



CITY OF
CORPUS CHRISTI

AGENDA MEMORANDUM

Action Item for the City Council Meeting May 5, 2026

DATE: May 5, 2026

TO: Peter Zanoni, City Manager

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Purchase of Two Radio Dispatch Consoles with Associated Equipment and Software Licenses for MetroCom Dispatching Services for the Corpus Christi Police Department

CAPTION:

Resolution authorizing the purchase of two additional radio dispatch console systems with associated equipment and 36 software licenses from Dailey and Wells Communications, Inc., of San Antonio, Texas, for \$129,697.16 to be utilized for MetroCom dispatching services by the Corpus Christi Police Department, with FY 2026 funding of \$129,697.16 from the MetroCom Fund.

SUMMARY:

This Resolution is to approve the purchase of two additional radio dispatch console systems with associated equipment and 36 software licenses from Dailey and Wells Communications, Inc. The purpose of this purchase is for MetroCom dispatching services to continue delivering current services promptly and without disruption.

BACKGROUND AND FINDINGS:

The procurement of the two additional radio dispatch console systems with associated equipment and 36 software licenses is a critical component of the City's disaster recovery strategy. The continuity of 911 and emergency dispatch operations depends on MetroCom's ability to maintain full operational capacity if a transition to the Emergency Operations Center (EOC) is required. As such, the two additional radio

dispatch console systems with associated equipment and software licenses will be installed at the City's EOC, which is used as the backup site for MetroCom. The Corpus Christi Police Department and IT Department will internally install and set up the radio dispatch console systems and associated equipment at the EOC.

By having the two additional radio dispatch console systems at the EOC, it will allow for MetroCom to maintain full operational capacity if a situation causes operators to fall back to the EOC. In effect, this contingency will allow the backup EOC site to mirror the full functionality of the primary MetroCom center. Furthermore, the integration of the radio dispatch console systems with MetroCom's existing infrastructure at the EOC will establish and maintain a reliable platform for dispatch services between the Corpus Christi Police Department, Corpus Christi Fire Department, Nueces County Sheriff's Office, and Emergency Services Districts.

PROCUREMENT DETAIL:

The purchase of the two additional radio dispatch consoles with associated equipment and 36 software licenses from Dailey and Wells Communications, Inc., of San Antonio is through three statutory exceptions in the Local Government Code: Sections 252.022(a)(2), (a)(7)(A), and (a)(7)(D), as this procurement: (i) is necessary to preserve or protect the public health or safety of the municipality's residents; (ii) is available from only one source due to patents, copyrights, secret processes, or natural monopolies; and (iii) consists of captive replacement parts or components for equipment, respectively.

Daily and Wells Communications, Inc., offers the City a discount of approximately 22% off list pricing, resulting in total savings of \$36,487.98.

ALTERNATIVES:

The alternative is not to approve the purchase of the two additional radio dispatch console systems with associated equipment and 36 software licenses. However, without this purchase, MetroCom's ability to maintain full operational capacity during a transition to the Emergency Operations Center will be negatively impacted.

FISCAL IMPACT:

The FY 2026 fiscal impact is funding in the amount of \$129,697.16. from the Corpus Christi Police Department's MetroCom Fund.

FUNDING DETAIL:

Fund Name	Accounting Unit	Account No.	Activity	Amount
MetroCom	1048-29-11800	520100	N/A	\$129,697.16
Total				\$129,697.16

Fund: 1048 MetroCom
 Organization/Activity: 11800 MetroCom
 Department #: 29 Police
 Project # (CIP Only): N/A
 Account: 520100 Computer Equipment
 Amount: \$129,697.16

RECOMMENDATION:

Staff recommends approval of the purchase of two additional radio dispatch console systems with associated equipment and 36 software licenses from Dailey and Wells Communications, Inc., of San Antonio, for \$129,697.16 to be utilized for MetroCom dispatching services by the Corpus Christi Police Department, with FY 2026 funding of \$129,697.16 from the MetroCom Fund, as presented.

LIST OF SUPPORTING DOCUMENTS:

Resolution
Price Sheet