



## **AGENDA MEMORANDUM**

Action Item for the City Council Meeting July 16, 2024

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**DATE:** July 16, 2024

**TO:** Peter Zanoni, City Manager

**FROM:** Peter Collins, Chief Information Officer of Information Technology  
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<b>Infor PreProd Enhancement</b>
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### **CAPTION:**

Motion authorizing two amendments to the contract with Infor, LLC, of New York, NY, in a combined amount not to exceed \$303,783.63, to provide a dedicated server environment for the advance testing of software patches and to provide support services for the enhancement of Infor's Public Sector module, respectively, through the contract term's ending date of October 30, 2026, with FY 2024 funding of \$144,177.80 from the IT Enterprise Applications Fund and remaining payments to be budgeted in future fiscal years.

### **SUMMARY:**

The City of Corpus Christi currently uses Infor's Financial, Human Resources, Permitting and Utility Billing modules. The City of Corpus Christi wants to execute an agreement with Infor for a dedicated environment to test patches and enhancements prior to being implemented into our production environment.

### **BACKGROUND AND FINDINGS:**

The City of Corpus Christi uses Infor for Finance (Accounts Payable, Accounts Receivable, Payroll, Travel, and Procurement), Human Resources (Recruitment, Benefits, Learning and Compensation), and Public Sector (Utility Billing and Development Services permitting). Infor also supports the Utility Billing Payment portal for citizens, as well as the online permit application process for developers. We are also in the process of implementing Infor's Workforce Management (WFM) (timekeeping) and Code Enforcement modules.

Infor releases monthly and quarterly enhancements, patches and updates to the software. Currently, the City is unable to test these updates and patches on an dedicated environment to understand the impact these updates and enhancements may have. Subscribing to this dedicated environment will allow for the City to test product releases, enhancements and updates to help mitigate and improve daily business processes.

**PROCUREMENT DETAIL:**

This procurement for the Infor license agreement is being facilitated through the Subscription License and Services Agreement between Infor (US), LLC ("Infor") and City of Corpus Christi, Texas ("Customer" or "Licensee") with an effective date of April 23, 2021 (the "Agreement").

**ALTERNATIVES:**

Not to approve this new environment.

**FISCAL IMPACT:**

The FY 2024 fiscal impact is \$144,177.80 to the Information Technology Fund, with future years budgeted through the annual budgeting process.

**FUNDING DETAIL:**

Fund:	5210	Information Technology
Organization/Activity:	40470	IT Enterprise Applications
Project # (CIP Only):	n/a	
Account:	530000	Professional Services

**RECOMMENDATION:**

Staff recommends approval of this motion authorizing this service agreement with Infor as presented.

**LIST OF SUPPORTING DOCUMENTS:**

Price Sheet  
Agreement