



AGENDA MEMORANDUM

Action Item for the City Council Meeting March 26, 2024

DATE: March 26, 2024

TO: Peter Zanoni, City Manager

FROM: Peter Collins, Chief Information Officer of Information Technology
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Amendment #1 - Cisco Smartnet Network Equipment Support and Maintenance

CAPTION:

Motion authorizing execution of Amendment #1 to the co-op agreement with Great South Texas Corp, dba Computer Solutions, to renew Cisco Smartnet network maintenance and support for continuing one-year terms, subject to conditions and sufficient future appropriations, in the amount of \$350,865.34 for the Information Technology Department, with FY 2024 funding from the Information Technology Fund.

SUMMARY:

This motion authorizes Amendment #1 to the co-op agreement with Great South Texas Corp dba Computer Solutions for the support and maintenance renewal of Cisco Smartnet. Computer Solutions has a local office in the City of Corpus Christi, is a woman owned business and is a HUB vendor. This purchase has a 16% discount for a total cost savings of \$66,183.82.

This maintenance renewal will provide the necessary support and maintenance for the City's critical network equipment.

BACKGROUND AND FINDINGS:

Cisco Smartnet support and maintenance is required for critical network infrastructure. Cisco Smartnet includes 24x7 access to network technical assistance center engineers, device management, online technical resources, firmware updates and hardware replacements. The

Cisco Smartnet renewal will ensure that the City of Corpus Christi has support and maintenance for critical network infrastructure.

ALTERNATIVES:

There is no alternative. The critical network infrastructure is a highly secure system that must be supported and maintained by Cisco Smartnet.

FISCAL IMPACT:

The FY 2024 fiscal impact is \$350,865.34 to the Information Technology Fund.

FUNDING DETAIL:

Fund:	5210 Information Technology
Organization/Activity:	40420 IT Infrastructure and Network Services
Department:	23 Information Technology
Project # (CIP Only):	n/a
Account:	530230 Equipment Maintenance

RECOMMENDATION:

Staff recommends approval of this motion authorizing Amendment #1 to co-op agreement with Great South Texas Corp, dba Computer Solutions.

LIST OF SUPPORTING DOCUMENTS:

Amendment #1
Price Sheet