



AGENDA MEMORANDUM

Action Item for the City Council Meeting October 26, 2021

DATE: October 26, 2021

TO: Peter Zaroni, City Manager

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Intergraph Hexagon Software Upgrade and Maintenance Renewal

CAPTION:

Resolution authorizing a five-year master service agreement with Intergraph Corporation dba Hexagon Safety & Infrastructure, of Madison, Alabama, in an amount not to exceed \$2,885,084.09, for updated software and maintenance of the Public Safety Records Management System (RMS) / Intergraph Law Enforcement Automated Data System (I/LEAD) and Computer Aided Dispatch (CAD), with funding for FY2022 in the amount of \$1,402,000.00 from the MetroCom Fund.

SUMMARY:

This resolution authorizes the City of Corpus Christi to enter an agreement with Hexagon Safety & Infrastructure for services to upgrade and renew maintenance of the Public Safety Records Management System (RMS) / Intergraph Law Enforcement Automated Data System (I/LEADS), Computer Aided Dispatch (CAD).

BACKGROUND AND FINDINGS:

Metrocom has been using Hexagon RMS / I/LEADS and CAD since 2006. These systems are vital for the continued support for public safety response and for the safety of our citizens.

The total cost of the upgrade and one year of maintenance is \$1,463,851.57 which is shared with the County where the City is responsible for 76% which is \$1,112,527.19 of the total cost and the County is responsible for 24% which is \$351,324.38 of the total cost.

This software has not had a major upgrade since 2014. This project is expected to kick-off in November 2021 and will upgrade all applications to a current version which will provide a reliable system to be utilized by Metrocom and Public Safety. The CAD upgrade will function on the new mobile data computers that the city is procuring. Renewal of maintenance will ensure the system continues to receive software upgrades, patches, and support for years to come.

PROCUREMENT DETAIL:

This is a sole source procurement with Intergraph Corporation dba Hexagon Safety & Infrastructure. The City has been using Hexagon RMS / I/LEADS and CAD since 2006. These systems are vital for the continued support of Metrocom for public safety response and for the safety of our citizens.

ALTERNATIVES:

The alternative is to leave the existing system in place, which will be end of life and without vendor support.

FISCAL IMPACT:

The fiscal impact for Metrocom in FY22 is an amount not to exceed \$1,402,000.00 for updated software and maintenance where the City is responsible for 76% which is \$1,065,520.00 of the total cost and the County is responsible for 24% which is \$336,480.00 of the total cost.

The total for the remaining cost of the updated software and four-years of maintenance is \$1,483,084.09 where the City is responsible for 76% which is \$1,127,143.91 of the total cost and the County is responsible for 24% which is \$355,940.18 of the total cost which will be budgeted annually through the budget process.

FUNDING DETAIL:

Fund:	1048	MetroCom
Organization/Activity:	11800	Metrocom
Mission Element:	151	Respond to Law Enforcement
Project # (CIP Only):	n/a	n/a
Account:	530000	Professional Services

RECOMMENDATION:

Staff recommends approval of this motion.

LIST OF SUPPORTING DOCUMENTS:

Price Sheet

Maintenance Renewal Agreement – Some documents referenced in the Agreement, such as the Order, are confidential and available for review by City Council upon request.