

SENIOR CORPS ADVISORY COMMITTEE

Three (3) vacancies with terms ending 2-28-2026, representing the following category: 1 - SCP Volunteer Station, 1 - RSVP Volunteer and 1 - At-Large.

Duties

The Committee shall act as an advisor to the City Council, City Manager and Parks Department staff regarding the Senior Companion Program and the Retired and Senior Volunteer Program.

Composition

The committee shall consist of five (5) members. One (1) member shall be a current Senior Companion Program ("SCP") volunteer, one (1) member shall represent the SCP Volunteer Station; one (1) member shall be a current Retired and Senior Volunteer Program ("RSVP") volunteer; one (1) member shall represent the RSVP volunteer station; and one (1) member shall be at large. Of the initial members, three (3) members shall serve a two-year term and two (2) members shall serve a one-year term, as determined by a drawing to be conducted at the initial committee meeting. Thereafter, all terms shall be two (2) years.

Meet

Last Wednesday of every month at 3:00 p.m. Galvan House in Heritage Park

Creation/Authority

Ordinance No. 031963, 12/17/19

Member size

5

Term length/limit

2 years / 6 years

Staff Liaisons

Jennine Leal & Ericka Maldonado

Appointing									
Name	District	Term	Start date	End date	Authority	Position	Status	Category	Attendance
Stephanie M. Brown	District 4	Partial	6/13/2023	2/28/2024	City Council		Seeking reappointment	SCP Vol. Station	9/10 meetings - 90% (1 excused absence)
Joann Cantu	District 3	2	3/17/2020	2/28/2024	City Council	Chair	Seeking reappointment	RSVP Volunteer	9/10 meetings - 90% (1 excused absence)
Allison C. Vela	District 3	1	8/31/2021	2/28/2024	City Council		Seeking reappointment	At -Large	7/10 meetings - 70% (3 excused absences)
Gary R. Burger	District 5	3	3/1/2023	2/28/2025	City Council		Active	RSVP Vol. Station	
Katherine J. Joslin	District 4	1	4/11/2023	2/28/2025	City Council		Active	SCP Volunteer	

SENIOR CORPS ADVISORY COMMITTEE

Applicants

Name	Status	District	Category
Stephanie M. Brown	Seeking reappointment	District 4	SCP Volunteer Station
Joann Cantu	Seeking reappointment	District 3	RSVP Volunteer
Samantha Perez	Applied	District 1	At Large
Dianne Smitson	Applied	District 4	At Large
Allison C. Vela	Seeking reappointment	District 3	At Large

Application for a City Board, Commission, Committee or Corporation

Profile

Stephanie M Brown
First Name Middle Initial Last Name

[Redacted]
Email Address

[Redacted]
Street Address

Corpus Christi TX 78414
City State Postal Code

[Redacted] [Redacted]
Primary Phone Alternate Phone

What district do you live in? *

[X] District 4

Current resident of the City of Corpus Christi?

[X] Yes [] No

If yes, how many years?

37 years

Altus Hospice Community Liaison Marketer
Employer Job Title Occupation

Work Address - Street Address and Suite Number

555 Carancahua, Ste 1770

Work Address - City

Corpus Christi

Work Address - State

Texas

Work Address - Zip Code

78401

Work Phone

361-723-1049

Work E-mail address

Stephaniebrown@altushospice.com

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

SENIOR CORPS ADVISORY COMMITTEE: Submitted

Interests & Experiences

Are you a Nueces County registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

yes Senior Corps Advisory Committee. Seeking reappointment.

Education, Professional and/or Community Activity (Present)

I am currently working for Altus Hospice. We have recently signed up to be a SCP Volunteer Station.

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

N/A

Why are you interested in serving on a City board, commission or committee?

I would like to assist in helping the community with education on services available. There are so many individuals who could utilize the assistance of a senior companion.

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

No person shall be appointed by the Mayor or Council Members to serve on more than one board, commission, committee or corporation at the same time. If you currently serve as a voting member for a board, commission, committee or corporation are you willing to resign your current seat to serve on another board, commission, committee or corporation?

Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non-city public office, please enter N/A

N/A

Demographics

Gender

Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

No.

Board-specific questions (if applicable)

Question applies to SENIOR CORPS ADVISORY COMMITTEE

The Senior Corps Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? *

- Senior Companion Program (SCP) Volunteer
- Senior Companion Program (SCP) Volunteer Station

Verification

City Code Requirement - Residency

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-65, which states that all members of City boards and commissions, including ad hoc committees, appointed by the City, must be residents of the city. A move outside the city limits of the city by any member shall constitute automatic resignation from the particular board or commission on which such member served.

I Agree

City Code Requirement - Attendance

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-61, which provides that absences from more than 25% of regularly scheduled meetings during a term year on the part of any board, commission, or committee member shall result in an automatic termination. An absence shall be deemed unexcused unless excused by the board, commission or committee for good cause no later than its next meeting after the absence.

I Agree

Consent for Release of Information

I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.

I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Application for a City Board, Commission, Committee or Corporation

Profile

Ms. Joann Cantu
Prefix First Name Last Name

[Redacted]
Email Address

[Redacted]
Street Address

Corpus Christi
City

TX
State

78415
Postal Code

[Redacted]
Primary Phone

[Redacted]
Alternate Phone

What district do you live in? *

District 3

Current resident of the City of Corpus Christi?

Yes No

If yes, how many years?

10

NCS Network Cabling Services
Employer

Account Executive
Job Title

Sales
Occupation

Work Address - Street Address and Suite Number

8322 Leopard Street Bldg 6

Work Address - City

Corpus Christi

Work Address - State

Texas

Work Address - Zip Code

78409

Work Phone

3618144000

Work E-mail address

jcantu@ncs-tx.com

Preferred Mailing Address

Work Address

Which Boards would you like to apply for?

SENIOR CORPS ADVISORY COMMITTEE: Submitted

Interests & Experiences

Are you a Nueces County registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

Senior Corps Advisory Committee

Education, Professional and/or Community Activity (Present)

Certified Community Health Worker educator for youth Asthma and Diabetes. National ADCES Board Committee

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

Only applied for this board

Why are you interested in serving on a City board, commission or committee?

Being a resident of Nueces County and being an advocate for the community is very important to me, I love giving back to my community and able to help others to make a difference.

[Upload a Resume](#)

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non-city public office, please enter N/A

N/A

Demographics

Gender

Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

I did not answer yes to any of the above questions.

Board-specific questions (if applicable)

Question applies to SENIOR CORPS ADVISORY COMMITTEE

The Senior Corps Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? *

Retired and Senior Volunteer Program (RSVP) Volunteer

Verification

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

JOANN LERMA AREVALO

4437 Moravian Dr. | Corpus Christi Texas 78415 | 361 271 9221 |
[REDACTED]

OBJECTIVE

Obtain a position in Community Outreach/ Marketing with success.

SKILLS & ABILITIES

Customer Service, Marketing, Community Outreach, Sales, Bilingual
Communication, Computer skills, Microsoft, outlook, other.

EXPERIENCE

Senior Community Outreach Coordinator, La Costa Dental July 2016 - Present

Corpus Christi, Texas

- Communicate with other community outreach programs, set up events for Seniors, work with Seniors on their needs for health, assist at all senior center for any community events, schedule all our marketing team for the events, maintain communicate with 3 office managers to better service the needs for the office, reports, office spreadsheets, other office needs, manage all other team members.

Promo Event Supervisor, Dracko Merchandising 12/16 - Present

Dallas, Texas

- Maintain the communication with various clients to promote the clients merchandise, foods, and drinks. I hire all ambassadors for events, and schedule events with vendors and event locations, other various duties, including reports, and spreadsheets, all other duties as needed.

Data Entry (Temp) , Humpal Physical Therapy 07/2016 - 12/2016

Corpus Christi, Texas

- Data Entry, enter all charges for 6 clinics, request information from clinics for billing, communication, customer services, organization of records, filing, and other duties as needed.

Benefit Specialist, Valence Health 04/2014 - 4/2016

Corpus Christi, Texas

- Respond to members, provider, agent, broker inquiries, via telephone regarding health insurance benefits, eligibility and claims, analyze problems and provide correct information and solutions. Communicate monthly messages to providers on a specific needs basis. Deal tactfully and empathetically with customers.

Patient Service Representative, Lone Star Circle of Care 4/2011 - 5/2013

Austin, Texas

- Provide Scheduling, assist with verification of patient insurance, scanning all patient information, verify all appointments, confirmation, cancellations, and reschedules. Maintain all medical records for all 28 clinics. Other duties as needed.

Administrative Assistant III , Texas Real Estate Commission 06/2008 - 4/2011

Austin, Texas

- Answer all inquiries from all agents, brokers, and public to provide accurate information to the public and licensees, assist in navigating through the website, respond to email inquiries within 24 hours and maintain a log of all calls received on the survey data sheet. Maintain a notebook to use as reference for all TREC and TALCB rules, laws, contracts, forms and procedures. Perform other duties as needed.

EDUCATION

Winford High School - Georgetown KY

- Basic Courses

University of Texas - Austin. TX

- Health Information Technology Certification Program

REFERENCES

**Joe Munoz
Texas State University
512-423-0291**

**Lori Deanda
Texas Real Estate Commission
512-797-3213**

**Tanya Lara
Zavala Senior Center
361-793-1067**

Application for a City Board, Commission, Committee or Corporation

Profile

Samantha

First Name

Perez

Last Name

[Redacted]

Email Address

[Redacted]

Street Address

Corpus Christi

City

TX

State

78410

Postal Code

What district do you live in? *

District 1

Current resident of the city?

Yes No

If yes, how many years?

20

[Redacted]

Primary Phone

[Redacted]

Alternate Phone

Mir Care Consultants

Employer

Associate Care Manager

Job Title

Work Address - Street Address and Suite Number

4444 Corona Dr, Ste 232

Work Address - City

Corpus Christi

Work Address - State

Texas

Work Address - Zip Code

78411

Work Phone

3618143300

Work E-mail address

Samantha@mircareconsultants.com

Preferred Mailing Address

Work Address

Which Boards would you like to apply for?

SENIOR CORPS ADVISORY COMMITTEE: Submitted

Interests & Experiences

Are you a registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

UIW - BA in HR, Dementia Friendly Corpus Christi Initiative, Texas Face to Face

Why are you interested in serving on a City board, commission or committee?

My role with Mir Care Consultants has allowed me to play an active role in the aging community & help to connect individuals and their families with the available resources in the community.

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Samantha Perez

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non-city public office, please enter N/A

N/A

Demographics

Gender

Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

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N/A

Board-specific questions (if applicable)

Question applies to SENIOR CORPS ADVISORY COMMITTEE

The Senior Corps Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? *

At Large

Verification

City Code Requirement - Residency

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

Application for a City Board, Commission, Committee or Corporation

Profile

Dianne

First Name

Smitson

Last Name

[Redacted]

Email Address

[Redacted]

Street Address

Corpus Christi

City

TX

State

78418

Postal Code

What district do you live in? *

District 4

Current resident of the city?

Yes No

If yes, how many years?

14

[Redacted]

Primary Phone

[Redacted]

Alternate Phone

Smitson Consulting

Employer

Healthcare consultant

Job Title

Work Address - Street Address and Suite Number

15921 Punta Espada Loop

Work Address - City

Corpus Christi

Work Address - State

TX

Work Address - Zip Code

78418

Work Phone

3159357135

Work E-mail address



Which Boards would you like to apply for?

SENIOR CORPS ADVISORY COMMITTEE: Submitted

Interests & Experiences

Are you a registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

No

Education, Professional and/or Community Activity (Present)

RN masters prepared - active Texas licensure

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

Convention Visitors bureau Senior board

Why are you interested in serving on a City board, commission or committee?

Civic involvement and interest in seeing growth and development in the downtown area

[Upload a Resume](#)

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

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Yes No

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Yes No

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Yes No

Will you seek re-election to the non-city public office? If not in a non-city public office, please enter N/A

NA

Demographics

Gender

Female

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Yes No

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Yes No

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Yes No

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Yes No

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Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

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Na

Board-specific questions (if applicable)

Question applies to CORPUS CHRISTI CONVENTION & VISITORS BUREAU

The Convention & Visitors Bureau Board must include representatives from certain categories. Do you qualify for any of the following categories? *

Attraction Industry

Question applies to SENIOR CORPS ADVISORY COMMITTEE

The Senior Corps Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? *

At Large

Verification

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I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree

DIANNE SMITSON MHA, RN, ACM-RN, LNC 45921 Punta Espada Loop
Corpus Christi, TX 78418
(c): (315) 935-7135.

PROFESSIONAL SUMMARY

Vision-driven professional with career-long record of healthcare operations, process improvement, and relationship management success for leading systems, academic medical centers, and community hospitals

Proven talent for addressing clients' challenges and opportunities, delivering sustainable measurable results while achieving maximum operational impacts. Growth-focused leader with expertise spanning priority and time management, risk management, consulting, customized solutions, client re-engagement and relationship management, regulatory compliance, revenue cycle improvement, research and analysis, training, performance assessment, and project management. Dedicated professional with keen interpersonal, communication, and organizational skills, as well as budget management, policy management, and resource allocation expertise.

PROFESSIONAL EXPERIENCE

MOBILE ESCAPE ROOM LLC DBA ALL TEXAS ENTERTAINMENT 2018 TO PRESENT

MOBILE ENTERTAINMENT SERVING ALL OF TEXAS -OPERATING FROM SAN ANTONIO AND CORPUS CHRISTI

-MOBILE AXE THROWING, MOBILE ESCAPE ROOMS, GELLY BALL, ARCHERY TAG, BUBBLE BLAST OFF FOAM ,
PHOTO BOOTH,

INTERACTIVE GAMES

SMITSON CONSULTING ,NOVEMBER 2020 TO PRESENT

PRINCIPAL CONSULTANT

INTERIM DIRECTOR CASE MANAGEMENT UPLAND, PENNSYLVANIA MAY 1922- PRESENT

Management oversight of Case Management, Social Work and Utilization Management

- Triad Model
 - o Two management FTE's, 55 FTE's
 - o Inpatient case management, Social Work, Emergency Department support for UM, Social Work and one FTE Behavioral Health Social Worker
- Implemented Complex Care Social Work position to lead the oversight of patients with LOS>10 days over GMLOS and Long Stay Observation patients with challenging social and medical presentations
- Designed and Implemented a Hospitalist/Case Management Communication utilizing Teams to provide unit-based communication
- Redefined Outlier review process to focus on maximum use of time, resource and outcomes
- Redesigned Observation process and scripting to improve outcomes
- Redefined and prioritized workflows for all positions including leadership
- Designed and implemented unit-based metrics and provided monthly education to staff on trending metrics
- Redesigned unit-based rounding for management to improve communication and eliminate barriers to discharge
- Chief of Medicine and Hospitalist collaboration to improve communication and outcomes
- Designed process to decrease behavioral health holds in the Emergency Department and increase throughput

ENGAGEMENT AT LARGE TERTIARY MEDICAL CENTER IN LOS ANGELES AREA

Case Management Departmental redesign implementation transitioning to triad model

- Implementation of a care coordination model across all points of entry
 - Transfer center, procedure areas, ED
 - Assessing the processes for appropriateness of care
- Redesigned and implemented the role delineation and responsibilities for all staff and management levels
- Implemented orientation and competency program based on Donna Wright model; introduced collaboration with nursing department alignment
- Redefined Outlier review process to focus on maximum use of time, resource and outcomes
- Redefined roles and responsibilities between care coordinators /managers, social workers, nursing and physicians
- Implemented a unit based, payor blind care management assignment model which addresses the needs of all patients
- Redefined and prioritized workflows for all positions including leadership
- Developed schedules for key care management functions seven days/week and expanded weekend coverage to volume
- Designed and implemented metric standards and reporting structure
- Developed Preferred Provider Quarterly meeting structure
- Implemented a centralized workflow for support staff to improve productivity and efficiency

IBM WATSON HEALTH/TRUVEN HEALTH ANALYTICS, NEW YORK, JULY 2012 TO SEPTEMBER 2020

SENIOR PRINCIPAL CONSULTING MANAGER

- Spearheaded multiple, large multidisciplinary consulting engagements simultaneously, including Top 50 and Top 100 Operational, Clinical, Performance Improvement and Productivity projects (e.g. Mortality, Length of Stay, HCAPHS, Cost of Care, Complications, Patient Safety Indicators, Care Coordination, Quality, Case Management). System and independent hospital assessments to improve Quality, Financial and Operational Improvement.
- Led project teams of more than 100 members
- IBM Watson Health Subject Matter Expert for Care Coordination
- Community Health Needs Assessments completed for multi-state and major health systems
- Recruit, train, and manage new hires, redesigning presentations to drive project and team effectiveness and establishing a team structure to ensure compliance and sustainability.
- Mobilize clinical performance improvement teams in optimizing total joint, heart failure, and surgical initiatives, as well as surgical/ED redesign.
- Advise and strengthen relationships with clients, ensuring a high percentage of re-engagement, by assessing their needs, answering questions and resolving concerns, and customizing solutions.

GULF COAST MEDICAL CENTER, WHARTON, TX, JANUARY 2010 TO JUNE 2012

CHIEF NURSING EXECUTIVE

- Overhauled the existing departmental organization and workflows to maximize staffing productivity, implementing best practices for quality initiatives and improving HCAHPS and ED patient satisfaction scores; boosted the former score from 53rd to 78th percentile and the latter from 22nd to 86th, improving categories 12 - 68% in one year.
- Administered daily operations for all clinical areas, including contract negotiations, policies, forms, nursing documentation, etc.

- Revamped the Emergency Department and Women's Services, implementing best practice initiatives, including ED triage, AMI and stroke, Level 3 Stroke Center, 39-week induction, and APS clinical training.
- Established the Clinical Coordinators role and orientation program, as well as the Nursing Clinical Ladder program to improve recruitment of highly qualified RNs. Clinical coordinators provided a leadership role to the Directors and Managers improving 24/7 responsibility.
- Managed opening operations for an 18-bed inpatient Behavioral Health Unit, an outpatient Wound Care Center, Hyperbaric Chambers, and an outpatient Geriatric Psychiatric SOP unit.

SOUTH TEXAS SURGICAL HOSPITAL, CORPUS CHRISTI, TX, JUNE 2009 TO DECEMBER 2009

CHIEF NURSING EXECUTIVE

- Oversaw all clinical operations (e.g. Laboratory, Radiology, Physical Therapy, Respiratory) for the Coastal Bend Surgical Center presently performing 1000 surgical cases per month, including managing contract negotiations, policies, and forms and implementing Meditech.
- Ensured CMS compliance of the ambulatory surgery center, preparing for Joint Commission Accreditation in November 2009.
- Developed and oversaw all clinical contract origination and execution.

A.L. LEE MEMORIAL HOSPITAL, FULTON, NY, JANUARY 2008 TO MAY 2009

CHIEF NURSING EXECUTIVE

- Transitioned the organization to an Urgent Care and Diagnostic and Treatment Center through Chapter 11 filing and closure, including developing a closure plan, restructuring financial processes to accommodate shifting volumes/consensus, administering nursing functions, and liquidating assets.
- Decreased overtime costs and reliance on agency staffing by 95% in eight weeks, saving \$100K/month.
- Improved Medical-Surgical nursing department productivity from 61% to 100% and ED productivity from 85% to 100% by implementing on-line surgical scheduling.

SELF-EMPLOYED, VARIOUS U.S LOCATIONS, JUNE 2002 TO DECEMBER 2008

INDEPENDENT HEALTHCARE MANAGEMENT CONSULTANT /INTERIM SUPPORT

- Evaluated and implemented outpatient and inpatient EMR systems, facilitating system construction, financial, pediatric perioperative, and risk management assessments.
- Risk Management departmental re-organization. Departmental review and support for system legal counsel.
- Consulted with clients on JCAHO readiness, preparation, and survey support.
- Assessed a new multi-physician pediatric practice.
- Analyzed processes and systems through financial and to identify inefficiencies and design improvements, improving the Quality of Care for healthcare facilities nationwide.

INOVA HOSPITAL, ALEXANDRIA, VA,

NURSING DIRECTOR HIGH RISK LABOR AND DELIVERY (INTERIM)

- Piloted FTE assessment and staffing realignment, decreasing RN travelers by 90% in six months and RN vacancy from 40% to 1%.
- Organized the Perinatal Safety Initiative to improve divisional safety culture, resulting in 365+ days without a significant patient safety event.
- Created a staffing plan to manage patient volume by increasing scheduled procedures/surgical block times which improved block time utilization and improved physician relations.
- Executed the GE Centricity QS migration from a freestanding system to a network environment, allowing for remote access for physicians and mid-level providers.

E&C MEDICAL INTELLIGENCE, NEW YORK, NY, OCTOBER 2006 TO JULY 2008

CLINICAL ACCOUNT MANAGER

-
- Enhanced risk management and decision support processes for inpatient and outpatient obstetrical and newborn departments by assessing clinical operations and recommending improvements.
 - Designed and implemented EMR integration plans and strategies to realize ROI (hard and soft dollar benefits) for large inpatient implementations, Banner Healthcare systems, and outpatient clinics.
 - Investigated the impact of new IT products upon application system architecture and maintained application system architecture for the enterprise.

HEALTH ALLIANCE OF CNY HEALTH SYSTEM, SYRACUSE, NY, NOVEMBER 2000 TO 2002 YEAR
DIRECTOR OF PHYSICIAN SERVICES/NURSING RECRUITMENT AND RETENTION SPECIALIST

RHD MEDICAL CENTER, DALLAS, TX, JULY 1999 TO SEPTEMBER 2000
DIRECTOR OF WOMEN'S AND INFANT SERVICES

NORTHWESTERN HOSPITAL MEDICAL CENTER, NOVEMBER 1985 TO JUNE 1999
MANAGER OF WOMEN'S AND INFANT SERVICES/MANAGER OF LABOR AND DELIVERY

EDUCATION AND CREDENTIALS

LEGAL NURSE CONSULTING COURSE, 2020
INCARNATE WORD UNIVERSITY, SAN ANTONIO, TX

AMERICAN CASE MANAGER ASSOCIATION CERTIFICATION, 2015
ACMA, Little Rock

MASTER OF HEALTHCARE ADMINISTRATION, (MHA.) 2006
Bellevue University, Bellevue, NE
Emphasis: Leadership

BACHELOR OF SCIENCE (B.SC.) IN HEALTHCARE ADMINISTRATION, 1989
Governors State University, University Park, IL

REGISTERED PROFESSIONAL NURSE,(R.N.) 1982
Charity Hospital School of Nursing, New Orleans, LA

PROFESSIONAL AFFILIATIONS

- American Association Legal Nurse Consultants (AALNC)
- American College of Healthcare Executives (ACHE)
- American Case Management Association (ACMA), National Chairperson (2018 - 2020)

ADDITIONAL INFORMATION

Languages: English, Spanish (studying)

Technical Proficiencies: Microsoft Office Suite, Windows, Mac OS, IBM AI Cloud design, Microsoft Exchange, Microsoft Project, A

Interests: Boating, travel, volunteer with local women's shelter, Texas voter registration agent

References available upon request

Application for a City Board, Commission, Committee or Corporation

Profile

Allison C Vela
First Name Middle Initial Last Name

[Redacted]
Email Address

[Redacted]
Street Address

[Redacted]
Suite or Apt

Corpus Christi
City

TX 78412
State Postal Code

[Redacted]
Primary Phone

[Redacted]
Alternate Phone

What district do you live in? *

[Checked] District 3

Current resident of the City of Corpus Christi?

[Checked] Yes [] No

If yes, how many years?

~13

KEDT
Employer

Receptionist
Job Title

Receptionist
Occupation

Work Address - Street Address and Suite Number

3205 South Staples Street

Work Address - City

Corpus Christi

Work Address - State

TX

Work Address - Zip Code

78411

Work Phone

361-855-2213

Preferred Mailing Address

Home/Primary Address

Which Boards would you like to apply for?

SENIOR CORPS ADVISORY COMMITTEE: Submitted

Interests & Experiences

Are you a Nueces County registered voter?

Yes No

Do you currently serve on any other City board, commission or committee at this time? If so, please list:

I do not currently serve on any City board, commission or committee at this time.

Education, Professional and/or Community Activity (Present)

I am a part-time receptionist at our local Public Broadcasting Station. I am also currently a student at Texas A&M University-Corpus Christi and single mother with two children.

If you applied for multiple boards, which boards are you most interested in serving on, in order of preference? (Limit to top three)

I am most interested in continuing my service on the Senior Corps Advisory Committee.

Why are you interested in serving on a City board, commission or committee?

I want to serve my community and I think my unique experiences and opinions could be helpful in the continued improvement of our city.

Are you an ex-Officio member of a City Board, commission or committee?

Yes No

Are you a current candidate in an election for a non-city public office?

Yes No

Do you currently serve as an elected official for a non-city public office?

Yes No

Will you seek re-election to the non-city public office? If not in a non-city public office, please enter N/A

N/A

Demographics

Gender

Female

Code of Ethics - Rules of Conduct/Conflicts of Interest

Do you represent any person or organization in any claim or lawsuit or proceeding involving the City?

Yes No

Do you, your spouse, your business or your spouse's business have a City contract?

Yes No

Does your employer or your spouse's employer have a City contract?

Yes No

Are you involved with any activities or employment that would conflict with the official duties on the City boards for which you are applying?

Yes No

Are you, your spouse, your business or your spouse's business involved in any pending bid, proposal or negotiation in connection with a contract with the City?

Yes No

Do you or your spouse have a pending claim, lawsuit or proceeding against the City?

Yes No

If you answer "Yes" to any of the questions above, please explain or ask to speak with the City's Legal Department. If you answer "NO" to all questions above, please enter N/A.

N/A

Board-specific questions (if applicable)

Question applies to SENIOR CORPS ADVISORY COMMITTEE

The Senior Corps Advisory Committee must include members representing certain categories. Do you qualify for any of the following categories? *

At Large

Verification

City Code Requirement - Residency

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-65, which states that all members of City boards and commissions, including ad hoc committees, appointed by the City, must be residents of the city. A move outside the city limits of the city by any member shall constitute automatic resignation from the particular board or commission on which such member served.

I Agree

City Code Requirement - Attendance

As a board, commission, or committee member, you will be asked to adhere to City Code of Ordinances, Section 2-61, which provides that absences from more than 25% of regularly scheduled meetings during a term year on the part of any board, commission, or committee member shall result in an automatic termination. An absence shall be deemed unexcused unless excused by the board, commission or committee for good cause no later than its next meeting after the absence.

I Agree

Allison C Vela

Consent for Release of Information

I understand that if any member of the public makes a request for information included in this application or in any attachment (e.g. resume or supporting documentation) for appointment it is subject to and must be disclosed under the Texas Public Information Act. I understand that under the Texas Public Information Act, my home address and home telephone number is subject to public disclosure unless I am elected or appointed to the position which I seek. I hereby consent to the release of my home address and home telephone number should it be requested under the Texas Public Information Act prior to my possible appointment or election. I hereby release the City of Corpus Christi, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Texas Public Information Act.

I Agree

Oath

I swear that all of the statements included in my application and attached documents, if any, are true and correct.

I Agree