



## **AGENDA MEMORANDUM**

First Reading Ordinance for the City Council Meeting of September 8, 2015  
Second Reading Ordinance for the City Council Meeting of September 15, 2015

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**DATE:** August 24, 2015  
**TO:** Ronald L. Olson, City Manager  
**FROM:** Mike Markle, Interim Chief of Police  
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<b>Execute a contract with Intrado Systems Corporation for 9-1-1 Location Data Management</b>
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### **CAPTION:**

Motion authorizing the City Manager or his designee to execute a contract with Intrado Systems Corporation in the amount of \$465,312.85 of which \$27,954.25 for one time cost is required for the remainder of FY2014-2015 for 9-1-1 Location Data Management software and services . The term of the contract is three years with two automatic 12 month renewals. The award is based on the cooperative purchasing agreement with the Houston-Galveston Area Council of Governments (HGAC).

### **PURPOSE:**

The contract will provide detailed location information (automatic number and location identification) from a 9-1-1 caller in MetroCom.

### **BACKGROUND AND FINDINGS:**

Currently these services are being provided by AT&T with funds budgeted in the 11802 911 Wireline budget. Intrado Systems is the same cost, but they are offering an additional service called Text to 9-1-1 for no monthly fee for the term of the contract. This service is referenced as Next Generation 911 (NG911) that will enhance the 911 system to create a faster, more flexible, resilient, and scalable system that allows 911 to keep up with digital communication technology used by the public. NG911 is an Internet Protocol (IP)-based system that allows digital information (e.g., voice, photos, videos, text messages) to flow seamlessly from the public, through the 911 network, and on to emergency responders. This generation will be mandated within the next 3 – 5 years for all public safety dispatch centers. As part of this agreement Intrado will also upgrade existing circuits to handle the increase in speed required to process the new digital information.

### **ALTERNATIVES:**

No alternatives

### **OTHER CONSIDERATIONS:**

**CONFORMITY TO CITY POLICY:**

Conforms to City Policy

**EMERGENCY / NON-EMERGENCY:**

Non-emergency

**DEPARTMENTAL CLEARANCES:**

Finance

**FINANCIAL IMPACT:**

X Operating      ☐ Revenue      ☐ Capital      ☐ Not applicable

<b>Fiscal Year: 2014-2015</b>	<b>Project to Date Expenditures (CIP only)</b>	<b>Current Year</b>	<b>Future Years</b>	<b>TOTALS</b>
Line Item Budget		\$158,637.84	\$437,358.60	\$595,996.44
Encumbered / Expended Amount				
This item		\$27,954.25	\$437,358.60	\$465,312.85
BALANCE		\$130,683.59	0	\$130,683.59

Fund(s): General

**Comments:.**

**RECOMMENDATION:**

Staff recommends approval of contract.

**LIST OF SUPPORTING DOCUMENTS:**

Contract