



AGENDA MEMORANDUM

Action Item for the City Council Meeting July 14, 2020

DATE: July 14, 2020

TO: Peter Zaroni, City Manager

FROM: Peter Collins, Chief Information Officer of Information Technology
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Cisco Smartnet Maintenance Renewal Service Agreement

CAPTION:

Motion authorizing a one-year service agreement with Great South Texas Corp dba Computer Solutions in an amount of \$85,146.87 for the maintenance renewal for Cisco Smartnet for support for a hardware and software network infrastructure upgrade, effective upon issuance of a notice to proceed, with FY 2020 funding in the amount of \$85,146.87 available in the information Technology Fund.

SUMMARY:

This motion authorizes a service agreement with Great South Texas Corp dba Computer Solutions for the maintenance renewal of Cisco Smartnet for Information Technology Department (IT). This maintenance renewal will provide the necessary support for the City's core network equipment. This renewal is being procured through the Department of Information Resources (DIR) Cooperative at a saving of \$16,218.45 to the City.

BACKGROUND AND FINDINGS:

Hardware and software support are required to maintain updates for network equipment that includes security, software and hardware updates and support services for critical network infrastructure. The Cisco Smartnet renewal will ensure that the City of Corpus Christi has support for the core network equipment located at City Hall, Police Department, Fleet Services, Holly Pump Station, Flour Bluff water tower, Frost Building Emergency Operation Center, and the O.N. Stevens Water Plant. Only critical equipment has been identified for maintenance that requires 24 hours, seven days a week support.

The IT Department reached out to the Contracts and Procurement Department to issue a contract through the DIR Cooperative. Contracts awarded through the DIR Cooperative have been competitively procured, in compliance with Texas local and state procurement requirements.

ALTERNATIVES:

An alternative would be not to have the renewal maintenance and risk the critical equipment with the City not supported.

FISCAL IMPACT:

The fiscal impact for Information Technology Department in FY 2020 is an amount not to exceed \$85,146.87 for a one-year agreement.

FUNDING DETAIL:

Fund:	5210 Info Tech
Organization/Activity:	40430 IT Network Services
Mission Element:	241 Prvd Support Technology Infrastructure
Project # (CIP Only):	n/a
Account:	530230 Equipment Maintenance

RECOMMENDATION:

Staff recommends approval of this motion authorizing a one-year service agreement with Great South Texas Corp dba Computer Solutions.

LIST OF SUPPORTING DOCUMENTS:

Price Sheet
Service Agreement