



Animal Care Services

(Animal Control, Kennels, Clinic, Vector)



March 21, 2017



Synopsis of first year under Police Department 2012



- Priority is on public safety and rabies control with emphasis on live release
 - Vet clinic began focus on increasing live release rate and picking up strays
 - Inoculations occur on intake to prevent disease and place for adoption after three days
 - Higher quality dog food (more protein) for improved health
 - Hired experienced shelter veterinarian
 - Hiring process for animal control staff modified to provide for stronger background checks
 - Purchased air conditioned cages for trucks
 - Discontinued dead animal drop offs
 - Improved employee training
 - Improved relationships with local animal non-profits
 - Enhanced appearance of facility
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Present Focus Areas



- **Field work** : enforce ordinances, pick up strays, handle bite cases, investigate cruelty cases
- **Kennels**: control disease, promote welfare of animal, adoptions
- **Veterinary Clinic**: spay-neuter kennel animals, inoculations, illness, other medical treatments
- **Vector**: mosquito abatement, pest control, bees



Present



- Total budgeted staff of 43 (32 FTE's / 11 Temps)
 - 18 animal control officers work in the field (includes field Lead). Plus 1 animal control officer assigned to bite case investigations and 1 assigned to cruelty investigations.
 - 11 Kennel Technicians (includes Kennel Master)
 - 3 Vector Control
 - 3 Clinic (includes Veterinarian)
 - 4 Front Office
 - 2 Live Release
 - ✓ Actual staffing currently: 32

Calendar Year 2016:

- Calls for service = 21,963, or 84 calls per business day
- # of intakes:
 - Dogs = 4,335
 - Cats = 1,499
 - Other = 1,306
 - Total = 7,140



How we operate



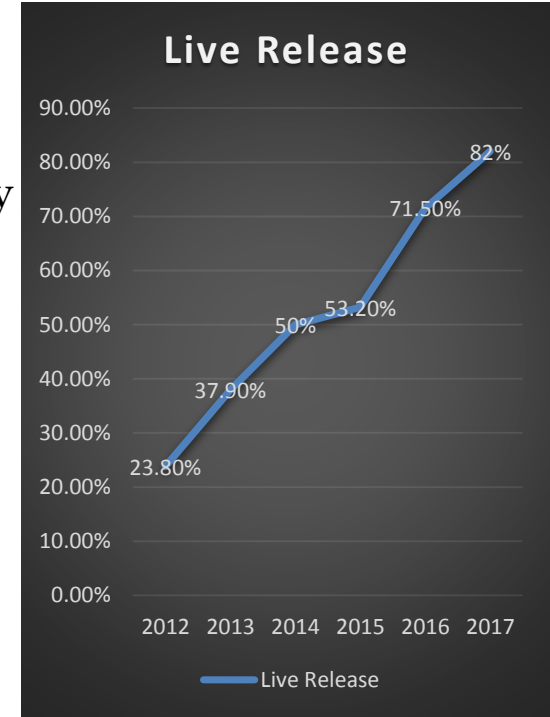
- Police Captain manages operation
 - Open 6 days a week
 - Kennel workers on site 7 days per week to feed and clean
 - Kennels closed to public in mornings for cleaning – total disinfecting each cage each day to control for parvo, ticks, mites, etc.
 - On-call animal control officers after 8:00 pm to respond to bites, dangerous animals, etc.
 - Targeted enforcement and education in neighborhoods with most strays
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Current Practices



- Live release rate: (dogs or cats that left facility alive) for Jan-Feb 2017 is 83%
- Increased the number of rescues throughout the country (200+)
- “Rescue Lists” of dogs-at-risk provided to non-profits daily
- New uniforms for kennel staff
- Animals are networked nationwide as soon as they arrive on a daily basis. This decreases their length of stay and increases live release.





Recent improvements



- Partnership with People Assisting Animal Control (PAAC) for free spay/neuters in targeted neighborhoods
- Partnership with PAAC to create "Pet Retention Program" to educate owners who want to get rid of their pets in order to decrease drop off rate
- Partnership with PAAC to create Heart Worm Treatment Program to treat HW positive adoptable dogs for free
- Added additional truck for bee control
- Established a sufficient supply of larvicide and adulticide for major rain event
- Purchased new larvacide machines for mosquito abatement
- Created a rules manual for standardized operating procedures
- Purchased 5 new trucks for Animal Control Officers and 3 for Vector
- Better equipment used to capture strays