

## **EXHIBIT 17: CHANGE ORDER**

# CHANGE ORDER

#### INTRODUCTION

This Change Order document ("Change Order") is subject to all terms and conditions of the Master Contract and Exhibit 5, the Software Services Agreement, and as it relates to hosting services, Exhibit 6 to the Master Contract, the Hosting Services Agreement between Infor (US), Inc. ("Infor") and the City of Corpus Christi, TX ("Licensee" or "City") (collectively, the "Services Agreement").) and constitutes a change to the Services Work Order identified below by Work Order Number ("Work Order"). All terms of the Services Agreement and Work Order are incorporated herein by reference. Capitalized terms not defined in this Change Order are defined in the Services Agreement or Work Order. In the event of a conflict, the terms of this Change Order control over the terms of the Services Agreement and Work Order.

## 1.0 CHANGE ORDER

Licensee (customer) City of Corpus Christi

Project Name Annual Hosting and Application Management Services

**Project Number** 

**Project Manager** 

**Project Phase** 

Product(s) Hansen CDR Enterprise Suite and CDR Citizen Dynamic Portal

Work Order Number 0001

Change Number 0001

Issue Number 0001

Description Additional hosting and application managed services to support Hansen 8 CDR

application

Requestor Michael Armstrong

**Identified Date** 

Prepared By Todd Stonestrom

Change Status Log Date

Initial identification/a	assessment		
Approved for detaile	ed impact analysis (optional)		
Pending Approval			
Final Approval	Approved	Denied	
Updated project and	I budget plans		

## 1.1 Preliminary identification and assessment

#### Describe the change in detail

Provide Application Management Services and Hosting Services for Hansen 8 CDR Application.

#### Reason for the change

Purchase and implementation of Hansen 8 CDR application for Planning, Permitting, Business License, Code Enforcement.

#### High level impact assessment

Customer request to add new Infor application. Implementation and support services will be scheduled and planned appropriately with Corpus Christi and Infor Hosting and AMS Services. No issues or impact expected.

## 1.2 Approval for detailed impact analysis (optional)

Reviewer

**Review Date** 

### 1.3 Detailed impact analysis

Impact on project plan (including estimated timelines)



Target date (for implementation)

November, 2013

Impact on resource requirements

N/A

Additional risk

N/A

#### Impact on project cost

The Initial term of the Hosting Services Annual Work Order and Hosting Agreement is 12 months with a signature date of May 15<sup>th</sup>, 2013. This change order will increase the monthly fees by \$500 dollars for a new total monthly recurring fee of \$44,500.

#### **New Service Fee Schedule**

Hosting and Managed Services	One Time Fees	Monthly Recurring Fees	Annual Fees
Current Hosting and Managed Services under the Hosting Serivces Annual Work Order	NA	\$ 44,000	\$ 528,000
Addition of Hansen CDR Enterprise Suite and CDR Citizen Dynamic Portal under this Change Order	NA	\$ 500	\$ 6,000
Total Fees	NA	\$ 44,500	\$ 534,000

The services and fees listed above are being provided on a fixed fee basis. Where a substantial variation from this Change Order is foreseen, both parties must agree in writing to the additional work and document the change in a Change Order. Invoicing and payment shall be in accordance with the terms of the Work Order and Agreement



**Other Projects Affected** 

None

Who needs to be notified of the change

Corpus Christi and Infor Hosting/AMS

Comments

None

## 2.0 CHANGE APPROVAL / PAYMENT

By signing below, Licensee authorizes Infor to proceed with the work set forth in this Change Order and bill Licensee per the payment terms set forth in the original Work Order for any additional Services fees. Please return a signed copy of this Change Order to Infor PSO.

THE PARTIES have executed this Change Order through the signatures of their respective authorized representatives.

Infor (US), Inc.:

LICENSEE: <u>City of Corpus Christi, TX</u>

Signature:

Signature:

Printed Name: Patricia Elias Printed Name:

Title: Associate General Counsel Title:

Address: 380 St. Peter Street Address:

Address: St. Paul, MN 55102 Address:

Signature Date: Signature Date:

