



## AGENDA MEMORANDUM

Future Item for the City Council Meeting of April 09, 2019  
Action Item for the City Council Meeting April 16, 2019

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**DATE:** April 09, 2019  
**TO:** Keith Selman, Interim City Manager  
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<b>Eventide Recorder Maintenance for MetroCom</b>
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### **CAPTION:**

Resolution authorizing a five-year maintenance agreement for Eventide Recorder Maintenance with DigitalMarkets, Inc., dba Vista Com of Houston, Texas for a total amount not to exceed \$49,901.

### **PURPOSE:**

This item is to approve a five-year maintenance agreement with DigitalMarkets, Inc., dba Vista Com for maintenance services of Eventide Recorders for MetroCom.

### **BACKGROUND AND FINDINGS:**

The City initially entered into a contract with VistaCom in 2015 to provide maintenance service and support for the Eventide recorders used by MetroCom personnel as part of the 911 emergency recording call system. Total expenditures to date with VistaCom for related services have exceeded \$50,000; therefore, per policy, a new five-year maintenance agreement requires Council approval.

This agreement is to provide maintenance service and support for three Eventide recorders; two digital recorders are in MetroCom's main Public Safety Answering Point (PSAP) located at 321 John Sartain St and one analog recorder is located at MetroCom's back-up PSAP located at 1000 International Drive.

Eventide, Inc. has certified DigitalMarkets, Inc., dba Vista Com as a fully authorized 5-star sole source provider.

**ALTERNATIVES:**

Not applicable

**OTHER CONSIDERATIONS:**

Not applicable

**CONFORMITY TO CITY POLICY:**

This purchase conforms to the City’s purchasing policies and procedures and State statutes regulating procurement.

**EMERGENCY / NON-EMERGENCY:**

Non-emergency

**DEPARTMENTAL CLEARANCES:**

Police Department

**FINANCIAL IMPACT:**

Operating       Revenue       Capital       Not applicable

<b>Fiscal Year: 2018-2019</b>	<b>Current Year</b>	<b>Future Years</b>	<b>TOTALS</b>
Line Item Budget	\$95,900	\$40,728	\$136,628
Encumbered / Expended Amount	\$80,900	\$0	\$80,900
This item	\$9,173	\$40,728	\$49,901
<b>BALANCE</b>	<b>\$5,827</b>	<b>\$0</b>	<b>\$5,827</b>

Fund(s): General Fund 1020-11802-151-530230

**Comments:** None

**RECOMMENDATION:**

Staff recommends approval of this action item.

**LIST OF SUPPORTING DOCUMENTS:**

Service Agreement  
Price Sheet