

## RETIRED AND SENIOR VOLUNTEER PROGRAM ADVISORY COMMITTEE

**Five (5) vacancies with terms to 6-16-20 and 6-16-21, representing the following categories: 3 - At-Large, 1 - RSVP Volunteer and 1 - RSVP Volunteer Station. (The Retired and Senior Volunteer Program Advisory Committee is recommending the new appointments of Robert Snyder (At-Large) and Mary Lou Cano (At-Large). Staff is recommending the postponement of the RSVP Volunteer Station category for further recruitment.)**

### Composition

The committee shall consist of seven (7) members and must express an interest in the issues of older adults and have knowledge of the capabilities of older adults. The committee shall be composed of the following: 1 - RSVP Volunteer (active volunteer/ one (1) hour per month at a registered RSVP Volunteer Station), 1 - RSVP Volunteer Workstation representative (executive, director or similar leadership position at a non-profit agency that operates a RSVP Volunteer Station), and 5 - At-Large. All terms shall be two (2) years. Of the initial members, four (4) members shall serve a two-year term and three (3) members shall serve a one-year term, as determined by a drawing to be conducted at the initial committee meeting. Thereafter, all terms shall be two (2) years. All members shall serve until their successors are appointed and qualified.

| Appointing        |            |         |            |           |              |                                         |                   |                   |
|-------------------|------------|---------|------------|-----------|--------------|-----------------------------------------|-------------------|-------------------|
| Name              | District   | Term    | Appt. date | End date  | Authority    | Status                                  | Category          | Attendance        |
| *Connie Aaron     | District 3 | Partial | 2/12/2019  | 6/16/2019 | City Council | Resigned                                | At-Large          |                   |
| *Patti Anderson   | District 5 | Partial | 2/12/2019  | 6/16/2019 | City Council | Seeking reappointment                   | At -Large         | 3/3 meetings 100% |
| *Ruby C. Martinez | District 4 | Partial | 2/12/2019  | 6/16/2019 | City Council | Seeking reappointment                   | RSVP Volunteer    | 3/3 meetings 100% |
| *Sylvia Portales  | District 5 | 3       | 1/8/2013   | 6/16/2019 | City Council | Has met the six-year service limitation | At-Large          |                   |
| *Vacancy          |            | 1       | N/A        | 6/16/2016 | City Council |                                         | RSVP Vol. Station |                   |
| Renee Hundley     | District 5 | 2       | 9/30/2014  | 6/16/2020 | City Council | Active                                  | At-Large          |                   |
| Joann Arevalo     | District 2 | 1       | 2/12/2019  | 6/16/2020 |              | Active                                  | At-Large          |                   |

## RETIRED AND SENIOR VOLUNTEER PROGRAM ADVISORY COMMITTEE

### Applicants

| Name            | District   | Category |
|-----------------|------------|----------|
| Mary Lou Cano   | District 2 | At-Large |
| Robert E Snyder | District 5 | At-Large |

**Application for a City Board, Commission, Committee or Corporation****Profile**

Ms. Mary Lou Cano  
Prefix First Name Last Name

Email Address

909 Campbell St.  
Street Address

Corpus Christi TX 78411  
City State Postal Code

**What district do you live in? \***

☒ District 2

**Current resident of the city?**

☒ Yes ☐ No

70  
If yes, how many years?

Mobile: (361) 510-7535 Mobile: (361) 510-7535  
Primary Phone Alternate Phone

N / A  
Work Address - Street Address and Suite Number

N / A  
Work E-mail address

**Preferred Mailing Address**

☒ Home/Primary Address

**Which Boards would you like to apply for?**

RETIRED AND SENIOR VOLUNTEER PROGRAM ADVISORY COMMITTEE: Submitted

**Interests & Experiences****Are you a registered voter?**

☒ Yes ☐ No

**Do you currently serve on any other City board, commission or committee at this time? If so, please list:**

N / A

**Education, Professional and/or Community Activity (Present)**

High School Graduate RSVP Church Activities

**Why are you interested in serving on a City board, commission or committee?**

I am hoping to enrich my life as well as those I serve in my community.

**Are you an ex-Officio member of a City Board, commission or committee?**

☐ Yes ☒ No

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**Demographics**

**Gender**

☒ Female

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**Code of Ethics - Rules of Conduct/Conflicts of Interest**

**Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?**

☐ Yes ☒ No

**Do you, your spouse, your business or your spouse's business have a City contract?**

☐ Yes ☒ No

**Does your employer or your spouse's employer have a City contract?**

☐ Yes ☒ No

**Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?**

☐ Yes ☒ No

**Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?**

☐ Yes ☒ No

**Do you or your spouse have a pending claim, lawsuit or proceeding against the City?**

☒ Yes ☐ No

**If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department.**

N/A

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**Board-specific questions (if applicable)**

Question applies to RETIRED AND SENIOR VOLUNTEER PROGRAM ADVISORY COMMITTEE

**The RSVP Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? \***

☒ RSVP Volunteer (Active Volunteer/one hour per month at a registered RSVP Volunteer Station)

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**Verification**

### **City Code Requirement - Residency**

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**As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-65, which states that all members of City boards and commissions, including ad hoc committees, appointed by the City, must be residents of the city. A move outside the city limits of the city by any member shall constitute automatic resignation from the particular board or commission on which such member served.**

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☒ I Agree

### **City Code Requirement - Attendance**

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**As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-61, which provides that absences from more than 25% of regularly scheduled meetings during a term year on the part of any board, commission, or committee member shall result in an automatic termination. An absence shall be deemed unexcused unless excused by the board, commission or committee for good cause no later than its next meeting after the absence.**

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☒ I Agree

### **Consent for Release of Information**

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**I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.**

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☒ I Agree

### **Oath**

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**I swear that all of the statements included in my application and attached documents, if any, are true and correct.**

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☒ I Agree

**Application for a City Board, Commission, Committee or Corporation****Profile**

Mr. Robert E Snyder Ms  
Prefix First Name Middle Initial Last Name Suffix

Email Address

6106 Maximus Drive

Street Address

Corpus Christi

City

TX

State

78414

Postal Code

**What district do you live in? \***

☒ District 5

**Current resident of the city?**

☒ Yes ☐ No

10

If yes, how many years?

Mobile: (361) 443-5783

Primary Phone

Mobile: (361) 510-2100

Alternate Phone

N/A

Work Address - Street Address and Suite Number

N/A

Work Address - City

N/A

Work Address - State

N/A

Work Address - Zip Code

N/A

Work Phone

N/A

Work E-mail address

**Preferred Mailing Address**

☒ Home/Primary Address

## Which Boards would you like to apply for?

RETIRED AND SENIOR VOLUNTEER PROGRAM ADVISORY COMMITTEE: Submitted

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## Interests & Experiences

### Are you a registered voter?

☒ Yes ☐ No

### Do you currently serve on any other City board, commission or committee at this time? If so, please list:

NO

### Education, Professional and/or Community Activity (Present)

EL AMIN SHRINE

### Why are you interested in serving on a City board, commission or committee?

TO ASSIST THE DIRECTOR IN MOVING THE RSVP PROGRAM TO THE TOP PROGRAM FOR SENIORS.

[Upload a Resume](#)

### Are you an ex-Officio member of a City Board, commission or committee?

☐ Yes ☒ No

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## Demographics

### Gender

☒ Male

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## Code of Ethics - Rules of Conduct/Conflicts of Interest

### Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

☐ Yes ☒ No

### Do you, your spouse, your business or your spouse's business have a City contract?

☐ Yes ☒ No



**Does your employer or your spouse's employer have a City contract?**

☐ Yes ☐ No

**Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?**

☐ Yes ☐ No

**Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?**

☐ Yes ☐ No

**Do you or your spouse have a pending claim, lawsuit or proceeding against the City?**

☐ Yes ☐ No

**If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department.**

NONE

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**Board-specific questions (if applicable)**

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☒ I Agree

## Oath

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**I swear that all of the statements included in my application and attached documents, if any, are true and correct.**

---

☒ I Agree

**Robert E. Snyder**  
6106 Maximus Drive  
Corpus Christi, Texas 78414-5818  
Email: [REDACTED]

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**OBJECTIVE:**

Seeking a position of growth and challenge where exceptional and diverse skills in international business, teaching, training and student advising can be used effectively.

**QUALIFICATIONS SUMMARY:**

Experienced Senior Manager and Advisor with 25+ years broad-based experience, including 16+ years diverse Public Administration and project management expertise with a focus on administration, employee training, regulatory compliance, and financial management. Extensive experience working with local, state, federal and international governments. Key skills and qualifications include:

- **Policy & Program Development:** Successful background developing and implementing security programs, policies and procedures to ensure the security of facilities, personnel, and information.
- **Training & Curriculum Development:** International and domestic training and instruction expertise, including the formulation and execution of programs. **International** experience as **Subject Matter Expert**, Instructor/Trainer for the **United Nations** Interim Administration Mission in Kosovo.
- **Problem Solver, Decision Maker:** Superior problem-solving, and decision-making capabilities. Work well under stress to achieve objectives, establish frameworks, and implement work plans.
- **Leader & Manager:** Proven analytical, conceptual, and organizational skills with a demonstrated ability to adapt skills, knowledge, and experience to new situations. Flexible and creative. Capable of working with minimal resources to achieve program objectives.
- **Liaison, Experienced Negotiator:** Significant experience serving as liaison with government and military authorities to promote and implement programs. Demonstrated ability to work successfully in a politically sensitive environment, as well as expertise dealing sensitively with diverse languages and cultures. Demonstrated expertise with capacity building.
- **Writer, Presenter & Interviewer:** Excellent English verbal and written communications skills. Adept at writing, developing and presenting comprehensive investigative reports and presentations.

**PROFESSIONAL HISTORY:**

**TRAINING DIRECTOR**

**JANUARY 2007 TO MAY 2008**

Gritten Inc.  
1501 B Hogan Ln  
Waco, Tx 76705

Coordinates and/or performs a broad range of training and safety functions, including compliance with laws and regulations from a variety of regulatory bodies dealing with the health and safety of employees and the general public.

**ENGLISH PROFESSOR****SEPTEMBER 2004 TO JULY 2005**

Guangdong Pei Zheng College  
#1 Peizheng Avenue, Chini Town  
Huadu District, Guangzhou  
The People's Republic of China

**FAX: (8620)86710905****ENGLISH INSTRUCTOR****SEPTEMBER 2002 TO JUNE 2003**

BERLITZ KOREA CO., LTD.  
SUNGWOO ACADEMY BLDG. 2F  
1316-17, Seocho-Dong, Seocho-Gu  
Seoul, 137-074, Korea  
Supervisor: Gerald Drabick, Country Supervisor, (02)3481-5324.

**VICE PRESIDENT FOR AMBASSADOR SERVICES    MARCH 2002 TO SEPTEMBER 2002****READING DOWNTOWN IMPROVEMENT DISTRICT**

P.O. Box 1555, Reading, PA 19603  
Supervisor: Joseph Templin, President, (610) 376-6424. Permission to contact.

**Senior Manager, Security****September 2001 to February 2002**

Gifts in Kind International  
333 N. Fairfax Street, Alexandria, VA 22314  
40 hours per week  
Supervisor: Peter Asimakopoulos, COO, (703) 836-2121. Permission to contact.

**SENIOR MANAGER** for the Gifts In Kind International Security Program (GIKI), the world's leading charity in product philanthropy. With 340+ affiliates worldwide, GIKI distributes a company's donated excess inventory to those in need. GIKI has projects in more than 40 countries. In 2000, the organization processed and shipped more than \$155 million worth of products around the world.

- **Developed security policies, procedures and guidelines** to ensure the security of facilities, personnel, information, and donated products, and to ensure the personal safety and security of GIKI staff members when traveling, including pre-departure security briefs for staff members traveling to **high-threat, high-risk areas**. Conducted site visits, spot checks, and audits to assess the adequacy of security measures and recommend improvements.
- **Key security liaison to donor companies**. Conducted site visits and audits to determine the adequacy of security policies and procedures. Identified key security issues and concerns and developed policies and procedures to improve security.
- Developed **physical policies, procedures and performance standards** to improve the security of GIKI offices, facilities, and the storage and distribution of donated products. Worked with recipient organizations to ensure the safe and secure distribution of donated products, including the monitoring of the quantities of products being requested by recipients. Developed reporting procedures to monitor the amount of products distributed to non-profits organizations.

- **Member, Security Review Team.** Reviewed new member applications with a focus on security issues and vulnerabilities. Ensured members had a secure distribution network for overseas shipments, particularly international organizations operating in high-risk areas of the world.
- **Gifts in Kind International Security Team Chairperson:** Conducted vulnerability and risk assessments and investigations to minimize theft and fraud opportunities. Conducted vulnerability risk assessments.

***Key Accomplishments:***

- Conducted a fraud investigation that exposed and recovered a donation a charity was trying to ship to Africa, contrary to the donor's instructions.
- Traveled to Kosovo to obtain NGO databases and investigate the U.N.'s database regulations. Set up international policy/security contacts.
- Developed mail handling procedures for anthrax threats to GIKI offices Washington, DC.
- Developed a Disaster Mitigation Plan.
- Worked with the FBI to investigate, uncover and resolve a connection between a charity and terrorist funding in Canada.
- Developed and implemented new procedures for background checks of new hires. The plan was so successful it was expanded to include all employees.
- Improved all logistics oriented reporting requirements.

**Instructor/Trainer; Subject Matter Expert**

U.S. Department of Justice,  
International Criminal Investigative Training Assistance Program (ICITAP)  
Organization for Security and Cooperation in Europe (OSCE)  
Contracted through: Science Applications International Corp (SAIC).  
10260 Campus Point Drive, San Diego, CA 92121  
Supervisor: Tom Sullivan, Vice President

August 1999 to July 2001  
40 hours per week

International contractor for ICITAP and OSCE, the Third Pillar of the **United Nations Mission in Kosovo**, to provide training to the New Kosovo Police School.

- **Subject Matter Expert**, August 1999 – Traveled throughout the province conducting background checks on Albanian and Serbian Police School Candidates.
- **Instructor/trainer**, July 2000 to July 2001: Lead instructor in the town of Peje. Identified training needs, developed training curriculum, and instructed an average 80 Albanian/Serb/Bosniak students per week (who) in advanced and in-service police subjects and Community Policing. **Supervised the Kosovo elections, 2000 & 2001.**
- **Curriculum Development:** Evaluated U.N. training requests and reviewed materials to determine parameters. Served as liaison with Curriculum Development Unit (CD) to determine training needs. Reviewed materials, analyzed training needs, and determined

objectives. Worked with supervision and management to develop, confirm, and validate curriculum and deliver courseware.

**Key Accomplishments:**

- Received the **United Nations Medal for Service**, UN Interim Administration Mission in Kosovo (UNMIK), July 2001, 2<sup>nd</sup> Award.

**Law Enforcement Degree Program Coordinator,  
Adjunct Instructor**

August 1992 to July 2000  
20 hours per week

Reading Area Community College

10 S. Second Street, P.O. Box 1706, Reading, PA 19603

Supervisor: Dr. Richard Kratz, (610) 372-4721, may be contacted

- **Law Enforcement Degree Program Coordinator:** Coordinated the program, including curriculum development, scheduling and supervision of activities. Assisted the Division Chairperson with student orientation, evaluated the Law Enforcement Degree Program, and the instructional staff.
- **Adjunct Instructor:** Instructed students pursuing degrees in Law Enforcement. Developed curriculum and taught law enforcement courses, including: *Interview and Interrogation Skills, Community Policing, and Drugs & Alcohol in America*. Developed, scheduled, and supervised program activities. Assisted with instructional staff orientation and evaluations.

**Special Investigator II**

**August 1988 to July 2000**

Pennsylvania Department of Aging

40 hours per week

Harrisburg, PA 17101

Supervisor: Gretchen Beard, (717) 787-7313

Investigated the State's Pharmaceutical Assistance Program (PACE) for system fraud and abuse.

Participated in the design and implementation of the investigative aspects of the PACE program from the ground up following state legislature mandating compliance units.

- Directed investigations and supported prosecution in 22 eastern counties. Established goals, priorities, standards and policies. Conducted compliance reviews.
- Developed methods and procedures to achieve objects, while ensuring the legality and the integrity of the operation.
- Examined financial and operational documentation to identify trends in fraud and abuse

**Key Accomplishments:**

- Received a Certificate of Commendation from the United States Attorney's Office, Eastern District of Pennsylvania for the successful investigation and prosecution of cases in the pharmacy fraud project that led to the convictions of several pharmacists, a physician and several drug couriers.
- Successfully initiated and investigated the first racketeering (RICO) case in the history of the U.S Attorney's Office, Philadelphia, a 10-year case, estimated at \$1.4 million.
- As a result of comprehensive operational and organizational review, developed recommendations for procedural modifications to reduce program vulnerability.
- Coordinated activities for sensitive organized crime investigations with state and federal law enforcement agencies. Over a 12-year period I identified trends in fraud and abuse, conducted extensive organizational and operational reviews,

developed procedures to reduce program vulnerability, and facilitate the identification and prosecution of abuse.

## OTHER WORK EXPERIENCE:

### Dispatcher

July 1986 to March 1988

Lackawanna County, Pennsylvania  
Communications Center, Scranton, PA 18503  
Supervisor: Jerry Gougin, (570) 961-5511

40 hours per week

Responsible for the dispatch of police, fire and ambulance providing service to over 200,000 residents within the county.

### Hotel Security

1976 to 1988

Provided hotel security for major hotels, including Marriott, Four Season's, and Doubletree in Texas and the southern United States. Ensured security and safety of guests, as well as hotel assets. Responsibilities and accomplishments vary, including start-up operations to Director of Hotel Safety and Security.

### Undercover Police Officer, Homicide Detective

1971 to 1976

Metropolitan Police Department, Washington, DC  
300 Indiana Ave., NW Washington, DC 20001  
Supervisor: (current location unknown)

40 hours per week

Conducted long term vice and homicide and homicide investigations for the DC Metropolitan Police, a complex police organization providing a full spectrum of police operations. Retired from service after being shot in the line of duty during a bank holdup.

## EDUCATION:

**Certificate in Teaching English as a Foreign Language (CTEFL):** Course Completion Date: 12/21/01,  
Worldwide Teachers Development Institute

29 Walton Street, Boston, Massachusetts 02124

Telephone (617) 262-5722/5766 Facsimile (617) 262-0308 Email: BostonTEFL@aol.com

**Master of Science degree, Management, Concentration: Public Administration,** Sep 1989 -May 1991

Penn State University, 30 East 30 East Swedesford Road, Malvern PA 19355-1443

Phone: 610/648-3200, FAX: 610.889.1334, E-mail: [gvinfo@psu.edu](mailto:gvinfo@psu.edu)

**B.S. in Criminal Justice,** Armstrong Atlantic State University, Sep 1979 - June 1981

Registrars Office, 1935 Abercorn Street, Savannah GA 31419, FAX: 912.921.5462

**Associate's degree, Administration of Justice, September** Sep 1977- May 1979

Coastal Georgia Community College

Office of Registrar, 3700 Altama Avenue, Brunswick GA 31520

FAX: 912.280.1543

## CERTIFICATES & LICENSES:

Certificate of Completion, U.S. Secret Service Resident School, Glynco, GA.



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**Field of Expertise: Criminal Investigation/Operations, Interviews & Interrogation, Document Examination, and Instruction**

**PROFESSIONAL ASSOCIATIONS:**

Member American Society for Industrial Security (ASIS), Awarded CPP  
Member, American College of Forensic Examiners (ACFE), Fellow  
Member, Association of Certified Fraud Examiners, Awarded CFE

**COMPUTER SKILLS:**

Operating Systems: Windows XL, NEXIS/LEXIS, LISTSERVS  
Software: MS Office Suite, PowerPoint, Word, and spreadsheets.  
Internet: Proficient in Internet navigation, email management

**AWARDS:**

**United Nations Medal for Service**, UN Interim Administration Mission in Kosovo (UNMIK), July 2001, 2<sup>nd</sup> Award.

**MILITARY SERVICE:**

U.S. Navy: Air Traffic Controller, 1965 to 1971  
U.S. Air Force, Air Traffic Controller 1961 to 1965

**COMMUNITY SERVICE:**

**Squadron Commander/ Safety Officer**, Squadron 811, of the Civil Air Patrol based in Reading, PA: 1989 to 1999

Responsible for administrative and technical oversight of all operations, including search and rescue, cadet education, and aeronautic education within the community.

- Interpret and implement nationwide and statewide Civil Air Patrol policies and initiatives. Administer and coordinate educational programs and projects.
- Ensure squadron emergency readiness. Assemble teams, assign tasks, establish schedules and calendars, and identify and monitor milestones to track program progress.

**TRAINING:**

Negotiation Skills, OSCE, Organization for Security & Cooperation in Europe, Mission in Kosovo, Department of Administration & Support Training Section, 2000.  
Federal Law Enforcement Training Center, Secret Service Forensic Document Examiner School

**SPECIAL SKILLS:**

Working knowledge of Japanese, Albanian, Korean, and Chinese Culture