CHANGE ORDER / CHANGE REQUEST

HEXAGON

CUSTOMER NAME:	Corpus Christi, TX
CUSTOMER ADDRESS:	321 John Sartain
	Corpus Christi, TX

HEXAGON ENTITY: Safety, Infrastructure & Geospatial

DATE: March 5, 2025

CHANGE ORDER NUMBER: 5
CHANGE ORDER TITLE: COR12-CO5 Additional Svcs and SW

ORIGINAL PO / CONTRACT NUMBER: 2021-75981

CURRENT CONTRACT VALUE: $717,735.80   Includes Extended Warranty, excludes taxes

REVISED CONTRACT VALUE: $967,735.80   Includes Extended Warranty, excludes taxes

CHANGE ORDER PRICE: 250,000.00
CURRENCY: U.S. Dollars
OTHER HEXAGON INFORMATION:
    QUOTE NUMBER: 2025-75953
QUOTE & CHANGE REQUEST EXPIRATION DATE May 1, 2025
    PROJECT MANAGER: TJ McCorry
    SALES CONTACT: David France
    PROJECT NUMBER: COR12
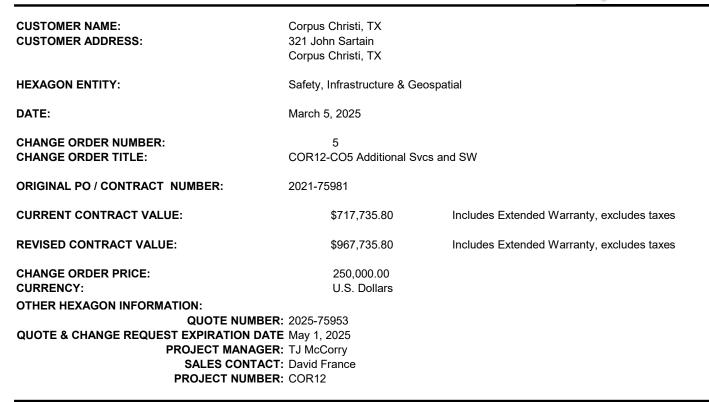
WHEREAS, the customer named above (hereafter "Customer") and the Intergraph Corporation, through its Hexagon Safety, Infrastructure & Geospatial division, (hereafter "Hexagon") have entered into the agreement named above for products and/or services (hereafter "Agreement);

WHEREAS, the Customer and Hexagon desire to amend the Agreement, as set forth below in this Change Order/Change Request (hereafter "Change Order" or "Change Request"), in consideration for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged;

NOW THEREFORE, the parties intending to be legally bound, hereby agree as follows:

I. DESCRIPTION OF CHANGE:

This Change Order makes the following revisions to this contract:

1) Adds to Customer configuration the HxGN OnCall Dispatch-Resource Management (IPS1132) QTY 16, with corresponding Backup and Test Licenses. Software is provided for one time only at $0 dollars. Annual maintenance will apply.
2) Provides services for additional OnCall Dispatch Configuration Support. Please see SOW Attachment A, Task 1 for details.
3) Provides services for one [1] CRE Workshop. Please see SOW Attachment A, Task 2 for details.
4) Implement a RapidSOS Interface with RapidSOS OnCall Call-Taker Interface (PSA1106) and corresponding Backup and Test. Please see SOW Attachment A, Task 3 for details.
5) Implement a LinX Interface for the Police Department. LinX will leverage RestAPI to obtain data as required.
6) Update Fire Station Alerting with the exchange of HxGN OnCall Dispatch-Fire Station Alerting (IPS1197) to Fire Station Alerting OnCall Dispatch Interface (PSA1102) all corresponding Backup and Test Licensing will be exchanged.

The detailed technical or functional revisions to the contract are described below or in the separately attached Statement of Work (SOW): See Attachment A ☐ Statement of Work (SOW)

General Assumption: N/A

Change Order delivery details

Delivery date	*To be scheduled upon Change Order execution*
Handling priority	*No Change*
Acceptance criteria	*No Change*
Required deliverables by Customer	*No Change*
Documentation and Training	*No Change*
Changes to contract schedule	*No Change*
Guarantee and Warranty changes	*No Change*
Liability and reliability changes if any	*No Change*

Milestone payments as a result of this change order are revised as follows:
50% upon execution of Change Order
50% Due 90 Days from execution of Change Order 5.

Check One

☑ **This Change Order does affect the contract value. All other Terms and Conditions remain unchanged and all Intellectual Property Rights covered by this Order/Request remain with Intergraph.**

☐ **This Change Order does not affect the contract value. Funds in the Customer Credit Balance may be used toward the purchase of future Intergraph software or services. All other Terms and Conditions remain unchanged and all Intellectual Property Rights covered by this Order/Request remain with Intergraph.**

II. CHANGE ORDER DETAILS

Items Added to Contract:

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Dispatch - Resource Management	IPS1132	16	-	-
	HxGN OnCall Dispatch - Resource Management - Backup License	IPS1132BCK	16	-	-
	HxGN OnCall Dispatch - Resource Management - Test License	IPS1132TST	16	-	-
	Fire Station Alerting OnCall Dispatch Interface	PSA1102	1	6,578.00	6,578.00
	Fire Station Alerting OnCall Dispatch Interface - BCK	PSA1102BCK	1	-	-
	Fire Station Alerting OnCall Dispatch Interface - TST	PSA1102TST	1	-	-
	RapidSOS OnCall Call-Taker Interface	PSA1106	1	6,318.00	6,318.00
	RapidSOS OnCall Call-Taker Interface - BCK	PSA1106BCK	1	-	-
	RapidSOS OnCall Call-Taker Interface - TST	PSA1106TST	1	-	-
	OCD and CRE Additional Workshop and Configuration Support	SPRSVC9001	1	222,826.00	222,826.00
	LinX Interface Consulting	SPRSVC9001	1	2,928.00	2,928.00
				Total of Items Added:	**238,650.00**

Maintenance (or Extended Warranty) of Items Added Above: (if applicable)

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Dispatch - Resource Management	IPS1132	16	1,032.00	16,512.00
	HxGN OnCall Dispatch - Resource Management - Backup License	IPS1132BCK	16	-	-
	HxGN OnCall Dispatch - Resource Management - Test License	IPS1132TST	16	-	-
	Fire Station Alerting OnCall Dispatch Interface	PSA1102	1	1,800.00	1,800.00
	Fire Station Alerting OnCall Dispatch Interface - BCK	PSA1102BCK	1	-	-
	Fire Station Alerting OnCall Dispatch Interface - TST	PSA1102TST	1	-	-
	RapidSOS OnCall Call-Taker Interface	PSA1106	1	1,416.00	1,416.00
	RapidSOS OnCall Call-Taker Interface - BCK	PSA1106BCK	1	-	-
	RapidSOS OnCall Call-Taker Interface - TST	PSA1106TST	1	-	-
				Total Software Maintenance Added:	**19,728.00**

Items Removed from Contract:

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Dispatch - Fire Station Alerting	IPS1197	1	(6,578.00)	(6,578.00)
	HxGN OnCall Dispatch - Fire Station Alerting - Backup	IPS1197BCK	1	-	-
	HxGN OnCall Dispatch - Fire Station Alerting - Test	IPS1197TST	1	-	
				Total of Items Removed:	**(6,578.00)**

Maintenance (or Extended Warranty) of Items Removed Above: (if applicable)

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Dispatch - Fire Station Alerting	IPS1197	1	(1,800.00)	(1,800.00)
	HxGN OnCall Dispatch - Fire Station Alerting - Backup	IPS1197BCK	1		-
	HxGN OnCall Dispatch - Fire Station Alerting - Test	IPS1197TST	1		-
				Total Software Maintenance Removed:	**(1,800.00)**

III. SUMMARIES:

CHANGE ORDER SUMMARY	
Additions:	258,378.00
Removals:	(8,378.00)
Project Credit Applied	-
Total Change Order Price:	**250,000.00**

Customer Credit Balance	
Balance after this Change Order:	
Adjustments:	
Current Credit Balance:	-

IV. CHANGE ORDER APPROVAL:

IN WITNESS WHEREOF, the parties hereto have signed this Change Order/Change Request as of the date written above.

Signed by:

Rachel Patrick

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APPROVED BY: _____ Date: March 21, 2025

Authorized Signature
Intergraph Corporation

APPROVED BY: _____ Date: _____

Customer Authorized Signature

This Agreement may be executed in one or more counterparts, each of which shall be deemed to be original, and all of which together shall constitute one and the same Agreement. A signature delivered by facsimile shall be deemed to be an original signature and shall be effective upon receipt thereof by the other party.

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ATTACHMENT A – CHANGE ORDER SOW

This statement of work ("SOW" or "Statement of Work"), together with the Change Order to which this SOW is attached (the "Change Order" or "CO"; together with the SOW, the "Agreement"), describes the software and/or services that will be provided in exchange for payment of the applicable amount set forth in the Change Order. Any capitalized terms used but not otherwise defined herein shall have the meanings ascribed to them in the original Contract, except as modified by the Change Order. Except as set forth below and/or in the Change Order, the terms and conditions of the original Contract shall: (i) remain unchanged and in full force and effect; and (ii) apply to this Agreement.

Change Order Task 1 – OnCall Dispatch Configuration Support

Task Description

Hexagon will provide additional configuration support for OnCall Dispatch for up to a maximum of ten (10) person weeks. Up to a maximum of three (3) of those person weeks can be conducted onsite with each visit consisting of Hexagon personnel onsite Tuesday, Wednesday, and Thursday of the given week.

Task Deliverables

- Additional OnCall Dispatch Configuration Support

Task Prerequisites

- Customer's OnCall Dispatch Subsystem is available for use.
- Initial GIS services published and configured for use by OnCall Dispatch:
  - Base Map display
  - Routing
  - Geocoding
- OnCall Dispatch Fundamentals for Core Team Task is complete.

Task Assumptions

- Hexagon responsibilities will be executed remotely and on site at a Facility.
- The onsite Configuration support will last no longer than three (3) Business Days.
- The Configuration Workshop will be interactive with up to twelve (12) Customer attendees for up to seven (7) Business Hours per day.
- Customer Dispatch Core Teams will record the list of requested configurations from each day, placing them in order of priority to be completed.
- Requested configurations to the Configuration Settings not completed by the end of the Configuration Support period can be independently completed by the Customer, if so desired.

Hexagon Team Participation and Responsibilities

Hexagon shall:

- Provide configuration support as described in this task.

Customer Participation and Responsibilities

Customer shall:

- Provide a Facility;

- Provide a Project Workstation for each attendee;

- Ensure the attendance and active participation of the Dispatch Core Team members and other SMEs for the duration of the Configuration Workshop;

- Participate in discussions and engage with the Hexagon team member;

- Track and prioritize requests for configuration of the Configuration Settings on a daily basis during the Configuration Workshop; and

Task Acceptance Criteria

This Task is complete upon: (i) the conclusion of the Configuration support period.

Change Order Task 2 – OnCall Dispatch | Customer Rules Engine Configuration Workshop for Corpus Christi

Task Description

The objective of this Task is to familiarize the Customer with configurability of the OnCall Dispatch | Customer Rules Engine ("CRE"), an add-on component to the HxGN OnCall Dispatch product suite. CRE allows customized business rules to be created using a drag-and-drop editor. The customized business rules can be used to implement workflows that are specific to a particular customer and therefore not available out-of-the-box in the core HxGN OnCall Dispatch product suite.

The Customer is responsible for configuring CRE. Hexagon will provide specific OnCall Dispatch Configuration Consulting sessions as part of the overall Project, but the Customer Core Team's understanding of configuration will correspondingly allow the Customer to use CRE to create custom workflows. Hexagon will also provide an example of how to implement a CRE-based configuration in the Customer's Environment.

Hexagon will conduct a workshop ("CRE Workshop") to familiarize the Customer with CRE, provide an example of a CRE configuration, and, if time permits, begin working on implementing CRE-based configurations. The CRE Workshop shall last no more than four (4) Business Days. Any CRE-based configuration not completed at the end of the CRE Workshop shall be the responsibility of Customer. The Customer shall complete configuration of CRE within ten (10) Business Days after the CRE Workshop (the "CRE Configuration Period"). If the Customer has questions as it configures CRE, it may contact Hexagon to address the question.

Task Deliverables

- CRE Workshop

Task Prerequisites

- OnCall Dispatch Configuration Consulting 3 Task is complete.

Task Assumptions

- Hexagon responsibilities will be executed on-site at a Customer-provided facility that:
    - Has a projector and screen for displaying the content being presented; and
    - If the Customer's policies preclude connecting Hexagon owed equipment to their network, a computer workstation for use by Hexagon for presenting content shall be made available.
- Attendance by the Customer's personnel will be limited to no more than twelve (12) people and must consist of field users and stakeholders capable of making finalized decisions about configurations within OnCall Dispatch.
- Each Customer attendee will have access to their own computer workstation that:
    - Has Google Chrome installed and is ready for use;
    - Has Internet access; and
    - Has at least one (1) external monitor with a resolution no smaller than 1920x1080, two (2) external monitors are preferred.

Hexagon Team Participation and Responsibilities

Hexagon shall:

- Conduct the CRE Workshop; and
- Provide support (question and answer support) as Customer configures CRE.

Customer Team Participation and Responsibilities

Customer shall:

- Provide a facility according to the requirements provided in Task Assumptions;
- Provide a Project Workstation for each attendee;
- Ensure appropriate personnel from both Counties attend and fully participate in all the CRE Workshop;
- Provide department-specific CAD configuration and workflow data as needed; and
- Configure CRE within the CRE Configuration Period.

Task Acceptance Criteria

This Task is complete when Hexagon has conducted the CRE Workshop.

Change Order Task 3 – RapidSOS OnCall Call-Taker

Description:

The RapidSOS OnCall Call-Taker Interface is an OnCall Call-Taker direct link based interface, for the purpose of receiving location accuracy information from the caller's device about the caller and offer updates on demand via the RapidSOS Web Portal. The interface will also support launching the RapidSOS portal using the phone number as a parameter to obtain additional information about the caller if desired.

Assumptions:

- Call-taker interface requires OnCall Dispatch | Call-Taker (included as a component of Dispatch Advantage) as a prerequisite.

- Hexagon has also included pricing for the "connector" between RapidSOS and the Call-Taker Interface API (HxGN OnCall Dispatch | Call-Taker Interface)