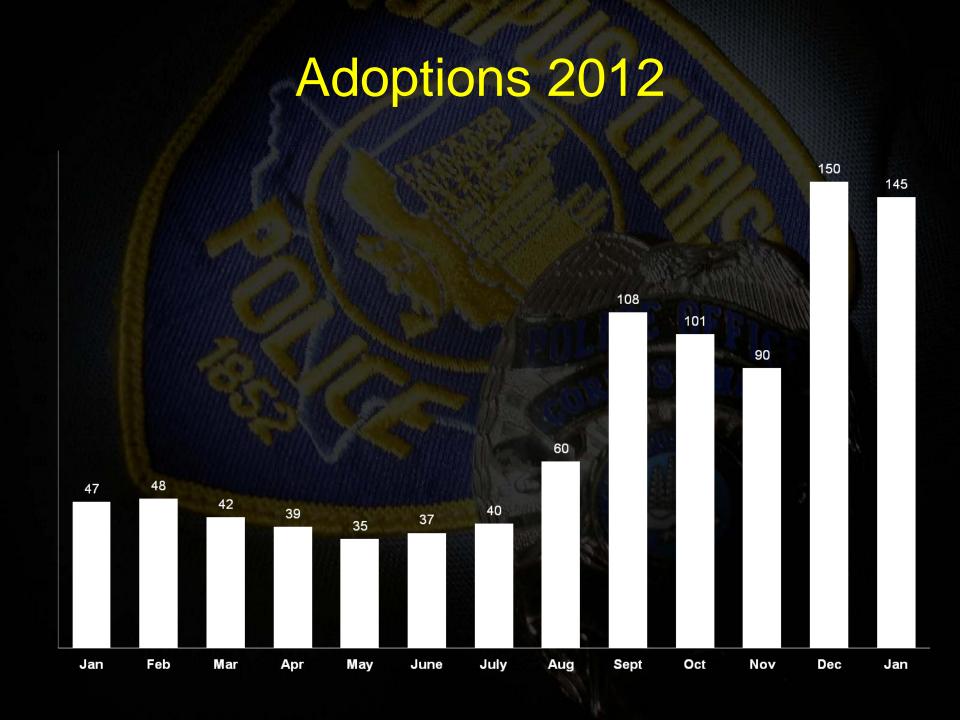


# Initiatives and Improvements

- Eliminated ten day quarantine period.
- Hired shelter Veterinarian.
- Added second "adoption kennel".
- Improved quality of dog food.
- PAAC donated two dog runs.
- Adoptions up 287% from FY2012 to FY2013. (Aug 1-Mar 1).



# Initiatives and Improvements

- Coordinated with Solid Waste
  Department on dead animal pickup.
- Purchased two Animal Control Truck shells with grant money.
- Six more shells purchased thru budget.
- Designed and purchased new uniforms.

# **Equipment & Uniforms**





### **Initiatives and Improvements**

- Developed Policy Manual and SOPs.
- Evaluated and modified existing policies and procedures.
- General cleaning and painting.
- Temp employees to clean kennels.
- Reduced pending calls from 700 to 200.

#### On the Horizon

- ASPCA Rachel Ray \$100,000 challenge.
- Add second low-cost spay/neuter and vaccination clinic with mobile transport.
- Implement targeted spay/neuter program
- Expand office hours.
- Outsource pet registrations.
- Redesign of intake and euthanasia rooms
- Upgrade laptops in ACO vehicles.
- Improve response to calls for service.

