



METROCOM → 911

KNOW YOUR LOCATION HELP US HELP YOU

CORPUS CHRISTI POLICE METROCOM



61st MetroCom Academy

Graduation was April 18, 2025

7 Graduates

1 was graduate from CCISD/MetroCom course offered via the CCISD CTE program

61st MetroCom Dispatch Academy



Aquileo Estrada



Isabella Gomez



Mason Graves



Rylee Johnson



Jessica Ortegon



Marco Rangel



Lizzaiyah Reyes

911 Dispatchers

911 Dispatchers are licensed by the state of Texas and have been recognized since 2019 as first responders.



911 Dispatcher Training

Academy Training is comprised of over 240 hours of education to include but not limited to:

- Cardiac Emergency Communication
- First Aid/ CPR
- Geography
- Emergency Medical Dispatch certification
- Emergency Police Dispatch certification
- TCIC/NCIC Certification
- Crisis Communication for Telecommunicators



What's After the Academy

On-the-job training

- They are assigned shifts for training in the 911 call-taking center.
- They are assigned to a Dispatch Training Officer (DTO).
- They work 12-hour shifts for 24/7 coverage.
- They are evaluated daily during their training phase (6-12 weeks).

