



**AGENDA MEMORANDUM**  
for the City Council Meeting of July 9, 2013

**DATE:** July 9, 2013  
**TO:** Ronald L. Olson, City Manager  
**FROM:** Margie C. Rose, Assistant City Manager  
[MargieR@cctexas.com](mailto:MargieR@cctexas.com)  
826-3232

<b>Utility Business Office Collections Management Program</b>
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**STAFF PRESENTER(S):**

<b><u>Name</u></b>	<b><u>Title/Position</u></b>	<b><u>Department</u></b>
1. Margie C. Rose	Assistant City Manager	ACM – General Government & Operations Support
2. Michael Barrera	Assistant Director of Financial Services	Finance

**OUTSIDE PRESENTER(S):**

<b><u>Name</u></b>	<b><u>Title/Position</u></b>	<b><u>Organization</u></b>
1.		
2.		
3.		

**BACKGROUND :**

This presentation will give a briefing on the Utility Business Office's Collection Management Program

**LIST OF SUPPORTING DOCUMENTS:**

Power Point Presentation – Utility Collections Management – July 9, 2013