying for two more opportunities: 1. Corpus Christi Regional Economic Development Corporation 2. Clean City Advisory Committee 3. CC Community Investment Corporation/Loan Review Committee

Why are you interested in serving on a City board, commission or committee?

I would like to utilize my management, planning and organizational skills to help improve our city for current residents and to identify opportunities and investments that can be made to improve the city's livability and quality of life to make it more attractive as a home to prospective citizens and young people who have grown up here or are attending our local colleges and university.

[Upload a Resume](#)

Are you an ex-Officio member of a City Board, commission or committee?

☐ Yes ☒ No

Demographics

Gender

☒ Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

☐ Yes ☒ No

Do you, your spouse, your business or your spouse's business have a City contract?

☐ Yes ☒ No

Does your employer or your spouse's employer have a City contract?

☐ Yes ☒ No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

☐ Yes ☒ No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

☐ Yes ☒ No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

☐ Yes ☒ No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

I did not answer "yes" to any of the questions above, but the form required me to complete this section.

Board-specific questions (if applicable)

Question applies to CORPUS CHRISTI DOWNTOWN MANAGEMENT DISTRICT

The Corpus Christi Downtown Management District must include representatives from certain categories. Do you qualify for any of the following categories? *

- ☒ Stock Owner
- ☒ Agent Employee or Tenant

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☒ I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

☒ I Agree

SUZELLE MALDONADO TINNELL

206.650.6095

• 5541 Ocean Dr, Corpus Christi, TX 78412 • [REDACTED]

EXECUTIVE PROFILE

Senior business leader with track record of identifying and implementing practical solutions and establishing best practices that enable results by focusing on the customer, optimizing resources, leading execution, and improving overall organization effectiveness. Adept at engaging team members and business leaders to quickly understand business objectives and enabling strategies; review, validate and align priorities; and put realistic plans in place to deliver against key initiatives. Known for building relationships, collaborating across all functions and levels, and motivating and developing teams that consistently deliver value in a dynamic and team-oriented environment.

PROFESSIONAL EXPERIENCE

American Bank, N.A., Corpus Christi, TX

2012-Present

Director, Enterprise Planning and Alignment (2017-Present)

Responsible for developing and managing the enterprise strategy based on business objectives and long term goals. Identifies and oversees execution of strategic initiatives, develops Key Performance Indicators (KPIs), management reporting and dashboards; and ensures cross-company alignment of strategies, objectives and KPI's. In addition, oversees the enterprise PMO function to ensure that company initiatives are understood, prioritized and implemented to increase organizational effectiveness, deliver a superior client experience, and maximize shareholder value.

Chief Deposit Services Officer (2016-2017)

Responsible for overseeing bank-wide branch operations, including consumer and business deposit services, treasury management, customer service, and the enterprise project management office. Lead a team of senior bank officers focused on delivering relevant banking solutions that help our clients accomplish their personal and business objectives, better manage their finances, and protect their financial assets.

Manager, Project Management Office (2012-2016)

Lead planning and project management efforts to ensure successful delivery of key strategic initiatives, including new bank products and services, and focused on improving organizational and operational efficiency. Work directly with senior management team to identify strategic objectives, set project priorities aligned with business goals and develop realistic implementation plans, while considering resource constraints. Responsible for maturing the bank's project planning competency by partnering with business teams to provide training, coaching and advocacy for project management best practices.

Slalom Consulting, LLC, Seattle, WA

2011-2012

Program Manager, Health Plan Business Transformation Project: Group Health Cooperative

Led a large, complex technology systems implementation program for a regional health plan and care delivery organization. Responsible for planning and managing all phases of the technology implementation, incorporating project management principles and advocating for the application of standard systems development lifecycle processes. Partnered closely with business operations program manager and business leaders to define scope, understand business requirements, track and govern the overall program. Set direction and provided mentoring to 7 technical project managers, and provided ongoing business consulting to executive leaders. Initial client engagement included establishment of a Program Management Office, including developing and implementing a program organization and governance structure, as well as project management processes.

Starbucks Coffee Company, Seattle WA **1996 - 2010**

Vice President, IT Business & Project Management (2004 - 2010)

Interim Executive Leader, HR Systems Team (2008 - 2009)

Interim Executive Leader, Information Security & Services Team (2009-2010)

Responsible for establishing and leading business operations functions for a large, centralized IT organization. Led the creation and implementation of the IT Business and Project Management organization with over 60 employees across a diverse set of functional areas including IT Program Management Office, Portfolio and Resource Management, Governance, Strategic Planning, IT Financial Management and Cost Optimization, Enterprise Telecom and Network Cost Management, Strategic Vendor Management, IT Effectiveness, and IT Audit Compliance.

Director, IT Finance and PMO (2001 - 2004)

Manager, IT Finance (1998 - 2001)

Senior Financial Analyst, Corporate Development (1996 - 1998)

U.S. Bank of Washington, Kennewick, WA **1992 - 1996**

Assistant Vice President, Commercial Account Officer

- Developed new business, enhanced client relationships and increased bank profitability by cross-selling bank products and services, meeting or exceeding growth and credit quality goals for each year.
- Increased professional client base, establishing first portfolio of private banking clients in market.
- Evaluated, granted and/or recommended credit requests for commercial clients, and negotiated terms and conditions of loans based upon perceived risk and profitability.
- Delivered presentations covering topical banking issues to community organizations, local trade shows and economic development forums.

Puget Sound Bank, Seattle, WA **1989 - 1992**

Commercial Loan Support Officer (1991-1992)

- Evaluated commercial credit requests for commercial loan clients using financial statement analysis tools such as trend analysis, projection and sensitivity analysis, ratio, cash flow and management analysis.
- Conducted business development activities increasing bank's market share and contribute to overall growth.

Credit Analyst/Credit Analyst Supervisor (1989 - 1991)

- Analyzed corporate financial statements, cash flows, ratios and projections to evaluate past, present and future financial strength of commercial borrowers and assist commercial loan officers in the determining credit worthiness.
- Supervised three credit analysts and one management trainee.

Republic Bank, Torrance, CA **1989**

- New Accounts and Customer Service supervisor, responsible for meeting with new and existing bank customers to understand their deposit account needs and recommend suitable bank services and accounts.
- Responsible for explaining account details to customer to ensure their understanding of the rules and requirements of bank products. Also responsible for documenting accurate customer information and processing documents necessary to open new accounts.
- Provided back-up customer service support during busy periods and other special projects as assigned.

Nueces National Bank, Corpus Christi, TX **1984-1987**

- Promoted to New Accounts Representative, from back-office customer support role. Responsible for meeting with new and existing bank customers to understand their checking, savings, CD/IRA or other deposit account needs and recommend suitable bank services and accounts.

- Responsible for explaining account details to customer to ensure their understanding of the rules and requirements of bank products. Also responsible for documenting accurate customer information and processing documents necessary to open new accounts.
- Attended business banking customer meetings with commercial loan officers to provide information regarding bank's deposit account products, rates and other services.
- Provided back-up customer service support during busy periods and other special projects as assigned.

EDUCATION

Bachelor of Business Administration, emphasis in Finance; Texas A&M Corpus Christi

Northwest Intermediate Commercial Lending School; University of Portland

Graduate School of Business Executive Education; University of Chicago

- Strategic Business Leadership: Creating and Delivering Value
- Information Technology for non-IT Managers: Foundations of e-business

Stanford Center for Professional Development

- Advanced Project Management Program: Mastering the Project Portfolio

COMMUNITY INVOLVEMENT

Secretary, Texas A&M Corpus Christi National Alumni Board, 2014-2016
President, PEO International, (Philanthropic Education Organization), 2015-2016
Cruising Co-Chair, Corpus Christi Yacht Club, 2015
Leadership Corpus Christi, Class 42, 2013
Parent Board Member, Holy Names Academy, Seattle, WA 2009- 2011
Volunteer, Technology Access Foundation, Seattle, WA, 2008-2010
Board Member, Tri-Cities Corporate Council for the Arts, Richland, WA, 3 years
Campaign Team Leader, United Way, Richland Washington, 2 years
Business Consultant, Junior Achievement, Richland, WA, 2 years
Student Mentor, Partners in Public Education, Seattle, WA, 1 year