

Cellular Vendor Selection - Evaluation Matrix

Scope of project: This project will select the primary wireless telecommunications provider for City of Corpus Christi employees, including cellular smartphones, wi-fi hotspots for laptop computers, cellular-enabled tablets, and sim card data service for technology devices. The move to a single carrier will allow us to achieve efficiencies, cost savings, and improved inventory management of mobile devices.

FACTOR	POINTS AVAILABLE	Sprint	AT&T	T-Mobile	Verizon
Proposed customer service structure	15	13	8	14	13
Flexible invoicing/payment process	10	8	4	8	8
Coverage/Performance	25	15	25	24	25
Proposed project implementation	5	5	2	5	4
Device Hardware Flexibility Options including accessories	5	5	5	5	5
Vendor Response to selection committee	5	5	3	5	5
Services and Pricing	35	30	25	35	25
	100	81	72	96	85