

# **Corpus Christi**

Storm Water Utility Fee Briefing City Council Presentation December 14, 2021



# Statewide Storm Water Implementation



Last major Texas city to establish a stand-alone storm water fee



Storm water programs vary by region

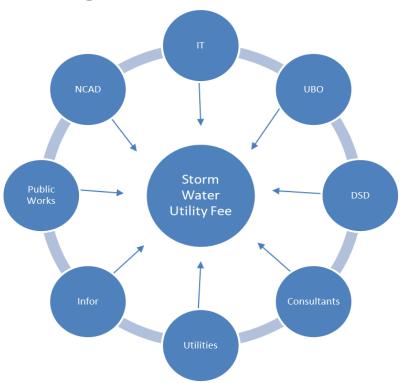
Dedicated fee allows for proper maintenance and long-term planning of storm water system

City	Stand-Alone Fee Est
Dallas	1991
San Antonio	1993
Austin	2003
El Paso	2006
Houston	2011
Fort Worth	2012
Arlington	2014
Corpus Christi	-

# IMPLEMENTATION

# **Work Plan Group**

### Weekly meetings held with Stakeholder Group

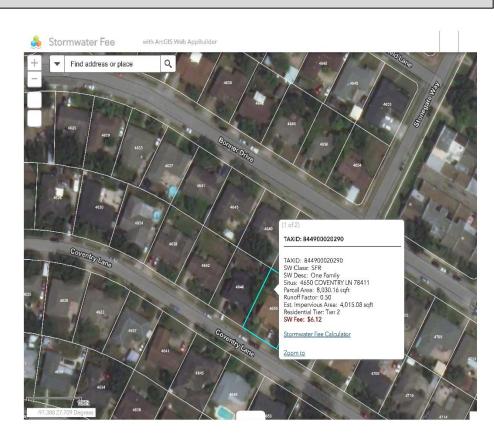


## **Communication Plan**

Website is Live

#### www.cctexas.com/stormwaterfee

- Main Feature is Interactive GIS Map
  - Residential and Non- Residential Customers can click on their property to obtain information and fee
- Attended Community Outreach Events
- TV and Radio Commercials set to begin later this month
- December and January Utility Bill Inserts



## **Public Works Customer Service**

- Storm Water Reconciliation Team
  - Savanna Russo
  - Heather Hays
- Call-Center set-up at PW will be staffed with Temps
  - Avoid Overload of Calls to Call Center

Storm Water Fee Help Line 361-561-1100



## **Storm Water Improvements**



#### FY 2022

- Street Sweeping Additional In-House Sweepers
  - Part of Fleet Vehicle Package in January
  - Current In-House and Contractual = 490 Lane Miles Swept this FY
- Additional Channel and Ditch Maintenance Crew
  - Equipment Spec Sheets submitted to Fleet
  - FTE advertisement to begin in January
- Storm Water Utility Fee Team
  - Fully Staffed
- Storm Water Improvements Construction Contract
  - Glenoak Improvement Plans Complete, Construction to begin Early 2022
  - William Ditch Environmental Permits submitted awaiting comments



## **Storm Water Fee**

# Monthly Fee Starting on January Utility Bill

Customer Resources
www.cctexas.com/stormwaterfee
Storm Water Fee Help Line
361-561-1100