



AGENDA MEMORANDUM

Action Item for the City Council Meeting November 19, 2019

DATE: November 19, 2019

TO: Peter Zanoni, City Manager

FROM: Peter Collins, Interim Chief Officer of Information Technology
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Intergraph Hexagon Maintenance Renewal

CAPTION:

Motion authorizing a two-year license maintenance renewal agreement with Hexagon Safety & Infrastructure of Madison, Alabama in an amount not to exceed \$561,249.79, for use and maintenance of Intergraph software in support of public safety, effective upon issuance of a notice to proceed, with the FY 2020 funding in the amount of \$273,308.53 available through the Information Technology Fund.

SUMMARY:

Information Technology is requesting this action to authorize a license renewal agreement with Hexagon Safety & Infrastructure for the purchase of Intergraph software, for use and maintenance in support of public safety.

BACKGROUND AND FINDINGS:

The City purchased the current Intergraph software for Public Safety in 2006. The software includes computer aided dispatch in which information is received from the public through 911 and dispatched to emergency responders in the field for both the Police Department and Fire Department. It also includes records management that serves as a repository of information the Police Department uses for offense reports, traffic reports, arrest records, supplemental reports and stores the master vehicle, person and property records. Mobile for Public Safety is a component by which emergency responders in the field receive dispatch information and routing information to respond to

emergency requests from the public.

Renewal of the Intergraph software package will ensure continued support from Hexagon Safety and Infrastructure with software support, software errors or problems, product updates, and the installation of updates. The renewal is critical to ensure continued support of this product.

ALTERNATIVES:

This software is vital to the continued support of the 911 system for the efficient response of the Police Department and the Fire Department in protection of the citizens of Corpus Christi. It is a very robust system for the emergency responders in the field. Replacement would be costly and disruptive to the service already provided.

FISCAL IMPACT:

The fiscal impact for the Information Technology Department is an amount not to exceed \$273,308.53 for FY 2020 for the first year of the two-year maintenance agreement, with the remaining cost of \$287,941.26 for the second year to be budgeted the next fiscal year through the annual budget process.

FUNDING DETAIL:

Fund:	5210 Info Tech
Organization/Activity:	40495 IT Public Safety Services
Mission Element:	242 Support Software Applications
Project # (CIP Only):	n/a
Account:	520105 Computer Software

RECOMMENDATION:

Staff recommends approval of this motion.

LIST OF SUPPORTING DOCUMENTS:

Price Sheet
Maintenance Renewal Agreement