



CHANGE ORDER

INTRODUCTION

This Change Order document ("Change Order") is subject to all terms and conditions of the Software Services Agreement (or, if applicable, the Professional Services Agreement) between Infor and Licensee with an Effective Date of May 15, 2013 (the "Services Agreement") and constitutes a change to the Services Work Order identified below by Work Order Number ("Work Order"). All terms of the Services Agreement and Work Order are incorporated herein by reference. Capitalized terms not defined in this Change Order are defined in the Services Agreement or Work Order. In the event of a conflict, the terms of this Change Order control over the terms of the Services Agreement and Work Order.

1.0 CHANGE ORDER

Licensee (customer)	City of Corpus Christi
Project Name	Hansen CDR
Project Number	32381430
Project Manager	Benjamin Zimon
Project Phase	Design
Product(s)	Hansen 8.3
Work Order Number	Amendment 2
Change Number	CO2014_001
Issue Number	001
Description	Hansen 8.3, CDR Implementation, Design, and Consulting Services for the Health Department
Requestor	Aurora Parlamas
Identified Date	06/16/2014
Prepared By	Benjamin Zimon
Change Status Log	Date
Initial identification/assessment	6/2/2014
Approved for detailed impact analysis (optional)	

Pending Approval

Final Approval

Approved

Denied

Updated project and budget plans

1.1 Preliminary identification and assessment

Describe the change in detail

City of Corpus Christi, Health Department will need Infor consultants to provide Design, Configuration of 8 newly indentified Applications (shown below), Assistance with Data Migration Mapping to Hansen, and Testing.

Module	Dept	App type	Description	Worktype
BL	Health	To be defined	Swimming Pool	
BL	Health	To be defined	Supervised Care	1) Day Care 2) Foster Home
BLDG	Health	To be defined	Septic	
BL	Health	To be defined	Restaurant	
Trade	Health	To be defined	Food Handler/ Manager	1) Food Handler 2) Food Manager
BL	Health	To be defined	Mobile Food Vending	
BL	Health	To be defined	Health Temp Event	
Case	Health	To be defined	Health Case	

Reason for the change

Health Department was not included part of the original CDR project scope of work, the majority of data required for Health's migration sits outside of Sungard's H.T.E.

High level impact assessment

Additional project scope to support Health Department functionality will require additional resources and will increase project duration and budget.

The impact will extend the project duration another month from February 2015 to March 2015, we will also look to double up on our configuration resources COE and internal for several weeks. The resource impact to the city is more noticeable as MIS resources will need to be involved for the data migration out of the legacy Health department applications / databases.

It is proposed and mutually agreed the Health Department will go live in production with the overall project. The project schedule is being revised to a March 2015 CDR go-live to support inclusion of the Health Department in the City's go-live.



1.2 Approval for detailed impact analysis (optional)

Reviewer No additional information

Review Date

1.3 Detailed impact analysis

Impact on project plan (including estimated timelines)

Schedule and Resource constraints. Estimated duration of Design to Deliver effort is 8 weeks.

Upon approval, the project plan will be updated and extended based on the changes detailed above. The Infor and Licensee Project Managers have agreed to these changes and will reflect the changes in the latest version of the overall project plan.

Target date (for implementation)

March 2015, overall Hansen CDR project

Impact on resource requirements

Infor project resource requirements will be increased by a total of 280 hours

Additional risk

Extend overall Hansen, CDR Project timeline along with city resource constraints which are already limited.

Impact on project cost

Project Budget will increase a total of:

Total Service Work Order Contract	Change Order 001 Increase	Revised Contract Total
1,194,444.000	\$76,263.00	\$1,270,707.00

The targeted milestone payments and revised dates have been changed as reflected in Exhibit A.



Estimated time and costs listed in this Change Order represent a fixed fee offer and are in addition to the estimates provided in the original Work Order. Actual project time and cost may vary from the estimates provided. Where a substantial variation from this Change Order is foreseen, both parties must agree in writing to the additional work and document the change in a subsequent Change Order.

Other Projects Affected

Hansen CDR and CIS Billing

Who needs to be notified of the change

Susan Manna, Debby Studder, Michael Hernandez

Comments

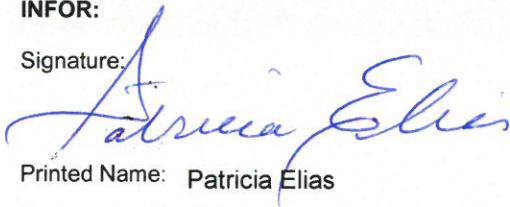
2.0 CHANGE APPROVAL / PAYMENT

By signing below, Licensee authorizes Infor to proceed with the work set forth in this Change Order and bill Licensee per the payment terms set forth in the original Work Order for any additional Services fees. Please return a signed copy of this Change Order to Infor PSO.

THE PARTIES have executed this Change Order through the signatures of their respective authorized representatives.

INFOR:

Signature:



Printed Name: Patricia Elias

Title: Associate General Counsel

Address: 380 St. Peter Street

Address: St. Paul, MN 55102

Signature Date: August 4, 2014

LICENSEE:

Signature:

Printed Name:

Title:

Address:

Address:

Signature Date:



Attachment A: Revised Milestone Payment Schedule

Payment Milestone Number	Payment Milestones	Projected Completion week	Milestone Amount	Holdback	Payment Amount	CO001
CDR (Plan, Permit, Business License, Code Enforcement)						
Establish Phase						
M-1	Milestone - Project Initialization:	2/28/2014	\$179,166.60	\$17,916.66	\$161,249.94	
M-2	Milestone – Install the in-scope Products in Project environment.:		\$0.00	\$0.00	\$0.00	
M-3	Milestone – Project Team Learning:	11/28/2014	\$107,499.96	\$10,750.00	\$96,749.96	
M-4	Milestone – Initial Beta Prototype:	7/14/2014	\$119,444.40	\$11,944.44	\$107,499.96	
M-4.5	Milestone - Initial Beta Prototype: Health Department	8/31/2014	\$19,065.75	\$1,906.58	\$17,159.18	\$19,065.75
M-5	Milestone – Final Prototype:	9/12/2014	\$179,166.60	\$17,916.66	\$161,249.94	
M-5.5	Milestone - Final Prototype: Health Department	9/26/2014	\$15,252.60	\$1,525.26	\$13,727.34	\$15,252.60
M-6	Milestone – Acceptance Test	10/24/2014	\$166,717.17	\$16,671.72	\$150,045.45	\$11,439.45
Execute Phase						
M-7	Milestone – System Test:	1/9/2015	\$190,606.05	\$19,060.61	\$171,545.45	\$11,439.45
M-8	Milestone – Full Scale Test:	1/23/2015	\$127,070.70	\$12,707.07	\$114,363.63	\$7,626.30
M-9	Milestone – Production Readiness	2/13/2015	\$63,535.35	\$6,353.54	\$57,181.82	\$3,813.15
M-10	Milestone – Complete Post-Go-Live Support:	3/20/2015	\$103,181.82	\$10,318.18	\$92,863.64	\$7,626.30
M-11	Milestone – Close Project:	4/24/2015		\$0.00	\$127,070.70	
Total Payment Milestone Amount for this Stage 8			\$1,270,707.00	\$127,070.70	\$1,270,707.00	\$76,263.00

Original Contract	\$1,194,444.00
CO 001 Contract	\$76,263.00
Revised Contract	\$1,270,707.00

