



AGENDA MEMORANDUM

Action Item for the City Council Meeting April 26, 2022

DATE: April 26, 2022

TO: Peter Zanoni, City Manager

FROM: Peter Collins, Chief Information Officer of Information Technology
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Cisco Smartnet Network Equipment Support and Maintenance

CAPTION:

Motion authorizing a one-year service agreement renewal, with Great South Texas Corp, dba Computer Solutions of San Antonio, through the DIR Cooperative, for SmartNet network equipment support and maintenance for the Information Technology Department, in an amount of \$189,257.62, with FY 2022 funding from the Information Technology Fund.

SUMMARY:

This motion authorizes a service agreement with Great South Texas Corp dba Computer Solutions for the support and maintenance renewal of Cisco SmartNet. This maintenance renewal will provide the necessary support and maintenance for the City's critical network equipment.

BACKGROUND AND FINDINGS:

Cisco SmartNet support and maintenance is required for critical network infrastructure which includes support and security updates for hardware and software. Cisco SmartNet includes 24-hour access to network technical assistance center engineers, device management, online technical resources, software updates and hardware replacements. The Cisco SmartNet renewal will ensure that the City of Corpus Christi has support and the latest software security updates for the critical network infrastructure.

PROCUREMENT DETAIL:

This procurement is being facilitated through the DIR Cooperative. Contracts awarded through the DIR Cooperative has been competitively procured in compliance with Texas Local and State procurement requirements. The current license is with Great South Texas Corp, dba Computer Solutions. There is no change in price per unit from the license renewal. The savings on the DIR Cooperative for this agreement is 16% off retail price which is a savings of \$36,049.07.

This year's renewal includes the network equipment from the 2019 network refresh increasing the number of licenses needed by 124 for a total of 241 licenses.

ALTERNATIVES:

There is no alternative. The critical network infrastructure is a highly secure system that must be maintained and supported by Cisco Smartnet.

FISCAL IMPACT:

This purchase totaling \$189,257.62 to renew Cisco SmartNet support and maintenance is budgeted in the Information Technology fund for fiscal year 2022.

FUNDING DETAIL:

Fund:	5210 Info Tech
Organization/Activity:	40430 IT Network Services
Mission Element:	241 Provide Support Technology Infrastructure
Project # (CIP Only):	n/a
Account:	530230 Equipment Maintenance

RECOMMENDATION:

Staff recommends approval of this motion authorizing a one-year service agreement with Great South Texas Corp, dba Computer Solutions.

LIST OF SUPPORTING DOCUMENTS:

Service Agreement
Price Sheet