



**STAR**  
Safety, Training,  
Accountability, Registration

# STAR Program

City of Corpus Christi

City Council

April 11, 2023



# STAR Program

A DSD Customer Service Initiative

- Assist Citizens in Finding Qualified Residential Contractors
- Provide Clear Understanding of Program and Requirements
- Partnering with Our Local Contractors by Providing Free Training
- Promoting Professionalism in the Local Contractor Community
- Voluntary and not Required





# Registration Categories

- Bronze
- Silver
- Gold

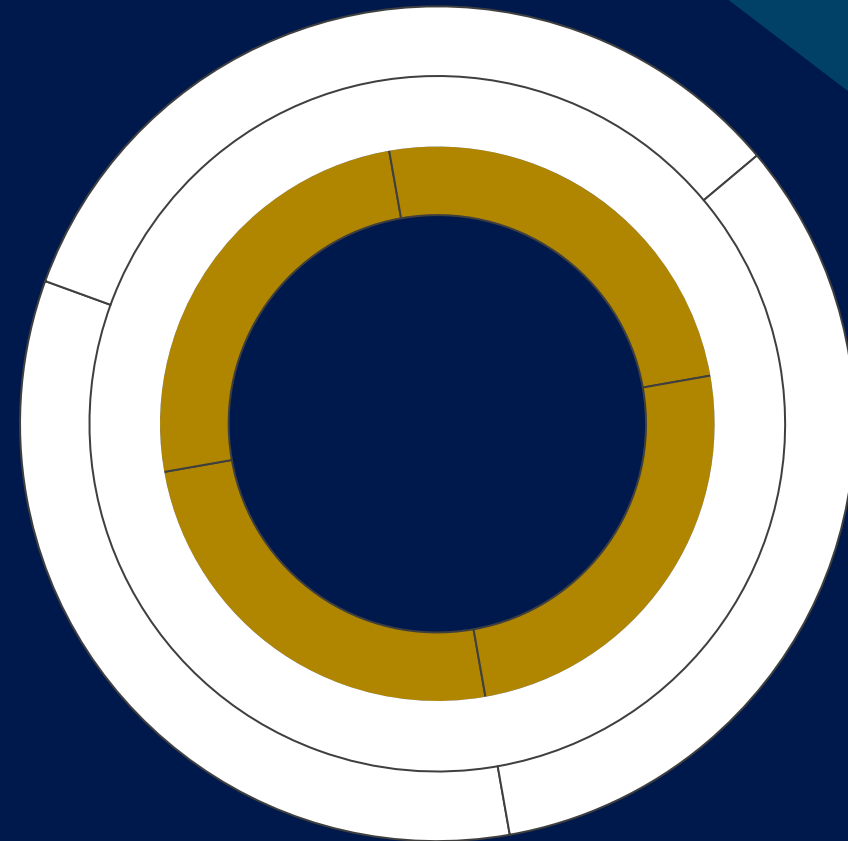


# Bronze STAR

Base Level

- Application
- Code of Ethics Acknowledgement
- General Proof of Insurance
- Completed and Approved Criminal Background Check

Bronze



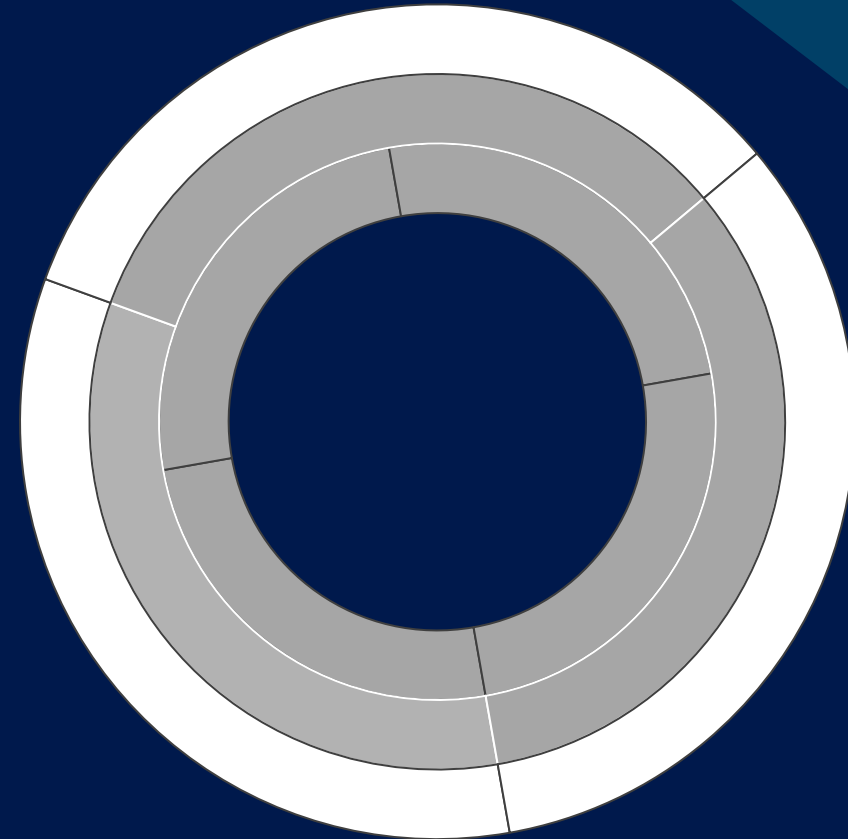


# Silver STAR

## Middle Level

- Application
- Code of Ethics Acknowledgement
- General Proof of Insurance
- Completed and Approved Criminal Background Check
- No Construction Related Contractor Infractions/Complaints
- DSD Approved Trainings (2 per year)
- Current on All DSD Permitting Fees

Silver



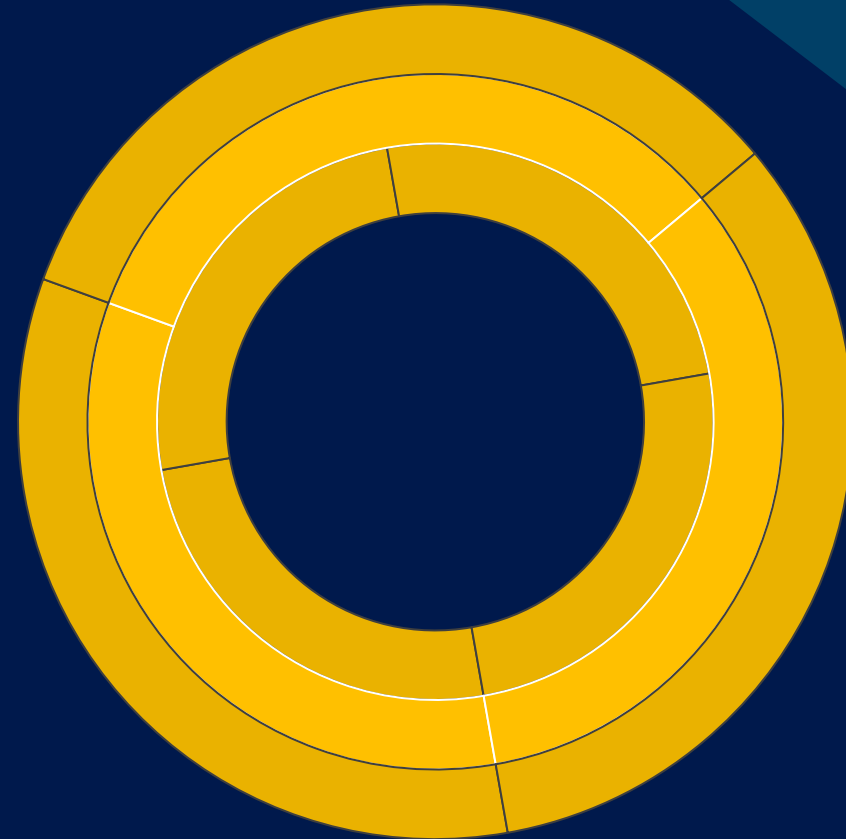


# Gold STAR

Highest Level

- Bronze and Silver Level Requirements Plus:
- Minimum 5 Year Registration with DSD Corpus Christi
- At Least One Agent of the Contractor maintains any International Code Council (ICC) Certification or Other Certifications Approved by the Building Official
- Membership to a Local Professional Organization

Gold





# STAR Table

## Category Requirements

Contractor Requirements	Bronze STAR	Silver STAR	Gold STAR
Application	√	√	√
Code of Ethics Acknowledgement	√	√	√
General Proof of Insurance	√	√	√
Completed and Approved Criminal Background Check	√	√	√
No Construction Related Contractor Infractions/Complaints		√	√
DSD Approved Trainings (2 events per year)		√	√
Current on all DSD Permitting Fees		√	√
Minimum 5 Year Registration with DSD Corpus Christi			√
At Least One Agent of the Contractor maintains any International Code Council (ICC) Certification or Other Certifications Approved by the Building Official			√
Membership to a Local Professional Organization			√



# Thank You.



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# Questions?



# Registered Contractor Code of Ethics

The Development Services Department's top responsibility is to protect the welfare, health, and safety of the community through the responsible oversight of development as such, the Development Services Department advocates that this commitment to excellence be demonstrated and adopted by all registered contractors and is embodied in the following Code of Ethics.

I \_\_\_\_\_ will adhere to all of the following:  
(License Holder's Printed Name)

- Support the Development Services Department mission by foremost ensuring the health, safety, and welfare of the community by providing the highest quality service, materials, and techniques.
- Avoid practices that could be harmful to the public, including providing or installing any building materials, products or techniques that are known to be defective, substandard, or likely to cause harm.
- Stay informed of changes of ordinances and codes related to building and safety standards related to your profession and industry.
- Always maintain required insurance, registrations, licenses, or certifications and provide documented proof to customers upon request.
- Always display fairness, truthfulness, integrity, and act in good faith in all development business relationships with the community and the public.
- Refrain from deceptive or dishonest behavior that creates an unfair advantage for your company or any other person, entity, or organization.
- Negotiate openly and fairly with customers charging fair prices that are reasonable and in proportion with the labor and materials provided.
- Utilize a written contract that details the services to be performed, limitations, fees, and adhere to the intent and details of the agreement.
- Meet all contractual obligations in a timely and responsible manner.

The Building Official may take any action necessary in order to enforce these Code of Ethics and to ensure the integrity of the Contractor Registration process.

License Holder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

