

The background image shows a large indoor space, likely a gymnasium, with several rows of green folding cots set up on the floor. A basketball hoop is visible in the upper left corner. The scene is dimly lit, and the overall tone is blue and grey, suggesting a serious or emergency context.

JANUARY 2025

EMERGENCY RESPONSE TO FREEZING TEMPERATURES

EMERGENCY RESPONSE OPERATIONS

SUMMARY

- The City responded to a significant weather event Friday, January 10 – Friday, January 24, 2025 (10 days)
- During the response, the City of Corpus Christi activated two Emergency Refuge Centers.
- The first Emergency Refuge Center to be activated was located at the Corpus Christi Gym. When capacity was exceeded at the Corpus Christi Gym, the Del Mar Dome was activated as part of the contingency plan.
- Between both locations, 168 individuals and 7 pets were provided refuge.
- The Emergency Refuge Centers were staffed by 258 City employees.
- Over 20 community partners provided resources and operational support during this emergency event.

HOMELESS SHELTERS

SERVICES OFFERED

- Case Management
- ID Recovery
- Transitional & Permanent Housing
- Child Care
- Job Training & Life Management Skills
- Transportation
- Legal Services
- Housing Counseling
- Mental Health Services
- Medical & Dental Services

THE CITY DOES NOT OWN OR OPERATE A HOMELESS SHELTER.

THE CITY DOES NOT HAVE STAFF FOR HOMELESS SERVICES.

THE CITY ONLY RECEIVES ABOUT \$235,000 ANNUALLY FROM HUD AND ABOUT \$217,000 FROM THE STATE FOR HOMELESS SERVICES.

EMERGENCY REFUGE CENTER

SERVICES OFFERED

- Shelter
- Safety
- Food



EMERGENCY RESPONSE TO FREEZING TEMPERATURES

OFFICE OF EMERGENCY MANAGEMENT

Chief Brandon Wade

Jace Johnson,
Emergency Management Coordinator



EMERGENCY RESPONSE OPERATIONS

EMERGENCY RESPONSE OVERVIEW

PLANNING:

- Winter Weather Preparations Timeline:
 - **Friday, January 10 – Friday, January 24, 2025 (10 days)**
 - **9 Meetings**
 - **6 Regional Weather Briefings**

PLANNING CONSIDERATIONS INCLUDED:

- Emergency Refuge Center Activation
- Daytime Warming Centers
- MLK Parade
- Road Safety
- 311 Call Center
- Water & Gas
- Meals for Seniors
- Animal Care Services Response
- Airport Operations
- Sanitation Services
- City Holiday
- Non-essential City Services

EMERGENCY RESPONSE OVERVIEW

ORGANIZATIONAL PARTNERS

20 Organizational Partners

Communications

Timely updates via:

- News releases and media outreach.
- Social media channels (Facebook, X, LinkedIn).
- City website and 311 Call Center.
- Key focus on sharing closure updates, safety tips, and resources.
- Continuous media support for accurate information

EMERGENCY RESPONSE OVERVIEW

OPERATIONAL:

- **2 Emergency Refuge Centers Opened:**
 - Corpus Christi Gym, Cabaniss Parkway
 - Del Mar FEMA Dome
- Community Impact:
 - Number of Unduplicated Individuals Housed:
 - CC Gym Sunday- Friday; **Approx. 140**
 - Del Mar FEMA Dome Wednesday-Friday;
Approx. 28
 - Number of Pets:
 - CC Gym: 5
 - Del Mar FEMA Dome: 2
 - Total Meals Provided: **Approx 1,725**



OPERATIONAL HIGHLIGHTS



CCPD

Security and transportation support.

CCFD

Medical support and facility assessments.

PARKS AND RECREATION

Meal program coordinated breakfast, lunch, and refreshments at refuge centers.

CCRTA

Free transportation to centers and shelters.

THE SALVATION ARMY

Snacks and lunch at refuge centers.

LOCAL SERVICE PROVIDERS

Hygiene, clothing, and additional meals.

TRANSPORTATION AND PARTNERSHIPS

CORPUS CHRISTI REGIONAL TRANSPORTATION AUTHORITY (CCRTA)

Provided approximately **500** free pet-friendly shuttle rides during the response.

CCPD

Ensured safe transport at any hour to CC GYM and Del Mar FEMA Dome front doors.

PARTNER FACILITIES FOR SHOWERS:

- Good Samaritan Rescue Mission
- Mother Teresa Shelter
- Dismas Recovery Center

NOTE: Showers offered to everyone.
Of the 90 shower slots offered, not all were used.

TRANSPORTATION AND PARTNERSHIPS

Two Emergency Refuge Centers

- Corpus Christi Gym, Cabaniss Parkway
- Del Mar FEMA Dome

Sunday Transportation

- Carroll Stop on Kostoryz Rd (approx 2,000 feet walk to refuge center)

Monday to Friday Transportation

- Dropped off at CC Gym/Del Mar FEMA Dome front doors

CITY RESOURCES

NUMBER OF CITY STAFF SUPPORTING OPERATION - 258

- Civilian Employees:
 - 160 City Employees
- CCPD:
 - 78 Officers
- CCFD:
 - 20 Firefighters

During this response, essential City operations continued and were maintained with no interruption.

Approximate Costs

City Employees - 2,155 hrs. = \$86,341

- Expenses
 - Food & Supplies: \$5500
 - Cleaning: \$1,600

CCPD - 360 hrs. = \$13,400

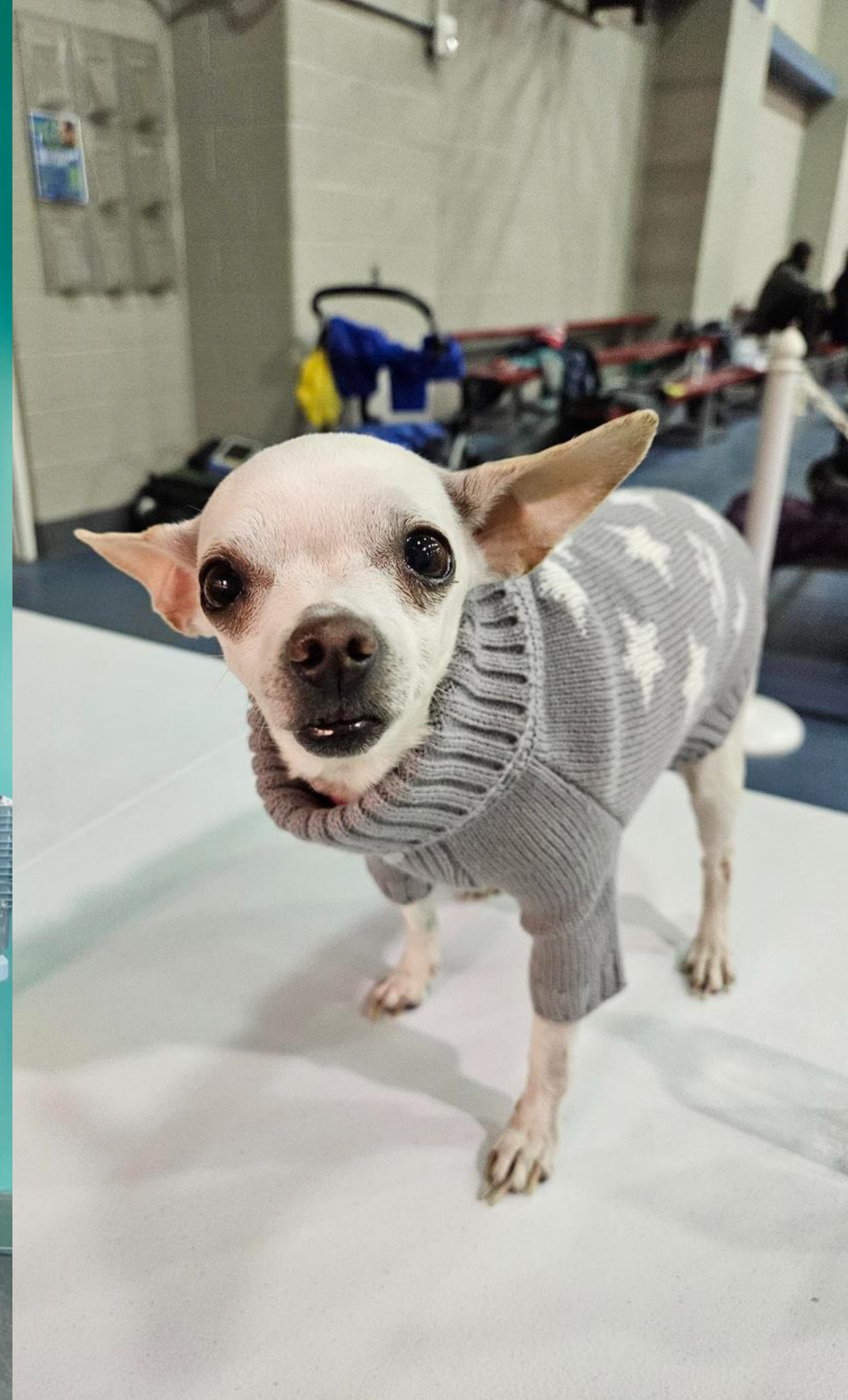
CCFD - 260 hrs. = \$13,000

Approximate Total Time = 2,775 hrs.

Approximate Total Cost = \$119,841



Emergency Response Operations



Emergency Response Operations



Emergency Response Operations



Emergency Response Operations



Emergency Response Operations

- The Salvation Army
- The American Red Cross
- Coastal Bend Food Bank
- City of Robstown
- Texas State Aquarium

THANK YOU TO ALL OF OUR PARTNERS AND THE CITY TEAMS!

Community Partners Supporting Planning and Operations

- Good Samaritan Rescue Mission
- National Weather Service
- CCRTA
- AEP
- TxDOT
- Texas Division of Emergency Management
- Mother Teresa Shelter
- The Salvation Army
- The American Red Cross
- Coastal Bend Food Bank
- City of Robstown
- Texas State Aquarium

THANK YOU TO ALL OF OUR PARTNERS AND THE CITY TEAMS!

Community Partners Supporting Planning and Operations

- Deaf and Hard of Hearing Center
- Area Agency on Aging
- CC Hope House
- Nueces Center for Mental Health and Intellectual Disabilities
- Corpus Christi Independent School District
- Mission 911
- Dismas Recovery Center
- Metro Ministries
- Nueces County
- Del Mar College
- KRIS 6 News
- KIII 3 News

LOOKING AHEAD



Continue monitoring weather conditions.



Evaluate Emergency Response Team's performance.



Strengthen partnerships and refine the Winter Weather Plan.



Evaluate and enhance public communication strategies.



QUESTIONS?