



## AGENDA MEMORANDUM

Future Item for the City Council Meeting of July 12, 2016  
Action Item for the City Council Meeting of July 19, 2016

**DATE:** June 30, 2016

**TO:** Margie Rose, Interim City Manager

**FROM:** Belinda Mercado, Director of IT  
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Approving the purchase of Cisco SmartNet maintenance for the City's Network Infrastructure and Internet Equipment

### **CAPTION:**

Motion authorizing the City Manager or designee to approve the purchase of three years Cisco SmartNet maintenance with Great South Texas Corp dba Computer Solutions of San Antonio, Texas, DIR-TSO-2542, for a total expenditure of \$485,731.11. Funds are available in the Information Technology Department FY2015-2016 budget.

### **PURPOSE:**

To provide continued support and maintenance for our existing network infrastructure and internet equipment.

### **BACKGROUND AND FINDINGS:**

Hardware and software support is required to maintain updates for network equipment that includes security, software and hardware updates, and support services for critical network infrastructure. The Cisco SmartNet purchase will ensure that the City of Corpus Christi has support for the core network equipment located at City Hall, Police Department, Fleet Services, Holly Pump Station, Flour Bluff water tower, Frost Building Emergency Operation Center, and the O.N. Stevens Water Plant. Only critical equipment has been identified for maintenance that requires 24x7 support. This agreement will also provide direct access to networking engineers and specialized experts.

Aging equipment can be a source of unexpected outages and support is crucial to maximizing service availability. A network maintenance agreement will ensure that the City of Corpus Christi has the required support. Cisco has provided valuable service for to the City of Corpus Christi for over 20 years.

**ALTERNATIVES:**

Provision for no maintenance on network and internet hardware with a high risk of service interruption and high replacement costs when failures occur.

**OTHER CONSIDERATIONS:**

Not applicable

**CONFORMITY TO CITY POLICY:**

The proposed purchase conforms with City purchasing policies and procedures.

**EMERGENCY/NON-EMERGENCY:**

Non-Emergency

**DEPARTMENTAL CLEARANCES:**

Information Technology Department  
Office of Management and Budget  
Finance Department

**FINANCIAL IMPACT:**

Operating       Revenue       Capital       Not applicable

Fiscal Year: 2015-	Project to Date Expenditure	Current	Future	TOTALS
Line Item Budget		\$485,731.		\$485,73
Encumbered /		\$0.00		\$0.00
This item		\$485,731.		\$485,73
BALANCE		\$		\$

Fund(s):5210

**Comments:** Funds are available in the Information Technology Department FY2015-2016 budget.

**RECOMMENDATION:**

Staff recommends approval of this agenda item.

**LIST OF SUPPORTING DOCUMENTS:**

Computer Solutions Smartnet DIR Quote  
DIR Contract