

**CITY OF CORPUS CHRISTI AND
DAILEY AND WELLS COMMUNICATIONS, INC.**

**RADIO NETWORK SUPPORT & MAINTENANCE
AGREEMENT**

Original Draft Date: 18 March 2025

REV A. 3/18/25 By: DWC Team

REV B. 1/12/2026 By DWC Team

REV C. 2/16/2026 By DWC Team

REV D. 2/23/2026 By DWC Team

REV E. [Date] By [XXXXXXXX]

February 2026

City of Corpus Christi and Dailey and Wells Communications, Inc.
Radio Network Support & Maintenance Agreement

Table of Contents

Contents

SECTION 1	TERMS AND CONDITIONS	3
1.0	Notice.....	3
1.1	Scope Definitions & Applicability	3
1.2	Conflict of Interests	3
1.3	Service Agreement Period of Performance.....	3
1.4	Non-Appropriation Clause.....	3
1.5	Payment Terms.....	4
1.6	Service Agreement Administrator	4
1.7	Insurance	4
1.8	Governing Law/Venue	4
1.9	Original Equipment Manufacturer Certification	4
1.10	Equal Opportunity Employer.....	4
1.11	Right to Audit.....	4
1.12	Security Clearance.....	5
1.13	Notices.....	6
SECTION 2	GENERAL SCOPE OF WORK	7
2.1	Scope of Work.....	7
2.2	Equipment Covered.....	7
2.3	Maintenance Priority	8
2.4	Preventive Maintenance Requirement	11
2.5	Performance Evaluation	11
2.6	Spares & Parts Availability	11
2.7	Authorized Service	11
2.8	Service Facilities	12
2.9	Beyond Economical Repair.....	12
2.10	"No Trouble Found" Reports.....	12
2.11	Technical Competence	12
2.12	Demand Services & Materials.....	12
2.13	Maintenance Contract Process.....	12
2.14	End-User Radio Repairs	12
2.15	Group A Fixed-Cost Additions.....	13
2.16	Cost Basis.....	13
2.17	Damage caused by Others	13

2.18	Price Schedules.....	13
2.19	Insurance Requirements.....	13
	EXHIBIT A.....	14
	EXHIBIT B.....	15
	EXHIBIT C.....	16
	EXHIBIT D 2026 Service Agreement Quote.....	18

SECTION 1 TERMS AND CONDITIONS

1.0 Notice

The City of Corpus Christi, Texas, (the “Buyer”) and Dailey and Wells Communications, Inc., (the “Vendor”) are entering into a Radio Network Support & Maintenance Agreement (“Service Agreement”) where the Vendor shall provide the Buyer certain Firmware/Software, parts, labor, transportation, and technical services to support and maintain the Coastal Bend Regional Interoperability Network (“CBRIN”) as outlined herein.

1.1 Scope Definitions & Applicability

The following are definitions and terms of this Service Agreement and further elaborated in the Statement of Work:

Group A- Fixed-Cost monthly charges including parts, labor, transportation, and technical services for certain defined portions of the CBRIN manufactured by L3Harris as depicted in “Exhibit A”.

Group B- Cost-Plus 25% for certain defined portions of the CBRIN excluded from Group “A” above. These include, but not limited to subcontracted work, 3rd Party hardware/software, L3Harris FX/SUMS Firmware subscriptions, Cisco Equipment, as depicted in “Exhibit B.”

Group C- Time and Material break/fix, installation, removals, technical support. This generally covers end-user equipment and other network infrastructure labor and parts needs, as depicted in “Exhibit B.”

1.2 Conflict of Interests

The Vendor must comply with the conflict of interest provisions of the Buyer’s Charter, the Buyer’s Code of Ordinances, and any State or Federal law. The Vendor is obligated to provide updated information concerning the disclosure of interests, as warranted, throughout the term of the Service Agreement.

1.3 Service Agreement Period of Performance

The initial period of performance of this Service Agreement is thirty-six (36) consecutive months after execution. This Service Agreement will automatically be renewed annually after expiration of the initial period of performance above. This Service Agreement may be terminated by either party by giving sixty (60) days advance written notice.

1.4 Non-Appropriation Clause

The continuation of this Service Agreement after the close of any fiscal year of the City, which fiscal year ends on September 30th annually, is subject to budget approval and appropriations specifically covering this Service Agreement as an expenditure in said

budget, and it is within the sole discretion of the City’s City Council to determine whether or not to fund this Service Agreement. The City does not represent that a budget item providing for this Service Agreement will be adopted, as that determination is within the City Council’s sole discretion when adopting the budget.”

1.5 Payment Terms

The Vendor shall submit a single, consolidated monthly bill for fixed cost (Group A) to Buyer and as needed (Group B & C) detailed service and material charges to the City of Corpus Christi, as a result of this Service Agreement. The Buyer shall pay all invoices on a net 30 day term.

1.6 Service Agreement Administrator

A single Service Agreement Administrator/Program Manager will be appointed by the Buyer. The Service Agreement Administrator/Program Manager will approve all phases of performance and operations under this Service Agreement, including authorization for payment.

1.7 Insurance

The Vendor will procure and provide a certificate of insurance acceptable to the Buyer prior to commencing any work.

1.8 Governing Law/Venue

This Service Agreement will be governed by the laws of the State of Texas. All duties of both parties shall be performed in Corpus Christi, Nueces County, Texas.

1.9 Original Equipment Manufacturer Certification

Vendor shall ensure that it is at all times, during the performance period of this Service Agreement, an authorized sales and service center for L3Harris. Vendor shall certify that it shall utilize personnel trained by L3Harris and that it has similar experience in L3Harris networks of similar size and complexity of the CBRIN.

1.10 Equal Opportunity Employer

The Vendor is required to comply with applicable provisions of the United States of America, State of Texas, and Buyer’s EEO laws and ordinances. These sections concern discrimination in employment.

1.11 Right to Audit

The Buyer reserves the right to audit the maintenance records of the Vendor, as they relate to a resultant Service Agreement.

1.12 Security Clearance

All employees of the Vendor who will be participating in the maintenance effort stated herein shall be approved by the Corpus Christi Police Department. Each vendor's employee requesting clearance shall be subjected to a thorough background check. The Vendor shall not allow any personnel that are rejected by the Corpus Christi Police Department to have access to or perform any maintenance on any Buyer's equipment. The Vendor shall be solely responsible for replacement of such rejected personnel.

1.13 Notices

Notices authorized or required under this Service Agreement must be in writing and sent to the below addresses:

To Buyer:	To Vendor:
City of Corpus Christi, Texas Peter Collins, Director, Information Technology 1201 Leopard St. Corpus Christi, Texas 78401	Dailey and Wells Communications, Inc. Richard Wells, President 3440 E. Houston St. San Antonio, Texas 78219

Addresses may be changed by written notice to all other parties.

In Witness Whereof, the parties have caused authorized representatives to execute this Agreement on the dates set forth below.

BUYER

VENDOR

CITY OF CORPUS CHRISTI, TEXAS

**DAILEY AND WELLS
COMMUNICATIONS, INC.**

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

Approved as to Legal Form:

SECTION 2 GENERAL SCOPE OF WORK

2.1 Scope of Work

The Vendor will furnish, per Groups A, B, and C at the fixed & as-needed prices quoted herein, all replacement parts, services, labor, test equipment, hardware/maintenance software, tools, transportation, and personnel necessary for:

- I. Diagnosis, Troubleshooting, and Repair
- II. Preventative Maintenance (annually on fixed site infrastructure)
- III. Installation and Removal of equipment
- IV. Programming, Reprogramming, and Testing of units
- V. Other technical and management services priced herein
- VII. Materials and subcontracted work

No provisions of this Service Agreement will prevent Buyer from supplying as-needed equipment, Firmware/Software and/or services from other sources, at its discretion.

2.2 Equipment Covered

The Vendor is required to maintain the equipment listed below in a complete and dependable operating condition as described in the original manufacturer's guidelines and specifications. The following is a generic grouping of the covered equipment. See Exhibit "A".

The intent of this Service Agreement is to provide for the following services:

Group A: The **Fixed-Cost** break/fix 24/7 repair and annual preventative maintenance of the CBRIN fixed L3Harris manufactured Project 25 digital trunked radio communication network, provided by the Vendor to the Buyer under various other Contract(s) and Purchase Orders.

Included items: Fixed-site L3 Harris RF repeaters, controllers, VIDA Cores, management systems, Symphony Consoles, FX/SUMS firmware and patch installation-only and diagnostic/configuration-only of Cisco routers/switches. (*See Exhibit A for block diagram*) 24/7 NOC dispatch of technical resources, 2hr response time 24/7 from our local Corpus Christi-based office, 24/7 access to additional labor and parts resources from San Antonio.

Excluded items are detailed in Group B & C below.

Group B: The **Cost-Plus 25%** break/fix/upgrade/replace/subcontract of 3rd party equipment Hardware and/or Firmware not covered in Group A above include, but are not limited to:

- L3Harris FX/SUMS Firmware subscription(s) and any hardware/firmware

- requirements to implement same.
- Cisco Brand Equipment and any associated EOL and/or Extended Warranty
- Any Fixed Antenna and combining systems, Fixed primary and backup power systems, connectivity hardware (i.e. microwave/fiber/T-1) and/or facilities.
- Any tower or building top work.
- UPS, Generator, Microwave, and other site work.
- Any consumable accessories such as headsets, batteries, chargers, accessories.
- Expenses and shipping
- Any subcontracted work.

Group C: The **Time-and-Material** break/fix repair of user radio equipment such as mobile radios, portable radios, accessories, and fixed-site control station radios with associated control equipment that will operate on the CBRIN Radio System. This also includes other time-and-material services and material to support the legacy systems that are a part of the CBRIN Radio System but were not purchased under this Service Agreement. Finally, this also includes various time-and-material support services which include program management, technical services, upgrades, installation and removal, subcontracted vendor services and materials, and other items to support the CBRIN Radio System, and users.

The Vendor and Buyer agree that Group A shall be awarded on an “all or none” basis for the term of the Service Agreement, subject to the termination clauses therein. Vendor and Buyer agree that the Vendor may extend the same pricing for Group B & C items to affiliated users of the CBRIN Radio System and those affiliated users are authorized by Buyer to follow the Service Agreement pricing.

2.3 Maintenance Priority

Definitions:

A **Severity One (1)** Level problem is a major system Deficiency and is defined as one that results in the inability of any portion of the System to conduct business as usual. This is defined as:

- NSC Core Failure or Failover
- Connect Core Failure or Failover
- Core Network Components Failure such as Transcoder and VNIC
- Loss of one Simulcast Control Point or switchover to Redundant Simulcast Control Point.
- Failure resulting in any Simulcast sub-system reverting to single Site-Trunking
- Loss or failure of one or more of RNM, ENM, and UAS
- Loss of two (2) or more Dispatch Consoles
- Loss of Full-Featured Dispatch capability (revert to RF Dispatch control)
- Logging Recorder VNIC interface failure
- Loss of Simulcast or Multicast Repeater site

- Any component or module failure which results in loss of 20% or more of trunked channel resources

If a Severity 1 Level problem occurs, the Vendor shall resolve the problem based on the Severity One (1) Level timetable.

A **Severity 2** Level problem is a minor system malfunction and is defined as, one in which some system features are inoperative but the CBRIN Radio System and its users are able to conduct its business as usual. This is defined as:

- Loss of single Repeater, loss of one (1) System Manager/Alarm Terminal
- Loss of one (1) Dispatch Console (except where a location only has one (1) console), or any component or module failure that results in loss of the availability of a single trunked channel resource

If a Severity Two (2) Level problem occurs, the Vendor shall resolve the problem based on the Severity Two (2) Level timetable

A **Severity 3** Level is defined as any type non-emergency, non-user effecting problem, which is defined as:

- Questions or inquiries on system upgrades or intermittent problems
- Questions or inquiries on system problems currently being monitored
- Questions or inquiries regarding parts or work to be performed later
- Any failure of a component of the NMS or other supporting systems, where such failure does not rise to the level of Severity Level 1 or 2

A **Severity 4** Level is defined as scheduled maintenance or upgrades.

Scheduled maintenance and/or upgrades will be conducted during off-peak hours and approved by the Buyer. Equipment requiring maintenance will be prioritized on 3 basic levels. All hour parameters refer to clock hours, all day parameters refer to work days, and "hour repair" refers to equipment being returned to a completely functional status. Service calls will be taken on a 7 day a week, and 24 hour per day basis for Priority 1 & 2 outages as defined below. Routine service calls (Priority 3) will be placed during normal business hours, which is defined as 8 am to 5 pm Monday through Friday, excluding holidays recognized by the Buyer.

Response & Restoration Times:

Definitions:

Issue Acknowledgement – This is the response from the Vendor to an initial notification of a system problem. This includes responding to customer calls, acknowledgement of the problem, assignment and initiating the dispatch of support personnel to the problem and issuance of appropriate problem tracking information.

On-Site Dispatch Support – This is the actual dispatching and arrival of local vendor service personnel to a site or location to resolve the reported problem from the initial

notification of the system problem.

Restoration time- the amount of time from notification of a problem to the return of the system to full functionality.

Issue acknowledgment times shall be as follows:

Severity Level 1 – Twenty-four hours (24) a day, Seven (7) days a week, Three Hundred Sixty-Five (365) days a year-Three Hundred Sixty-Six (366), within fifteen (15) minutes.

Severity Level 2 - Twenty-four hours (24) a day, Seven (7) days a week, Three Hundred Sixty-Five (365) - Three Hundred Sixty-Six (366) days a year, within one (1) hour.

Severity Level 3 – Standard business day, eight (8) AM to five (5) PM (CT), Monday through Friday, within eight (8) hours.

Severity Level 4 – Standard business day, eight (8) AM to five (5) PM (CT), Monday through Friday, within twenty-four (24) hours.

On-Site Dispatch Support response times to have shall be as follows:

Severity Level 1 – Twenty-four hours (24) a day, Seven (7) days a week, Three Hundred Sixty Five (365) - Three Hundred Sixty Six (366) days a year, within two (2) hours.

Severity Level 2 - Twenty-four hours (24) a day, Seven (7) days a week, Three Hundred Sixty Five (365) - Three Hundred Sixty Six (366) days a year, within four (4) hours.

Severity Level 3 – Standard business day, eight (8) to five (5) (CT), Monday through Friday, within eight (8) hours.

Severity Level 4 – Standard business day, eight (8) to five (5) (CT), Monday through Friday, within twenty-four (24) hours.

Restoration times shall be as follows:

Severity Level 1 – Eight (8) hours

Severity Level 2 – Sixteen (16) hours

Special Response times:

In the event of an impending disaster or other emergency, as determined by the Buyer or otherwise, the Vendor shall provide additional dedicated and local technicians twenty- four (24) hours prior to the event, on a time-and-material basis. The technicians shall be dedicated to the CBRIN Radio System prior to the event, during and for a minimum of twenty-four (24) hours after.

In the event of the declaration of a disaster or other emergency, by the Buyer, the Vendor shall provide on-site technicians within four (4) hours of the declaration of the disaster or other emergency on a time-and-material basis. The technicians will be dedicated to the Buyer or Buyer's authorized participating affiliated users during the disaster or other

emergency and for a minimum of twenty-four (24) hours after.

2.4 Preventive Maintenance Requirement

Group A fixed Radio Infrastructure shall include preventative maintenance as per requirements specified herein, which are on an annual basis. Specific activities include:

- Visual inspection of L3 Manufactured equipment, Cisco equipment, Combing equipment.
- Visual inspection of site facilities equipment including shelters, generators, UPS and HVAC systems
- Visual inspection of electrical sources, both DC and AC

2.5 Performance Evaluation

Documentation for service calls shall include, but will not be limited to, failed equipment group designation, maintenance call priority classification, date and time of initial notification by departmental representative, date and time of initial response of Vendor's personnel, and date and time of return to complete normal operation. This information contained in each maintenance call documentation will be checked against the departmental representative's documentation to ensure accuracy. Vendor's work performance will be evaluated annually based upon the above documented classifications and response times, in addition to the accuracy of the work (number of repeat calls) and performance of the system or equipment after maintenance activity.

2.6 Spares & Parts Availability

Vendor shall maintain an adequate spares inventory and other items necessary to adhere to the maintenance performance requirements set forth in Section 2.2 and 2.3 of the Service Agreement.

Any parts no longer available from the various OEMs shall be documented and such documentation will be provided to the Buyer. The Vendor is allowed to supply parts from other sources such as New Old Stock and/or Spare equipment to complete repair actions and certify that the repaired items meet OEM specifications.

2.7 Authorized Service

The CBRIN Radio System, which is covered under this Service Agreement, utilizes VM Ware, open market O/S (Redhat, Linux, Microsoft, etc...) and proprietary firmware from L3Harris. It is therefore required that Vendor be a "L3Harris Authorized Service Center" throughout the duration of this Service Agreement.

2.8 Service Facilities

The Vendor shall maintain a primary place of business within the City of Corpus Christi or Nueces County.

2.9 Beyond Economical Repair

Equipment, modules, subsystems, and major components covered under the Service Agreement shall be subject to being declared beyond economical repair (BER). BER is defined as equipment that requires replacement parts and labor totaling more than thirty percent (30%) of its then MSLP, or items where the parts or software are no longer available from the OEM. The Vendor shall provide the Buyer documentation of a BER declared item and shall not be required to repair or replace same.

2.10 "No Trouble Found" Reports

Vendor will be required to provide test, evaluation and documentation of all covered equipment at additional cost at rates shown in Group C, although Vendor may find no fault with the equipment under test. All such "NTF" reports shall be filed in accordance with normal maintenance procedures.

2.11 Technical Competence

Vendor shall, at its own expense, have on staff personnel who have been fully trained, and possess a certificate of completed training on Harris Project 25 Systems and/or terminals as applicable. In addition, Vendor shall have at least one (1) responsible employee with a valid FCC General License and at least one (1) employee who is a Registered Professional Engineer licensed in the State of Texas.

2.12 Demand Services & Materials

Buyer shall issue individual and/or blanket "not to exceed" purchase orders for Group B & C as needed services and materials at the pricing schedule herein.

2.13 Maintenance Contract Process

Vendor will adhere to all administrative procedures set forth by the Buyer. Any non-buyer affiliate user repairs, services, and/or materials under Group B & C time- and-material and/or cost plus 25% price schedule will be invoiced directly to the affiliated user by the Vendor through a purchase order issued at time of repair, if agreed to in advance.

2.14 End-User Radio Repairs

Vendor shall maintain a repair center in Corpus Christi or Nueces County and a depot repair facility in Bexar County to repair Vendor-supplied subscriber devices, including portable and mobile radios.

2.15 Group A Fixed-Cost Additions

Hardware and software purchased during the term of this Agreement (Service Agreement) will be added to the Group A Fixed-Cost break/fix maintenance cost. For ease of budgeting the costs of such additions, the following shall apply:

Fixed Monthly Base Maintenance Fee

½ of 1% per month of the Manufacturer's List Price.

2.16 Cost Basis

Work performed and priced at the hourly rate(s) as contained in this Agreement (Service Agreement) shall be calculated on 1/2 hour (30 minute) intervals. Work shall be billed for actual accrued time spent and documentation toward the task at hand. Any fractional time spent within a 1/2 hour (30 minutes) shall be rounded to the next 1/2 hour (30 minute) interval, and shall be billed accordingly.

Mileage charges will be billed on a round-trip basis. Travel time will be billed at the applicable rate of the personnel category.

Cost-Plus 25% material will be charged based upon Vendor's actual invoice cost, plus shipping.

2.17 Damage caused by Others

The Buyer may elect to perform installation/removal/services by themselves and/or by other vendors. It shall be mutually agreed that Vendor may charge for repairing damage to equipment as included under the fixed-cost Group A, if found to be caused by the Buyer and/or other vendors install/removal/services efforts.

2.18 Price Schedules

GROUP A: These items are quoted on an "All or None" basis.

(See page 14 and 15 for Exhibits A & B)

2.19 Insurance Requirements

EXHIBIT C

EXHIBIT A

Price Schedule: Group A System Scope:

Infrastructure (No Cisco Routers/Switches)
Corpus PD Dispatch Consoles
Corpus RTA Dispatch Consoles
Corpus Premier HA Core
Corpus Site: Coral Vines 4 CH
Corpus Site: Five Points 4 CH
Corpus Site: George West 5 CH
Corpus Site: Jail 3 CH
Corpus Site: Flour Bluff 8 CH Simulcast
Corpus Site: Shoreline 8 CH Simulcast DCP
Corpus Site: Violet 8 CH

EXHIBIT B

Price Schedule: Group B and Group C Labor and Material Schedule:

Labor and Material Category		Rate
Project Manager	Hourly	\$175.00
System Engineering Lead	Hourly	\$175.00
Project Engineering Technician	Hourly	\$130.00
Bench Labor	Hourly	\$90.00
Installer	Hourly	\$70.00
Clerical	Hourly	\$60.00
On-Site System Service Technician	Hourly	\$120.00
Mileage (Round Trip)	Mile	\$1.50
Contracted Trades	Cost +25%	
Misc. Materials	Cost +25%	

Above hourly rate(s) are x1.5 for after normal business hours

EXHIBIT C

INSURANCE REQUIREMENTS

I. CONTRACTOR'S LIABILITY INSURANCE

A. Contractor must not commence work under this agreement until all insurance required has been obtained and such insurance has been approved by the City. Contractor must not allow any subcontractor Agency to commence work until all similar insurance required of any subcontractor Agency has been obtained.

B. Contractor must furnish to the City's Risk Manager and Contract Administer one (1) copy of Certificates of Insurance (COI) with applicable policy endorsements showing the following minimum coverage by an insurance company(s) acceptable to the City's Risk Manager. The City must be listed as an additional insured on the General liability and Auto Liability policies **by endorsement**, and a waiver of subrogation is required on all applicable policies. **Endorsements** must be provided with COI. Project name and or number must be listed in Description Box of COI.

TYPE OF INSURANCE	MINIMUM INSURANCE COVERAGE
Commercial General Liability Including: 1. Commercial Broad Form 2. Premises – Operations 3. Products/ Completed Operations 4. Contractual Liability 5. Independent Contractors 6. Personal Injury- Advertising Injury	\$1,000,000 Per Occurrence
AUTO LIABILITY (including) 1. Owned 2. Hired and Non-Owned 3. Rented/Leased	\$500,000 Combined Single Limit
WORKERS' COMPENSATION EMPLOYER'S LIABILITY	Statutory \$500,000 /\$500,000 /\$500,000

C. In the event of accidents of any kind related to this agreement, Contractor must furnish the Risk Manager with copies of all reports of any accidents within 10 days of the accident.

II. ADDITIONAL REQUIREMENTS

A. Applicable for paid employees, Contractor must obtain workers' compensation coverage through a licensed insurance company. The coverage must be written on a policy and endorsements approved by the Texas Department of Insurance. The workers' compensation coverage provided must be in an amount sufficient to assure that all workers' compensation obligations incurred by the Contractor will be promptly met.

B. Contractor shall obtain and maintain in full force and effect for the duration of this Contract, and any extension hereof, at Contractor's sole expense, insurance coverage written on an occurrence basis, by companies authorized and admitted to do business in the State of Texas and with an A.M. Best's rating of no less than A- VII.

C. Contractor shall be required to submit a copy of the replacement certificate of insurance to City at the address provided below within 10 days of the requested change. Contractor shall pay any costs incurred resulting from said changes. All notices under this Article shall be given to City at the following address:

City of Corpus Christi
 Attn: Risk Manager
 P.O. Box 9277
 Corpus Christi, TX 78469-9277

D. Contractor agrees that with respect to the above required insurance, all insurance policies are to contain or be endorsed to contain the following required provisions:

- List the City and its officers, officials, employees, volunteers, and elected representatives as additional insured by endorsement, as respects operations, completed operation and activities of, or on behalf of, the named insured performed under contract with the City, with the exception of the workers' compensation policy;
- Provide for an endorsement that the "other insurance" clause shall not apply to the City of Corpus Christi where the City is an additional insured shown on the policy;
- Workers' compensation and employers' liability policies will provide a waiver of subrogation in favor of the City; and
- Provide 30 calendar days advance written notice directly to City of any, cancellation, non-renewal, material change or termination in coverage and not less than 10 calendar days advance written notice for nonpayment of premium.

E. Within 5 calendar days of a cancellation, non-renewal, material change or termination of coverage, Contractor shall provide a replacement Certificate of Insurance and applicable endorsements to City. City shall have the option to suspend Contractor's performance should there be a lapse in coverage at any time during this contract. Failure to provide and to maintain the required insurance shall constitute a material breach of this contract.

F. In addition to any other remedies the City may have upon Contractor's failure to provide and maintain any insurance or policy endorsements to the extent and within the time herein required, the City shall have the right to order Contractor to remove the exhibit hereunder, and/or withhold any payment(s) if any, which become due to Contractor hereunder until Contractor demonstrates compliance with the requirements hereof.

G. Nothing herein contained shall be construed as limiting in any way the extent to which Contractor may be held responsible for payments of damages to persons or property resulting from Contractor's or its subcontractor's performance of the work covered under this agreement.

H. It is agreed that Contractor's insurance shall be deemed primary and non-contributory with respect to any insurance or self insurance carried by the City of Corpus Christi for liability arising out of operations under this agreement.

I. It is understood and agreed that the insurance required is in addition to and separate from any other obligation contained in this agreement.

2026 Insurance Requirements
Ins. Req. Exhibit **4-B**
Contracts for General Services – Services Performed Onsite
01/01/2026 Risk Management – Legal Dept.

EXHIBIT D 2026 Service Agreement Quote

DAILEY-WELLS COMMUNICATIONS

3440 E. Houston St., San Antonio, TX 78219



To: Peter Collins
 For: City of Corpus Christi
 Phone: 361-826-8371
 Date: 11-Feb-26
 email: peterc@cctexas.com

From: Edward Martinez
 Major Accounts Representative
 Dailey-Wells Communications
 361-548-5660 Cell
 210.893.6702 Fax
emartinez@dwcomm.com

Service Agreement Dates 4/1/2026 thru 3/31/2027

Software Service Agreement Year One

Item	Part #	Description	Qty.	Ext Sale
1	YRGS5J	Premium Technical Support (PTS), TAC	1	
2	YR-SZ2B	Premium Technical Support (PTS), Renewal Support	1	
3	YR-SZ9F	Security Update Management Services E-Delivery	1	
4	YR-GS5N	Software Managed Services (SMS) E-Delivery	1	
TOTAL				\$169,924.74

Hardware Support

Item	Part #	Description	Qty.	Ext Sale
1	DWC-Labor	Hardware Support, 24/7 repair, annual preventative maintenance of the CBRIN fixed L3Harris manufactured Project 25 digital trunked radio communication network(included Fixed-site L3 Harris RF repeaters, controllers, VIDA Cores, management systems, Symphony Consoles, 24/7 NOC dispatch of technical resources, 2hr response time 24/7 from our local Corpus Christi-based office, 24/7 access to additional labor and parts resources from San Antonio.	1	\$ 292,322.40
2	MISC.	Group B and C Labor and Materials	1	\$ 10,000.00
Sub Total				\$302,322.40
Extended Total				\$472,247.14

Bill to: City of Corpus Christi
 Accounts Payable
 PO Box 9277
 Corpus Christi TX 78469-9277

Terms: Net 30 Days
 Shipping: Add to invoice
 Price valid until March 31, 2026