



Order Form

Agreement ID: ICMOF_168939
Opportunity ID: OP-04445233
Quote ID: SQB442888_1

Infor Entity ("Infor"):
Customer ("Customer" or "Licensee"):
SaaS Agreement Name:
SaaS Agreement Effective Date:

Infor (US), LLC
City Of Corpus Christi, Texas
Software as a Service Agreement
23 April 2021

This Order Form is subject to the terms of the SaaS Agreement between the parties. All terms of the SaaS Agreement are incorporated herein by reference. In the event of a conflict, the terms of this Order Form control over the terms of the SaaS Agreement. Capitalized terms not defined in this Order Form are defined in the SaaS Agreement. In the event the capitalized terms in this Order Form differ from the terminology used in the SaaS Agreement, the parties shall apply terms logically.

Effective date of this Order Form (the "Order Form Date") shall be the last date that this Order Form is executed either by Customer or Infor, unless otherwise stated.

THE PARTIES have executed this Order Form through the signatures of their respective authorized representatives.

For: Infor (US), LLC

(Infor)

For: City Of Corpus Christi, Texas

(Customer or Licensee)

Signature

Signature

Typed or Printed Name

Typed or Printed Name

Title

Title

Signature Date

Signature Date

APPROVED AS TO LEGAL FORM:

Assistant City Attorney Date



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Customer: City Of Corpus Christi, Texas
GL ID: US0AB
Customer Account ID: 100013196
Account Executive: Matthew Dey

I. Software

New or Additional Software

| Line | Location | Product Description | Use Restriction | Support Level |
|------|---------------------|--|-----------------|---------------|
| 1 | PROD:Corpus Christi | Workforce Management MVS Bundle - SaaS MT | 1700 Employee | CXTE |
| 2 | PROD:Corpus Christi | Workforce Management Time & Attendance - SaaS Bundle - SaaS MT | 1700 Employee | CXTE |

Annual Subscription Fee: \$190,400.00
Initial Subscription Term: June 21, 2024 through 30 October 2027

Fee for Initial Subscription Term: \$640,056.99

II. Fees and Payment Terms

Total Amount Due (before applicable taxes): \$640,056.99

Currency: US (Dollar)

The Total Amount Due shall be paid in the following installments:

| Invoice Amount (before applicable taxes) | Invoice Date | Invoice Due Date | Subscription Term |
|--|--------------|------------------|-----------------------|
| \$68,856.99 | 06/21/2024 | 07/21/2024 | 06/21/2024-10/30/2024 |
| \$190,400.00 | 10/1/2024 | 10/31/2024 | 10/31/2024-10/30/2025 |
| \$190,400.00 | 10/1/2025 | 10/31/2025 | 10/31/2025-10/30/2026 |
| \$190,400.00 | 10/1/2026 | 10/31/2026 | 10/31/2026-10/30/2027 |

| Primary-Use Address | Invoice Address |
|--|--|
| City Of Corpus Christi, Texas 1201 Leopard Street Corpus Christi TX USA 78401 | City Of Corpus Christi, Texas PO Box 9277 Corpus Christi TX USA 78469 |
| Holly Houghton 361-826-3735 holly@cctexas.com | Holly Houghton ITInvoice@cctexas.com |

III. Additional Terms

1. User/License Definitions if specified in the User Restriction field can be found at <https://licensedefinitions.infor.com/>
2. Support Level Definitions:
"CXT" = Infor Essential (24X5); "CXTP" = Infor Premium (24x7); "CXTE" = Infor Customer Success Plus program; "CCFS" = Infor CareFor Success program; Descriptions of these plans can be found at <http://www.infor.com/cloud/subscription/>
3. Unless excluded by applicable law, Infor reserves the right to issue invoices electronically.
4. Customer's purchase of the licenses specified herein is not contingent or dependent upon the provision of any consulting services Customer may choose to purchase from Infor contemporaneously with this Order Form or in the future.
5. In consideration for the pricing and terms under this order form, Infor may refer to Customer as a customer in press releases and written and verbal communications. Customer agrees to act as a reference for Infor, including participating in reference calls and other reference activities as may be reasonably requested by Infor.
6. Please visit <https://www.infor.com/customer-center/MTcloud> for benefits related to the Infor Multi-tenant Cloud Customer Bill of Rights (only applicable to Software hosted in a multi-tenant environment).
7. The Service Level Agreement and the Information Security Plan set forth additional terms and conditions applicable to Customer's access to the Software and use of the Subscription Services. In the event of a conflict between the terms and conditions of the Agreement and the provisions of the Service Level Agreement or Information Security Plan, the provisions of the Service Level Agreement or Information Security Plan shall govern and control.

The Service Level Agreement can be found at: [Infor service level description | Infor](#)

The Information Security Plan can be found at: <https://www.infor.com/security-plan>
8. The Data Protection Agreement ("DPA") for Infor Customers v.10.23, as amended from time to time and located at <https://www.infor.com/data-protection-agreements> is hereby incorporated by reference with the same force and effect as though fully set forth herein. The Parties agree that signatures to the Order Form are deemed signatures to the DPA and the Standard Contractual Clauses (if applicable). The foregoing DPA will not apply to the extent Customer has separately executed a DPA with Infor.