



## AGENDA MEMORANDUM

Future Item for the City Council Meeting of March 19, 2019  
Action Item for the City Council Meeting of March 26, 2019

**DATE:** March 19, 2019

**TO:** Keith Selman, Interim City Manager

**FROM:** Peter Collins, Interim Director of Information Technology  
[PeterC@cctexas.com](mailto:PeterC@cctexas.com)  
(361) 826-3735

Kim Baker, Assistant Director of Financial Services-Purchasing Division  
[KimB2@cctexas.com](mailto:KimB2@cctexas.com)  
(361) 826-3169

### Service Agreement for Commvault and Nimble Software Support for IT

#### **CAPTION:**

Motion authorizing two one-year service agreements with Freeit Data Solutions of Austin, Texas for Commvault software support for \$53,657.55 and for Nimble software support for \$40,154.82, for a total amount not to exceed \$93,812.37.

#### **PURPOSE:**

This item is to authorize two one-year service agreements for software support for the City's storage area network and data backup solution for Information Technology.

#### **BACKGROUND AND FINDINGS:**

The City entered into a purchase agreement with Freeit Data Solutions in 2014 for the hardware and software used for our storage area network as well as the software used for our data backup solution. The storage area network, manufactured by Nimble, is used as data storage for all City files including servers, databases and other electronic data storage needs. The initial agreement was for a five-year term and staff is requesting a new one-year maintenance agreement to allow for continued support of this critical system. The current hardware is at the end of its life after this one-year extension and will not be renewed further.

The data backup solution, Commvault, is used to provide backup and recovery service for over 300 servers and 150 terabytes (TB) of data. This software is critical to our disaster recovery and business continuity. The initial five-year coverage term is ending, and staff is requesting a new one-year maintenance agreement to allow continued support for this system.

This purchase is procured through a Texas Department of Information Resources (DIR) cooperative agreement number DIR-TSO-3047 and DIR-TSO-4160 respectfully.

**ALTERNATIVES:**

Not applicable

**OTHER CONSIDERATIONS:**

Not applicable

**CONFORMITY TO CITY POLICY:**

This purchase conforms to the City's purchasing policies and procedures and State statutes regulating procurement.

**EMERGENCY / NON-EMERGENCY:**

Non-emergency

**DEPARTMENTAL CLEARANCES:**

Information Technology

**FINANCIAL IMPACT:**

Operating       Revenue       Capital       Not applicable

<b>Fiscal Year: 2018-2019</b>	<b>Current Year</b>	<b>Future Years</b>	<b>TOTALS</b>
Line Item Budget	\$338,125.60	\$0	\$338,125.60
Encumbered / Expended Amount	\$56,903.20	\$0	\$56,903.20
This item	\$93,812.37	\$0	\$93,812.37
BALANCE	\$187,410.03	\$0	\$187,410.03

Fund(s): Info Tech

**Comments:** N/A

**RECOMMENDATION:**

Staff recommends approval of the motion as presented.

**LIST OF SUPPORTING DOCUMENTS:**

Service Agreements