## Procurement Assessment & Local Preference

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## Finance & Procurement Procurement Division

- Provides a unified procurement system that ensures integrity and fairness, with standardized processes and procedures for the oversight of solicitation, vendor selection, negotiation, contract a ward, and reporting.
- Oversees the disposal of surplus property, emergency logistical support, purchase card services, printing services, internal currier services, mail services, and the City's warehouse operations.

## Procurement Division Management Team



Heather Hurlbert Finance & Procurement Director



Josh Chronley

Finance & Procurement Assistant Director (Procurement Division)



Maria Pedraza Procurement Manager

## **Core Services**

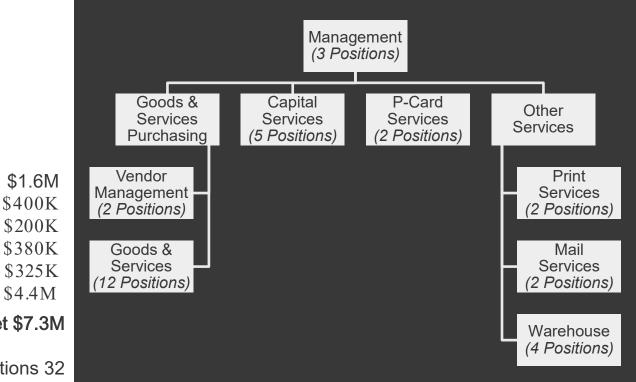
- Goods & Services Purchasing
- **Capital Services**
- **P-Card Services**
- **Print Services**
- Mail Services
- Warehouse Services

Total Budget \$7.3M

Total Positions 32

\$325K

\$4.4M



# 02 New Management

1001

5310N

Changes made to operations prior to assessment (January 2021)

## **Customer Service Focus**

#### ▲ Partnership

Helping staff understand each procurement is a partnership not an assignement.

#### Shared Responsibility

The new focus on partnership means that the successes and failures of the department's procurements are shared.

#### Service Focus

Helping to find a procurement solution, not just answering yes or no.

## Digitization

#### Signatures

Utilizing DocuSign & Adobe Signatures

#### Submissions

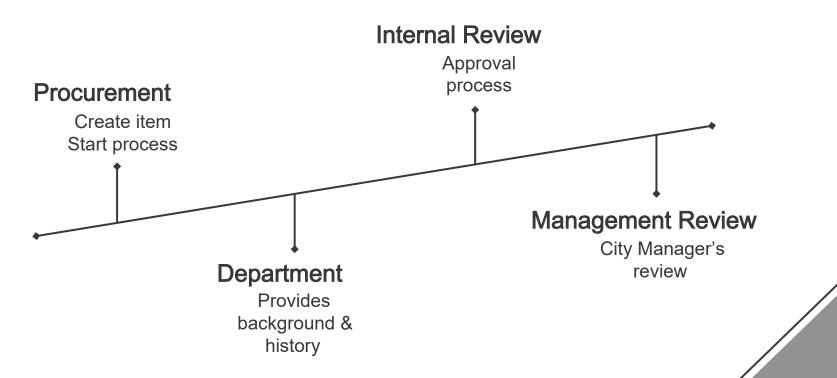
Require digital drives or digital submissions for all requests (RFB/RFQ/RFP)

#### Records

Established a digital system of record for all financial documents for procurement

## **Agenda Preparation Process**

#### Established electronic workflow for agenda review



#### Standardization

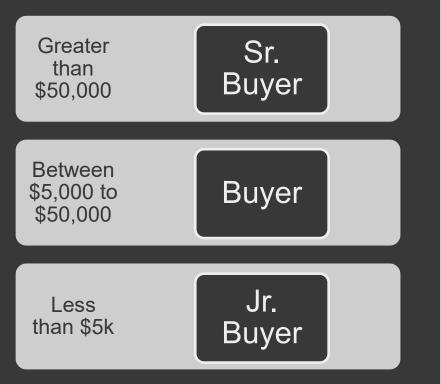
Utilizing standard templates for each solicitation type Updated forms & documents Aligned with State requirements

## **Risk Assessment Matrix**

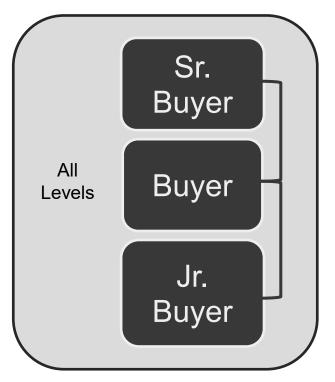
Coordinated with the Risk department to provide a standard matrix for insurance requirements to streamline the process

## Establishe d Buyer Teams

#### **Prior Structure**



New Team Structure



## Separating procedures from policy



Outlining the rules Realigning with State requirements Citing governing laws &ordinances Establishing written standard operating procedures Providing guidelines Outlining processes

# 03 **The Weaver** Assessment

Summary of Review

#### **Brandon Tanous**



- Certified Internal Auditor
- Certified Fraud Examiner
- Certified Government Accounting Professional
- Certification in Risk Management Assurance



#### **Project Scope**

To assess the policies and procedures, internal controls and practices, and a comparison of key functions to Texas Cities



#### **Evaluation Phases**



#### **Policy & Procedure**

Measured against: GFOA Policies & State of Texas Procurement and Contract Guide

#### **Internal Controls**

Looked at processes & internal controls benchmarked to 2016 study

#### **Peer Comparison**

Looked at the 7 largest Texas Cities

### 1. Policy & Procedure Results

#### ALL **GFOA** STANDARDS PRESENT

12½ of 14 Performance Markers

2 Points for Consideration

#### 2. Internal Controls results



Evaluated Controls in 7 Key Process Areas

Identified 13 points for consideration

11 Full of 19 Recommendations implemented from FY 2016 Study



## 3. Peer City Comparison results

#### Staffing

On average the 7 Peer cities had 27 procurement staff (Compared to the current staffing of 20)

#### Local Preference

5 of the 7 Peer cities had local preference ordinances

#### Warehouse

0 of the Peer cities had a warehouse centralized in procurement

#### Recommendations

- 16 Points for Consideration
  - 8 Moderate Risk
  - 8 Low Risk
- 4 Categories
  - Structure & Staffing (6)
  - Policy & Procedure (5)
  - Data Management (4)
  - Warehouse (1)

Structure & Staffing	Policy & Procedure	Data Management	Warehouse
Knowledge Skill Assessment	Contract Renewal Process	Vendor Profiles	Functional Setup
Vendor Fairs	Capital Procurement Process	Duplicate Vendors	
Cooperative Guidance	Change Order Dormant Process Vendors		
Cooperative Monitoring	Reference Checks	Reporting Capabilities	
Vendor Performance Evaluation	Local Preference		
Contract Admin Training			

# **04** Management Actions

Response to Points for Consideration

#### **One Additional Position**

Added 1 Sr. Buyer to create an additional procurement team

#### **Two Staff Realignments**

Restructured and reassigned workloads to support new Sr. Buyer

#### Changes Approved in FY 2022 Budget

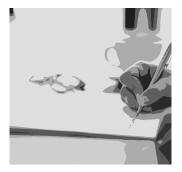
#### **Three Staff Reclassifications**

Reclassified 3 positions to address areas identified in assessment

#### **Certification Program**

Established a paybased certification program for procurement staff to enhance workforce skillsets and knowledge

#### **Future Budget Requests**



Contracts Manager



Local Business Liaison

## Changes to Policy & Procedure



Implemented Contract Renewal Process Establish Clear Divisional Responsibilities Written Standardize Operational Procedures

Built Database for Reference Checking Established Contract Administration Requirements

## Infor Financial System Upgrade

Approved by City Council April 20, 2021 Implementation scheduled for Fall 2022

- Addresses 4 points for consideration
- Greatly increases reporting capabilities
- Enhances vendor systems

## Warehouse Repurposing

- Change to storeroom
- Modify shelving
- Restructure and reassign staff
- Transition building to Asset Management





# Continual Improvement

Staff will continue to identify areas for improvement



#### Current Sc

#### Request for Bids (RFBs)

- Advertised for 14-60 days
- Sealed Bidding Method
- Awarded to the lowest responsive and responsible bidder
- No preference to local businesses
- No negotiations on price

## oring Systems

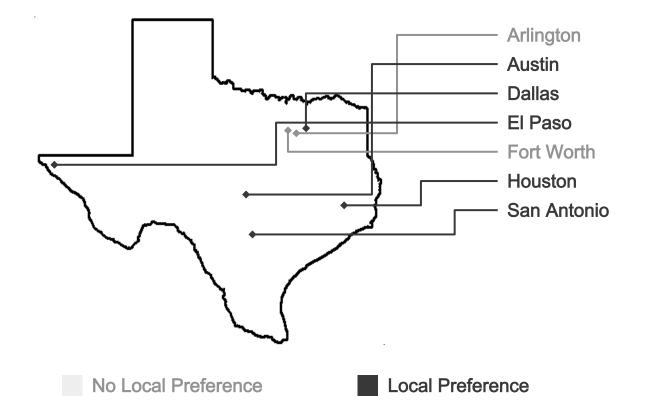
Request for Qualifications (RFQs) Request for Proposals (RFPs)

- Advertised for 3090 days
- Sealed Bidding Method
- Point Grading System (0 to 100 pts)
  - RFQ 80/20 (Proposal/Interview)
  - RFP 70/20/10 (Proposal/Interview/Price)
- Award Criteria
  - RFQ Most qualified bidder
  - RFP Qualifications and Price
- No preference to local businesses
- RFP can ask for Final Best Offer

## Local Preference

Granting preference fo**LOCAL**for Goods, Service & Construction Contracts

### **Texas City Comparison**



## **RFB Local Preference**

Awarding to local bidders within a defined percentage of the low bid (Lowest Local Bid)

- Goods
  - 5% up to \$500K
  - 3% Greater Than \$500K
- Services
  - 5% Up to \$500k
  - No Preference Above \$500K
- Mixed Goods & Services
  - award based on largest component
- Construction
  - 5% up to \$100K
  - No Preference Above \$100K

## **RFQ/RFP Local Preference**



- Headquartered Up to 10 Points
  - 20% of Workforce or 100 Employees
  - Min imum On e Year Residen c y
- Local Branch Up to 10 Points
  - 20% of Workforce or 100 Employees
  - Min imu m On e Year Resid en c y
- Jo int Venture Up to 5 Po ints
  - Point allocation based on % of Local Workforce
  - At least one partner must meet criteria for local business

## Local Preference Summary

Solicitation	Туре	\$50k - \$100k	\$100k - \$500k	\$500k +
Request for Bids	Goods	Up to 5%	Up to 5%	Up to 3%
	Services	Up to 5%	Up to 5%	No Preference
	Mixed	Up to 5%	Up to 5%	Up to 3%*
	Construction	Up to 5%	No Preference	No Preference
Request for Proposals	Goods	Up to 10pts	Up to 10pts	Up to 10pts
	Services	Up to 10pts	Up to 10pts	Up to 10pts
	Mixed	Up to 10pts	Up to 10pts	Up to 10pts
Request for Qualifications	Goods	N/A	N/A	N/A
	Services	Up to 10pts	Up to 10pts	Up to 10pts

\*Based on the highest goods or services component, No preference for services above \$500,000 Note: 10 points out of a total of 100 points



## Staff Recommendation

Consider and adopt local preference ordinance. The first reading on January 11 and the second reading on January 18

# Staff on Standby for Questions

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