



AGENDA MEMORANDUM

Future Item for the City Council Meeting of March 19, 2013
Action Item for the City Council Meeting of March 26, 2013

DATE: February 13, 2013
TO: Ronald L. Olson, City Manager
FROM: Michael Armstrong, Director of Municipal Information Services *CAB*
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361-826-3735

Update existing LANDesk licensing to LANDesk Data Analytics Suite.

CAPTION:

Motion authorizing the City Manager, or designee, to execute a 3-year contract with SHI, Inc., of Austin, Texas for an estimated expenditure of \$252,911.94. The cost will be paid in 3 annual payments of \$84,303.98. The purpose is to update existing LANDesk Service Desk and management suite licenses to an enterprise solution and this cost includes maintenance costs for the 3-year period. SHI, Inc. is a Texas Department of Information Resources reseller number DIR-SDD-1009.

PURPOSE:

Approval of this contract would update our existing LANDesk licensing to an enterprise solution enabling the City to run the entire LANDesk suite of applications, city-wide, at no increase in cost over previous limited application licensing.

BACKGROUND AND FINDINGS:

Updating our existing licensing will add the ability for Municipal Information Systems department to incorporate Information Technology inventory within the LANDesk management suite. It will also manage software license compliance and aid us in salvaging licenses for reuse resulting in new cost savings for the City.

Every department requires inventory data to manage their Information Technology assets and expenditures. This update allows us to bring that data into the LANDesk suite to take advantage of automated integration and reporting. The present reporting process requires manual comparison of almost 6,000 items of Information Technology-inventoried hardware throughout the City, prior to disseminating the information to departments for budgeting and ordering Information Technology hardware.

The City has been utilizing LANDesk under several names since 2003 as our Service Desk application, remote access application, and process management software. Individual instances of process management are in use by Municipal Information Systems and the Police Department, and processes have been created, but not used, in the Legal Department and the Public Information Office.

ALTERNATIVES:

Continue using LANDesk as presently licensed without inventory and license compliance features.

OTHER CONSIDERATIONS:

Moving to LANDesk Data Analytics does not require a cost increase. LANDesk offers this to secure our business for a three-year agreement period.

CONFORMITY TO CITY POLICY:

This purchase conforms to City purchasing policies and procedures and state statutes regulating procurement.

EMERGENCY / NON-EMERGENCY:

Not applicable

DEPARTMENTAL CLEARANCES:

Finance Department and Office of Management and Budget

FINANCIAL IMPACT:

X Operating Revenue Capital Not applicable

Fiscal Year: 2012-2013	Project to Date Expenditures (CIP only)	Current Year	Future Years	TOTALS
Line Item Budget		84,303.98	168,607.96	252,911.94
Encumbered / Expended Amount				
This item		84,303.98	168,607.96	252,911.94
BALANCE		0	0	0

Fund(s): Municipal Information Services

Comments:

Total cost of the 3-year contract is \$252,911.94. This is a Texas Department of Information Resources quote that will be paid in three annual payments. Funds have been budgeted for this expense and are available in 5210-40420-530160, Rentals.

RECOMMENDATION:

Staff recommends approval of the motion as presented.

LIST OF SUPPORTING DOCUMENTS:

SHI, Inc. Quotation
SHI, Inc. Agreement