



AGENDA MEMORANDUM

Action Item for the City Council Meeting December 12, 2023

DATE: December 12, 2023

TO: Peter Zanoni, City Manager

FROM: Peter Collins, Chief Information Officer of Information Technology
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Internet and Phone Services Redundancy Between City Hall and the Police Department

CAPTION:

Motion authorizing execution of a three-year service agreement with U.S. TelePacific Corp, dba TPx Communications, of Austin, for \$206,150.00 for internet circuit services, with FY 2024 funding of \$57,455.50 from the Information Technology Fund.

SUMMARY:

This motion authorizes a three-year service agreement for internet circuit services with U.S. TelePacific Corp, dba TPx Communications.

BACKGROUND AND FINDINGS:

In today's fast-paced and interconnected world, uninterrupted communication and reliable internet access are crucial for the smooth functioning of city services. Currently, the city has independent internet circuits at City Hall and the Police Department. Establishing redundancy between these circuits would provide reliable connectivity of services in the event of a failure or outage. This redundancy is crucial for disaster recovery, enabling quick restoration of communication channels during unforeseen events. It also enhances business continuity, allowing operations to continue even during network disruptions. Overall, implementing redundancy for internet and phone services is a proactive measure that ensures the city remains resilient and well-equipped to handle any challenges that may arise.

PROCUREMENT DETAIL:

This agreement was procured as a sole source. U.S. TelePacific Corp, dba TPx Communications is providing the internet and phone services redundancy, so it is necessary to continue with the current vendor for the three-year term to obtain the best cost to the City.

ALTERNATIVES:

The alternative would be to continue with services as they exist today. Currently, if the internet service to City Hall is interrupted, City Hall internet and phones will not function. Likewise, if the internet service to the Police Department is interrupted, Police Department internet and phones will not function.

FISCAL IMPACT:

The fiscal year 2024 fiscal impact is \$57,455.50, available in the Information Technology fund.

Funding Detail:

Fund:	5210
Organization/Activity:	40420
Department:	23
Project # (CIP Only):	n/a
Account:	530065

RECOMMENDATION:

Staff recommends approval of the motion as presented.

LIST OF SUPPORTING DOCUMENTS:

Service Agreement
Price Sheet