



AGENDA MEMORANDUM
City Council Meeting of March 25, 2014

DATE: March 20, 2014
TO: Ronald L. Olson, City Manager
FROM: Sandra K. Thaxton, Assistant Director of Strategic Management
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361-826-3682

**Assessment of the Efficiency and Effectiveness
of the City of Corpus Christi Fire Department**

STAFF PRESENTER(S):

<u>Name</u>	<u>Title/Position</u>	<u>Department</u>
1. Sandra K. Thaxton	Assistant Director	Strategic Management
2. Robert Rocha	Chief	Fire

OUTSIDE PRESENTER(S):

<u>Name</u>	<u>Title/Position</u>	<u>Organization</u>
1. Travis Miller	Project Director	MGT of America, Inc.
2. Chris Carlson	Subject Matter Expert	MGT of America, Inc.
3. Brian Goss	Subject Matter Expert: NFPA 1710	Subcontractor to MGT

BACKGROUND :

MGT of America, Inc. will present the results of the Assessment of the Efficiency and Effectiveness of the City of Corpus Christi Fire Department. The report was organized around 11 specific questions and included reviewing service demands and responses to demands, distribution of resources, response performance, etc. A specific purpose was to describe how the City of Corpus Christi Fire Department can best meet its mission while cost-effectively delivering services.

This study was conducted as part of the City's overall continuous improvement program to periodically review and improve City operations.

LIST OF SUPPORTING DOCUMENTS:

PowerPoint & Report: Assessment of the Efficiency and Effectiveness of the City of Corpus Christi Fire Department