



Operational Briefing

January 27, 2026

OVERVIEW

1. **Citygate Operational Assessment**
 - FY 2025 Progress Report
(October 2024- September 2025)
2. **Capital Improvement Projects**
 - FY 2025 Mid-year Budget Adjustment
3. **FY 2026 1st Quarter Shelter Statistics**
 - October 2025 – December 2025





ANIMAL CARE SERVICES
ASSESSMENT

CITY OF CORPUS CHRISTI, TX

SEPTEMBER 16, 2024

CITYGATE ASSESSMENT FY 2025 PROGRESS REPORT (October 2024- September 2025)

BACKGROUND

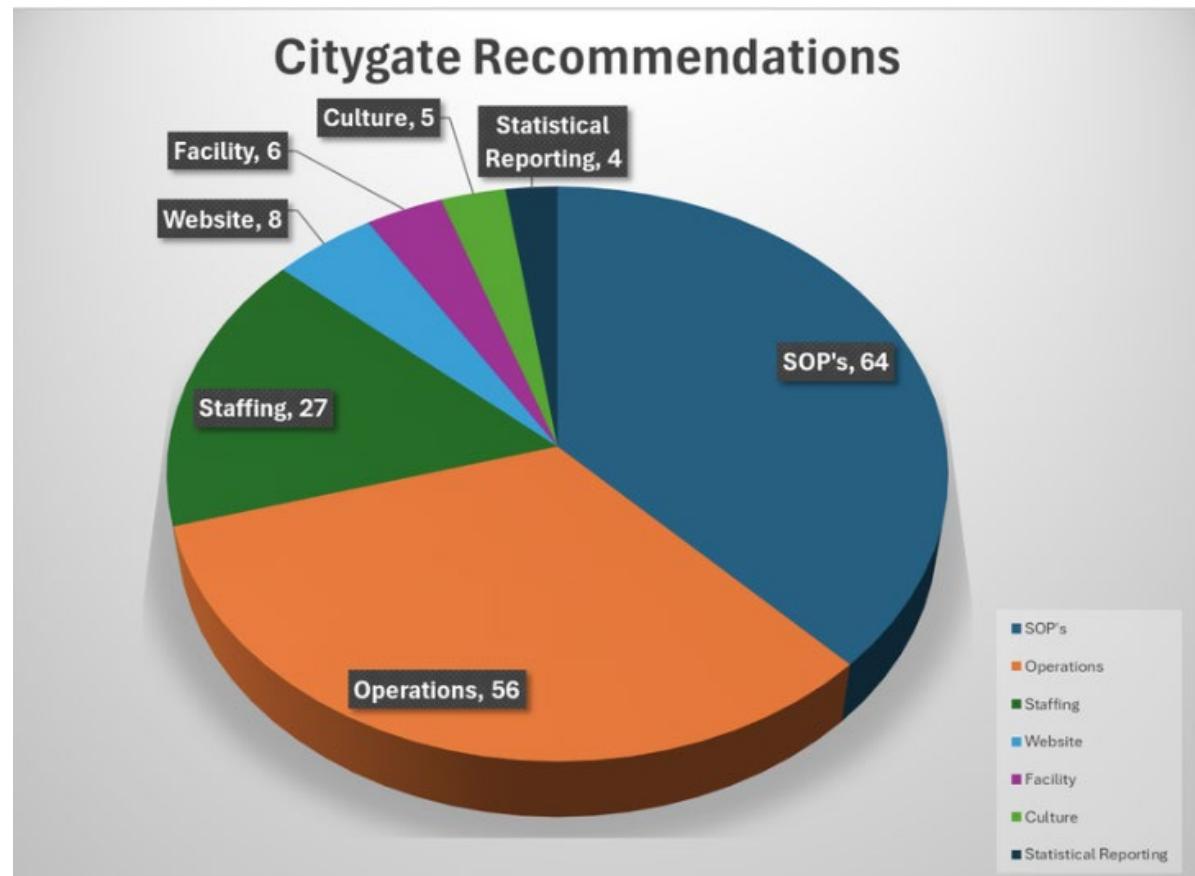
On May 8, 2025, Animal Care Services (ACS), in collaboration with Citygate Associates, presented the findings of their operational assessment to the City Council.

Citygate's evaluation produced a comprehensive roadmap comprising 170 recommendations to modernize ACS operations. A majority of the recommendations were related to internal operations, including policies and procedures.

Citygate organized the 170 recommendations into seven categories: **Standard Operating Procedures (SOPs), Operations, Staffing, Website, Facilities, Culture, and Statistics.**

RECOMMENDATION CATEGORIES

Category	Number of Recommendations
SOP's	64
Operations	56
Staffing	27
Website	8
Facility	6
Culture	5
Statistical Reporting	4
Total	170



CITY GATE
ASSOCIATES



CITY OF CORPUS CHRISTI
ANIMAL CARE
SERVICES

CITYGATE ASSESSMENT IMPLEMENTATION PLAN

Fiscal Year 2025 Completed Recommendations

Implementation Timeline (Presented to City Council on May 8, 2025)	
Fiscal Year	FY 2025
Number Expected Complete	65
Completed	96

ACS successfully implemented 96 of 170 recommendations, surpassing its goal by 31. Initially, Citygate and ACS aimed to implement 65 of the 170 recommendations outlined in the Citygate assessment report for FY 2025.

Nine recommendations were completed ahead of schedule due to a mid-year budget adjustment approved by the City Council in June 2025.

***Each recommendation is reviewed and verified by Citygate before being counted as complete.**

CITYGATE ASSESSMENT

IMPLEMENTATION PLAN

Fiscal Year 2026 Implementation Plan (October 1, 2025 - September 30, 2026)

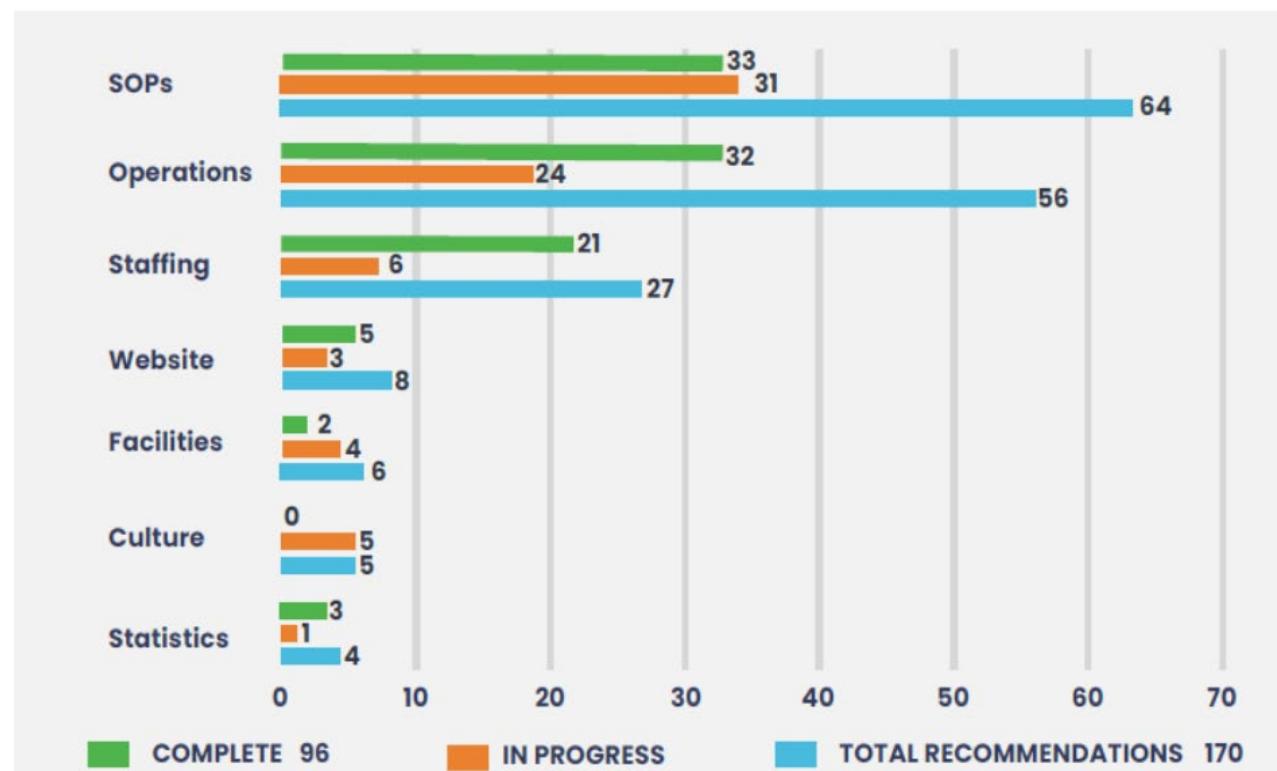
Updated Implementation Timeline						
Fiscal Year	FY 2025	FY 2026	FY 2027	FY 2028	FY 2029	Total
Projected Progress	96 ✓	50		24		170

Due to exceeding the Fiscal Year 2025 goal, Citygate and ACS have updated the Fiscal Year 2026 implementation plan.

In Fiscal Year 2026, ACS will continue to focus on recommendations related to standard operating procedures and operations, which account for the majority of the remaining recommendations.

CITYGATE ASSESSMENT OVERALL PROGRESS

The chart illustrates ACS's overall progress in implementing recommendations and indicates the number of remaining recommendations by category





CAPITAL IMPROVEMENT PROJECTS (CIP) PROGRESS REPORT

Background

The Citygate assessment revealed that the ACS complex is outdated and insufficient to meet current operational needs. Built in 2004, the ACS facility has not undergone significant upgrades since its construction.

On June 17, the City Council approved a mid-year budget adjustment of \$3,255,972 for capital improvement projects (\$2,645,407) and staffing enhancements (\$610,564).

This report provides the latest updates on these capital improvement initiatives as of December 1, 2025, and is provided bi-monthly to the City Council.

FACILITY ENHANCEMENTS

1. Kennel Building 3 Envelope and HVAC

2. Roof Replacements and Wash Bay Upgrades

3. Admin Building Mechanical, Electrical, Plumbing (MEP) Improvements

4. Incinerator Replacement

5. Security Gate Repair



KENNEL BUILDING 3 ENVELOPE AND HVAC

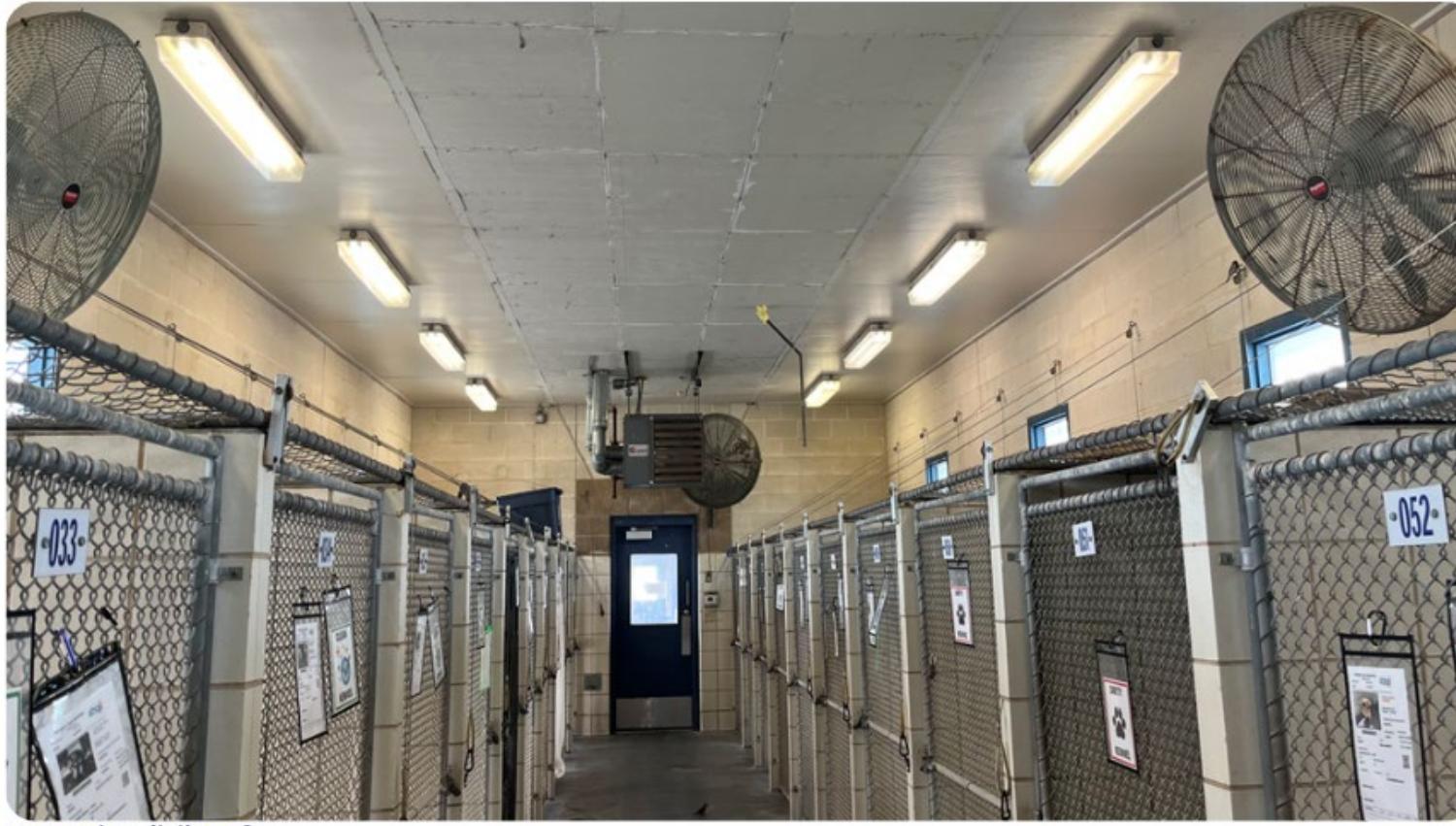
Budget: \$875,000

Project Scope: Retrofitting Kennel building 3 to maintain temperatures below 85 degrees Fahrenheit, improve the health and well-being of the animals by minimizing temperature-related stress, and enhance the viewing experience for potential adopters to increase live release rate.

Project Status: The design is complete, with construction set to begin in June 2026 and expected to take 300 days across two phases. Due to manufacturing delays, HVAC equipment will arrive in June 2026, with the projected completion moved to February 2027, initially scheduled for November 2026.

The contractor is working to minimize the overall construction time despite these setbacks.

KENNEL BUILDING 3 ENVELOPE AND HVAC



Kennel Building 3

ROOF REPLACEMENTS AND WASH BAY UPGRADES

Budget: \$769,457 (includes both projects)

Five of Seven Roof Replacements

Project Scope: This project addresses aging roofing systems by installing new roofing on the Cat Building (Building 5), the Maintenance and Storage Building (Building 6), the Administration Building, Kennel Building 1, and Kennel Building 3.

Project Status: Complete.

Vehicle Wash Bay

Project Scope: Establish a dedicated area for washing animal care vehicles, focusing on proper drainage to manage pathogens and cleaning chemicals to prevent stormwater contamination and the spread of germs by foot into the animal care facility.

Project Status: Complete.



ROOF REPLACEMENTS



WASH BAY UPGRADES



Wash Bay Construction



Completed Wash Bay

ADMIN BUILDING MECHANICAL, ELECTRICAL, PLUMBING (MEP) IMPROVEMENTS

Budget: \$685,950

Project Scope: Addresses the failures of condensing units in the Administration and Clinic building, which have caused inadequate ventilation and pose risks to the clinic and surgery wing.

Project Status: The design is fully complete. Due to manufacturing delays, the MEP upgrades are now scheduled to start in July 2026 and are expected to be completed by January 2027, which was originally estimated for March 2026.

ADMIN BUILDING MECHANICAL, ELECTRICAL, PLUMBING (MEP) IMPROVEMENTS



Admin Building Electrical Panel



Admin Building HVAC

INCINERATOR REPLACEMENT

Budget: \$300,000

Project Scope: The existing cremation unit is unsuitable for a municipal shelter as it is not designed for communal use. The limited number of qualified vendors who can service the existing unit often results in delays of several months for necessary repairs and maintenance.

Project Status: The project is currently in the design phase, with an estimated minimum duration of six months for manufacturing and delivery.

INCINERATOR REPLACEMENT



Example of Replacement Incinerator

SECURITY GATE REPAIR

Budget: \$15,000

Project Scope: Replaces the non-functional security gate at the animal loading area. The existing gate's inability to close poses a safety risk, as it allows animals to escape. A new gate will enhance security and prevent animal escapes during transport.

Project Status: Complete.

SECURITY GATE REPAIR



Repaired Security Gate



Repaired Gate Motor

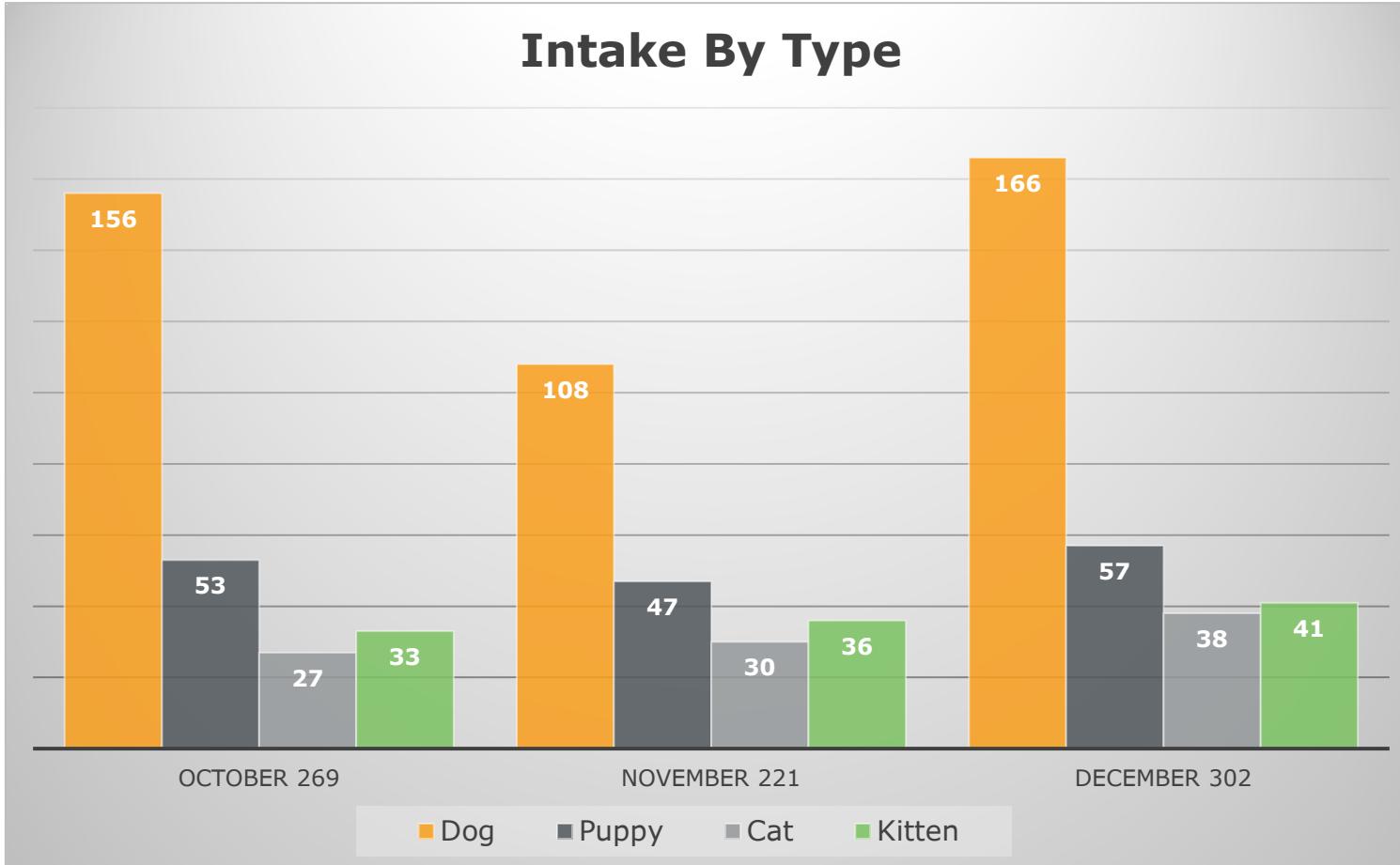


Shelter Statistics

FY 2026 1st Quarter
October 1, 2025 – December 31, 2025

FY 2026 1st Quarter **INTAKES**

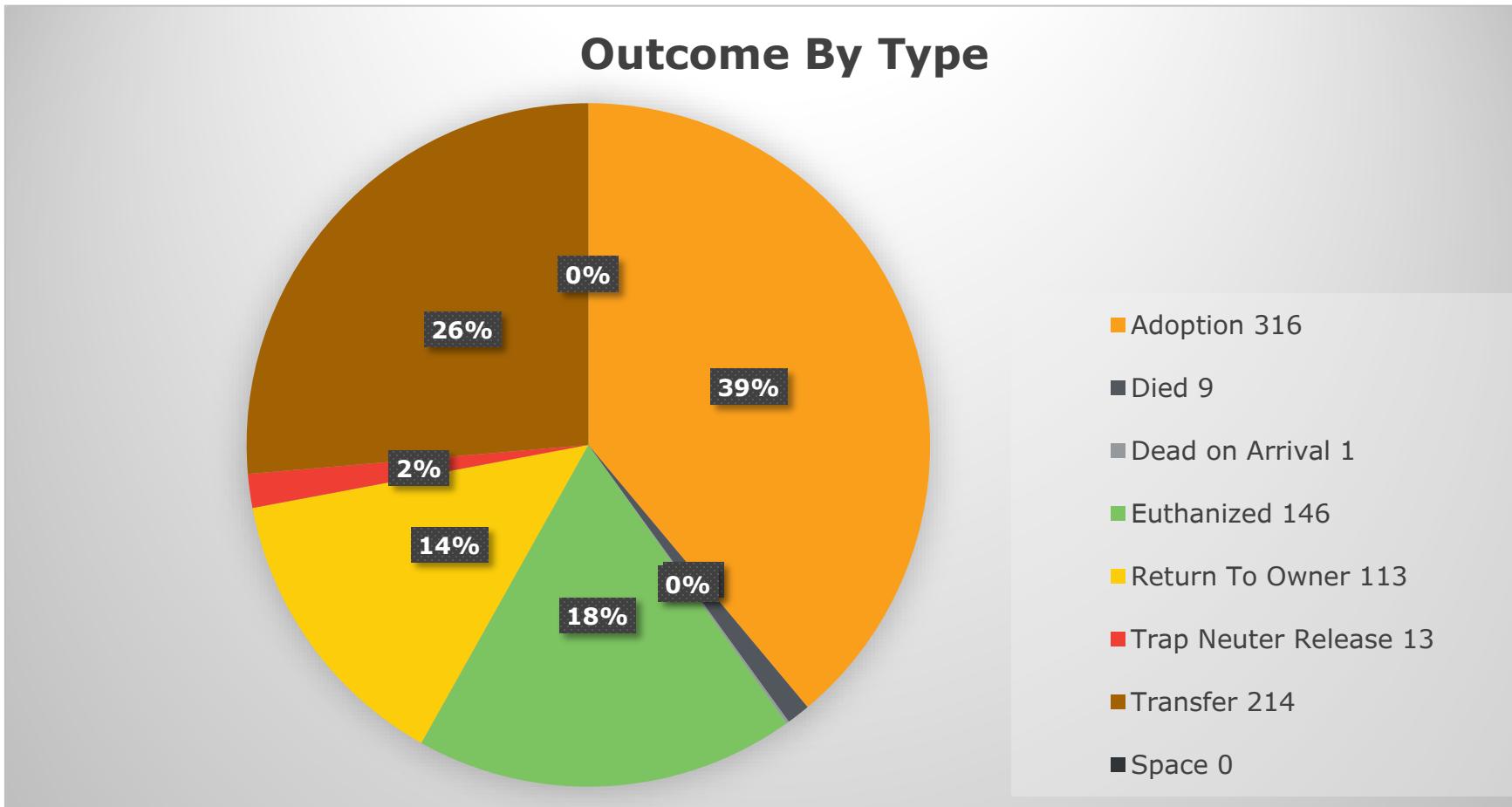
Intake By Type



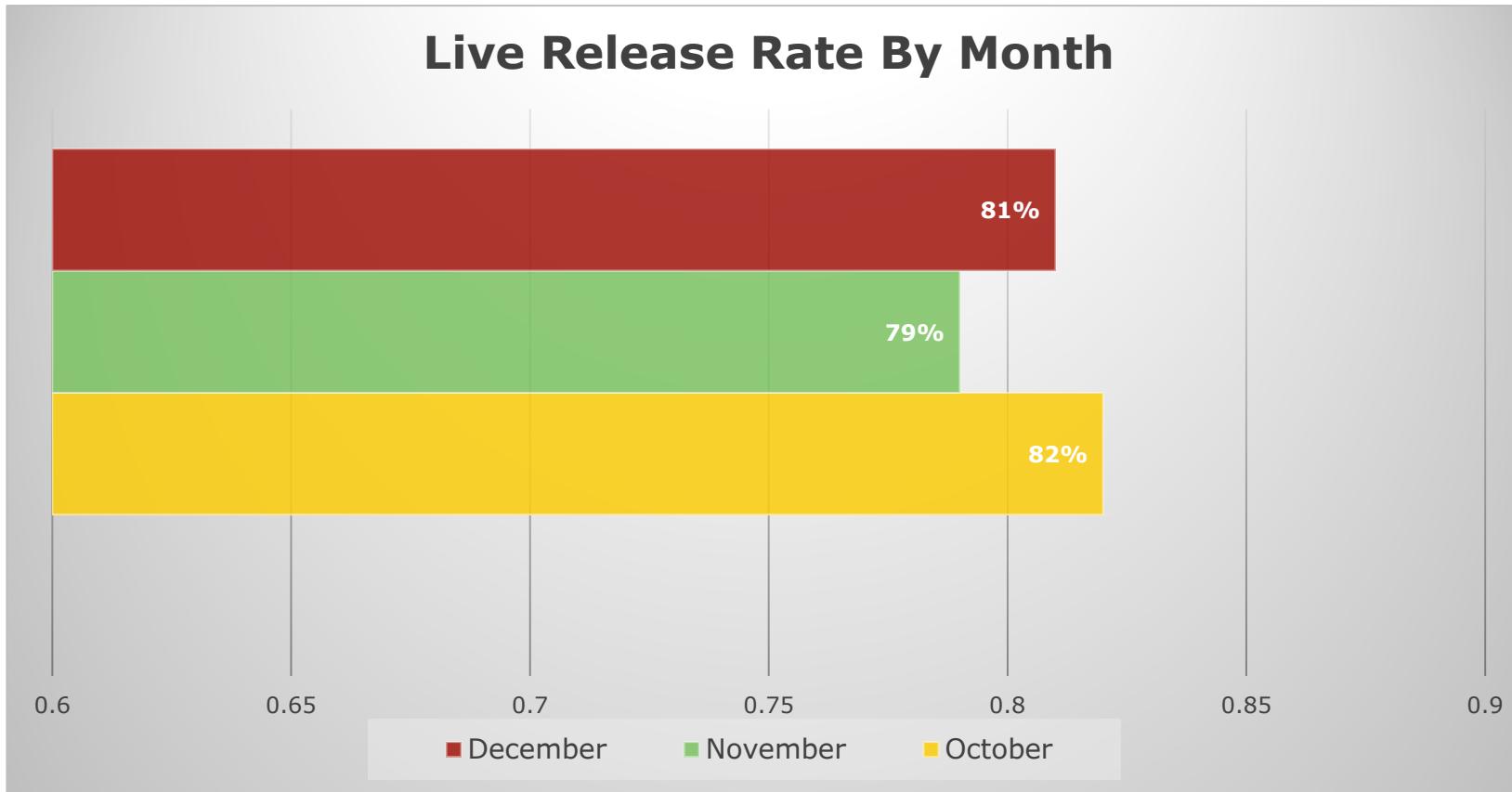
Total Intakes for FY 2026 1st Quarter

- Dog - 430
- Puppy - 157
- Cat - 65
- Kitten - 110

FY 2026 1st Quarter Outcomes



FY 2026 1st Quarter
Live Release Rate



*Includes Canines and Felines

FY 2026 1st Quarter

Average Length of Stay

	Days in Shelter	Days in Foster Home	Total Days in Care
Dog	18.17	0.11	18.28
Puppy	16.40	0.45	16.85
Cat	17.61	0.14	17.75
Kitten	9.49	2.62	12.12

*Includes Canines and Felines

FY 2026 1st Quarter

Calls for Service

Total Field Calls for 10/1/2025 to 12/31/2025

Field Activities

Initial Calls for Service	3,402
Total Calls for Service including follow-up visits	6,019

Total Completed Field Calls for 10/1/2025 to 12/31/2025

Field Activities

Initial Calls Completed	3,105
Total Calls Completed including follow-up visits	5,792

Total Field Activities	
STRAY	2,172
INVESTIGATION	1,552
BITE	1,257
ASSISTANCE	432
TRANSFER	307
NEGLECT	52
PUBLIC NUISANCE	46
WILD	45
DEAD	29
OWNED	26
RESCUE	24
INJURED ANIMAL	22
WARRANT	22
PERMIT	11
SICK	6
BITE CALL	4
CRUELTY	4
RELOCATE	3
ANIMAL VS ANIMAL	2
PROHIBITED	2
PROTECTIVE CUSTODY	1
Total	6,019

Citations	
Failure To Obtain Rabies Vaccination	341
Intact Dog Or Cat Over 6 Months	231
Failure To Obtain Current Registration (Microchip)	208
Notice Of Violation	192
Failure To Restrain Animal	114
Notice Of Impoundment	64
Failure To Provide Food/Water/Shelter	54
Sterlization Order	48
Tethered To Stationary Object	35
Public Nuisance	34
Failure To Spay Or Neuter	27
Failure To Quarantine	21
Failure To Provide Vet Care	14
Other Violation	12
More Than 6 Pets	11
Roosters Not Allowed	10
Tethering So Animal Becomes Entangled	8
Failure To Remove Animal Waste	6
Failure To Maintain Current Registration Information	6
More Than 7 Domestic Fowl	5
Failure To Reclaim Animal After Quarantine	5
Nuisance Feeding Of Animals	4
Spay/Neuter Of An Adopted Animal	3
Unsanitary Conditions	3
Abandonment/Neglect	2
Livestock Not Allowed (Less Than 1 Acre Of Land)	2
Unsanitary Area Around Enclosure	2
Failure To Report Bite	1
Total	1463

FY 2026 1st Quarter Citations Issued



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