

Next Level Urgent Care

DRAFT

City Council Meeting
August 18, 2026

Summary

- Motion authorizing execution of a three-year service agreement with Next Level Urgent Care, through the Choice Partners Cooperative, to implement a comprehensive primary, urgent, and preventive care program for City employees and their dependents.

Welcome to Next
Level Prime.

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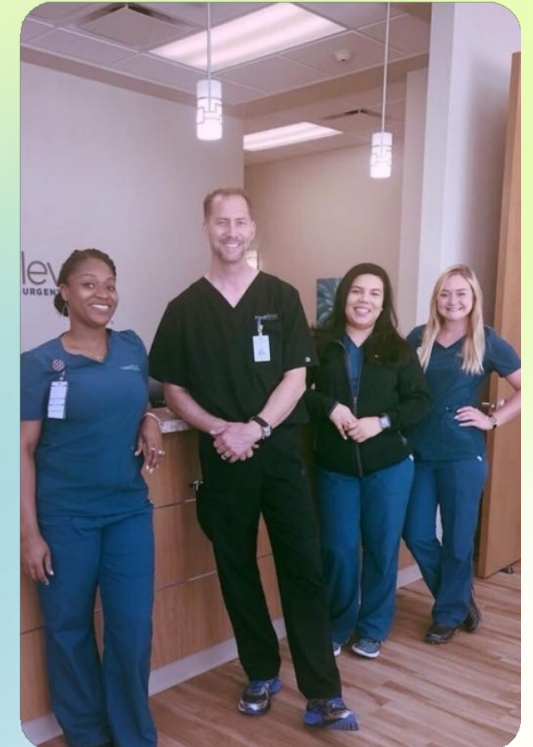


About your membership

Comprehensive Healthcare—\$0 Cost to You and Your Dependents:

- Unlimited access to medical services 7/week
- Urgent, Primary, Preventive Care
- Chronic Disease Management
- Access to all next level Clinics
- Health Coaching
- Emotional Wellness Counseling
- Lab Services
- Durable Medical Equipment
- 24/7 Telemedicine Access
- Care Navigation

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Comprehensive Healthcare - Anytime, Anywhere.

Primary, Preventive, & Chronic Care Services

- Annual physicals: Well woman/man exams, well-child exams
- Blood draws
- Chronic disease management: diabetes, high blood pressure, high cholesterol, thyroid condition
- Preventive screenings
- Specialist referrals
- Vaccination/immunizations
- Advance imaging referrals
- Allergies
- Arthritis
- Asthma
- Depression/anxiety
- Fatigue
- Headaches/migraines
- Medication refills

Urgent Care Services

- Abscesses
- Cold/flu/COVID/strep throat
- Ear infections
- Gastroenteritis
- Headaches
- IV fluids for dehydration
- Pink eye
- Rashes
- Splints & casts for broken bones
- Sprains & strains
- Stitches for lacerations
- Upper respiratory Infections
- Urinary tract Infections/yeast infections
- X-ray for acute injury

Get care

The best way to get care with Next Level

- Schedule a virtual appointment
- Get in line at a clinic to save time
- You can see if you are eligible for “Skip-a-Visit”
- Check your vitals daily
- Review your medication list
- Get a medication refill
- Access our prescription savings tool
- Access documents and lab results
- Family Account access
- Chat with a care navigator

 Download on
App Store

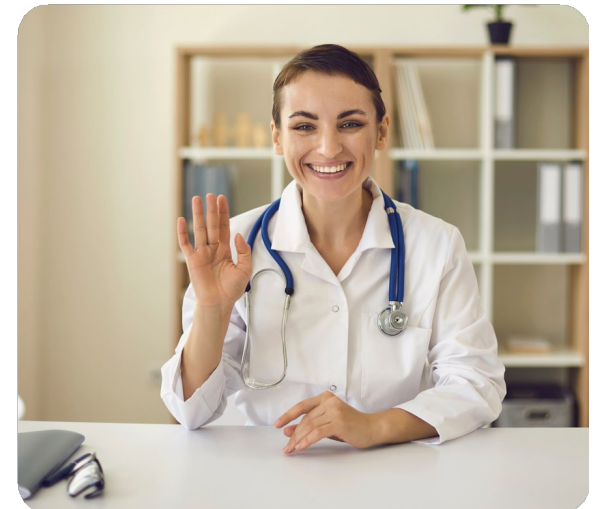
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Services/Overview

Our Care Navigation Team is Here for You.

Our Care Navigation Team is here to guide you through your healthcare journey. Whether you need help scheduling appointments, finding specialists, or getting answers to your health questions, our team provides personalized support every step of the way.



Locations/Corpus Christi

nextlevel

Care is always within your reach

With over 50 clinics across Texas, including Corpus Christi, Houston, Beaumont, Austin, and San Antonio, our doors are open from 9 AM to 9 PM every day, with 24/7 virtual care.



Recommendation

Staff recommends the approval authorizing execution of a three-year service agreement with Next Level Urgent Care, of Houston, through the Choice Partners Cooperative, as presented.

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