

**Order Form**

Agreement ID: ICMOF_291032
Opportunity ID: OP-10030662
Quote ID: SQB493434_1

Infor Entity ("Infor"):
Customer ("Customer" or "Licensee"):
SaaS Agreement Name:
SaaS Agreement Effective Date:

Infor (US), LLC
City Of Corpus Christi, Texas
Software as a Service Agreement
23 April 2021

This Order Form is subject to the terms of the SaaS Agreement between the parties. All terms of the SaaS Agreement are incorporated herein by reference. In the event of a conflict, the terms of this Order Form control over the terms of the SaaS Agreement. Capitalized terms not defined in this Order Form are defined in the SaaS Agreement. In the event the capitalized terms in this Order Form differ from the terminology used in the SaaS Agreement, the parties shall apply terms logically.

The terms of your SaaS Agreement may differ from the terms used in this Order Form. "Subscription Services" and "Software", in the context of access rights to Infor software provided to Customer from the Infor hosted environment, refer to "Cloud Services" (as such term is used in the SaaS Agreement).

Effective date of this Order Form (the "Order Form Date") shall be the last date that this Order Form is executed either by Customer or Infor, unless otherwise stated.

THE PARTIES have executed this Order Form through the signatures of their respective authorized representatives.

For: Infor (US), LLC

For: City Of Corpus Christi, Texas

(Infor)

(Customer or Licensee)

Signature

Signature

Type or Printed Name

Type or Printed Name

Title

Title

Signature Date

Signature Date

Approved as to form:

5/30/25


Assistant City Attorney
for City Attorney



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Customer: City Of Corpus Christi, Texas
GL ID: US0AB
Customer Account ID: 100013196
Account Executive: License Management / Andrew Nelson / Brendan Ori

I. Software

New or Additional Software

Line	Location	Product	Use Restriction	Support Level
1	PROD:Corpus Christi-Sub	S3F-S-CSPSFSM-MT: Infor CloudSuite Public Sector Financials & Supply Management - SaaS MT	350 EM	CXTE
2	PROD:Corpus Christi-Sub	S3F-S-GRA-MT: Grant Accounting - FSM - SaaS MT	350 EM	CXTE
3	PROD:Corpus Christi-Sub	S3S-S-MSC-MT: Mobile Supply Chain Management - FSM - SaaS MT	350 EM	CXTE
4	PROD:Corpus Christi-Sub	S3F-S-SRM-MT: Strategic Sourcing/Supplier Portal - FSM - SaaS MT	350 EM	CXTE
5	PROD:Corpus Christi-Sub	BBI-S-DENT-FSM: Infor Analytics Platform for CloudSuite FSM	350 EM	CXTE
6	PROD:Corpus Christi-Sub	TAM-S-CSHCMCORE-MT: Infor HR Talent GHR TM Core - SaaS MT	350 EM	CXTE
7	PROD:Corpus Christi-Sub	TAM-S-GHRPAYROLL-MT: HR Payroll - SaaS MT	350 EM	CXTE
8	PROD:Corpus Christi-Sub	BBI-S-DENT-HCM: Infor Analytics Platform for CloudSuite HCM	350 EM	CXTE
9	PROD:Corpus Christi-Sub	HRM-S-BSIF: BSI TF US - SaaS MT	350 EM	CXT
10	PROD:Corpus Christi-Sub	TAM-S-SYMMETRY: Symmetry- Tax Forms - SaaS MT	350 EM	CXT

Annual Subscription Fee: \$131,250.00
Initial Subscription Term: Order Form Date through 2 year(s)
Fee for Initial Subscription Term: \$262,500.00

II. Fees and Payment Terms

Total Amount Due (before applicable taxes): \$262,500.00

Currency: US (Dollar)

Payment is due within 30 days of the date of the invoice.

Customer shall pay the Annual Subscription Fee, in advance, as invoiced by Infor. The first Annual Subscription Fee, plus applicable taxes, will be invoiced promptly upon the Order Form Date. All other Annual Subscription Fees will be invoiced such that they are due prior to the commencement of the portion of the Subscription Term to which the Annual Subscription Fee applies.

Primary-Use Address	Invoice Address
City Of Corpus Christi, Texas 1201 Leopard Street Corpus Christi TX USA 78401	City Of Corpus Christi, Texas 1201 Leopard St Corpus Christi TX USA 78401
Holly Houghton 361-826-3735 holly@cctexas.com	Holly Houghton ITInvoice@cctexas.com

III. Additional Terms

1. User/License Definitions if specified in the User Restriction field can be found at <https://licensedefinitions.infor.com/>
2. Support Level Definitions:

"CXT" = Infor Essential (24X5); "CXT" = Infor Premium (24x7); "CXTE" = Infor Customer Success Plus program; "CCFS" = Infor CareFor Success program; Descriptions of these plans can be found at <http://www.infor.com/cloud/subscription/>

3. Unless excluded by applicable law, Infor reserves the right to issue invoices electronically.
4. The subscription(s) set forth herein are in addition to any subscription(s) Customer may have purchased previously.
5. The Mobile Application Supplement is incorporated herein (the "Mobile Application Supplement") and sets forth additional terms and conditions applicable to Customer's access to and use of the Mobile Application Software licensed herein. The terms of the Agreement are hereby amended by the Mobile Application Supplement as it relates to the Mobile Application Software, in the event of a conflict between the terms and conditions of the Agreement and the provisions of the Mobile Application Supplement, the provisions of the Mobile Application Supplement shall govern and control. The Mobile Application Supplement can be found at: <https://www.infor.com/mobile-application-supplement-on-saas>.
6. The following terms apply to the Global Human Resources and/or Financials and Supply Chain Management Subscription Software (hereinafter the "GHR and/or FSM Solutions") licensed herein:

Customer's access to and use of the Data Set ID Numbers set forth below as are applicable to the address verification function as is available in the GHR and/or FSM Solutions are additionally subject to the:

(i) additional terms available at:

<https://www.qbgplc.com/en/legal-and-regulatory/additional-terms/captureplus/> and

<https://www.qbgplc.com/en/legal-and-regulatory/additional-terms/verify/>; and

(ii) legal notices available at:

<https://www.qbgplc.com/en/legal-and-regulatory/products/loqate-capture/legal-notices-loqate-capture/> and

<https://www.qbgplc.com/en/legal-and-regulatory/products/loqate-verify/legal-notices-loqate-verify/>

(collectively hereinafter the "Address Verification Additional Terms"), as may be updated from time to time. Accordingly, the terms of the Agreement are hereby deemed amended by the Address Verification Additional Terms as it relates to the address verification function and Customer's access to or use of any content relating thereto. In the event of a conflict between the terms and conditions of the Agreement and the provisions of the Address Verification Additional Terms, then the terms of the Address Verification Additional Terms shall govern and control.

Capture+ Data Set ID Numbers:

GLOBAL ADDRESS (U) | ID NUMBER 200947; GLOBAL USA | ID NUMBER 101576; AUSTRALIA | ID NUMBER 200446, AUSTRALIA DATA SERVICES; GERMANY, SWITZERLAND, SPAIN, NETHERLANDS, POLAND AND GERMANY BUILDING DATA; CANADA POST DATA | ID NUMBER 200333 & 200392; ROYAL MAIL PAF | ID NUMBER 100533-100535, 100540, 100542, 100537, 100557, 100562-100564, 100567 & 200335, MULTIPLE RESIDENCE DATA | ID NUMBER 100548 - 100550 & 100557, ROYAL; NEW ZEALAND VERIFY S28 | ID NUMBER 200568, NEW ZEALAND POST DATA | ID NUMBER 200949; FRANCE VERIFY S23 | ID NUMBER 200395 & 200948; EIRCODE – ECAD & ECAF | ID NUMBER 100123, 100124 & 100127; Global Address (AZ) | ID NUMBER 200930

Verify Data Set ID Numbers:

GEOCODE AND ADDRESS DATA - ID NO: GV001; CANADA POST ADDRESS DATA - ID NO: CAV001; GERMAN ADDRESS DATA - ID NO: GEV001; DENMARK DATA - ID NO: DEGV001; FRANCE DATA - ID NO: FRGV001; UNITED KINGDOM ADDRESS DATA - ID NO: UNV001 AND UNITED KINGDOM MULTIPLE RESIDENCE ADDRESS DATA - ID NO: UNMRV001; JAPAN DATA - ID NO: JAGV001; NETHERLANDS DATA - ID NO: NEGV001; SINGAPORE ADDRESS DATA - ID NO: SIV001; AUSTRALIA POST ADDRESS DATA - ID NO: AUV001; BRAZIL ADDRESS DATA - ID NO: BRV001

7. Customer's purchase of the licenses specified herein is not contingent or dependent upon the provision of any consulting services Customer may choose to purchase from Infor contemporaneously with this Order Form or in the future.
8. Please visit <https://www.infor.com/customer-center/MTcloud> for benefits related to the Infor Multi-tenant Cloud Customer Bill of Rights (only applicable to Software hosted in a multi-tenant environment).
9. The Service Level Agreement and the Information Security Plan set forth additional terms and conditions applicable to Customer's access to the Software and use of the Subscription Services. In the event of a conflict between the terms and conditions of the Agreement and the provisions of the Service Level Agreement or Information Security Plan, the provisions of the Service Level Agreement or Information Security Plan shall govern and control. The Service Level Agreement can be found at: <https://www.infor.com/service-level-description>. While the Service Level Agreement may be changed from time to time, changes will not (i) change the Availability levels and associated credits, or the Triggering Event, (ii) decrease RPO/RT0, or (iii) cause any material decrease in the Support provided to Customer during the Subscription Term for which Customer has paid the applicable Subscription Fees. The Information Security Plan can be found at: <https://www.infor.com/security-plan>. Changes to the Information Security Plan are allowed provided Infor maintains a comparable or better level of security in the aggregate for the Systems and Data (as defined in the Information Security Plan).
10. Certain Software on this Order Form are for products or services that may process personal health information ("PHI") depending on Customer's use of such products or services. Accordingly, the Business Associate Agreement ("BAA") for Infor Customers v.10.23, located at www.infor.com/data-protection-agreements, is hereby incorporated into this Order Form by reference with the same force and effect as though fully set forth herein. Signatures to this Order Form are deemed signatures to the BAA. The foregoing BAA will not apply to the extent Customer has separately executed a BAA with Infor.
11. The pricing set forth in this offer is valid if accepted by Customer by 30 May 2025.