



AGENDA MEMORANDUM

Future Item for the City Council Meeting of March 20, 2018
Action Item for the City Council Meeting of March 27, 2018

DATE: February 6, 2018
TO: Margie C. Rose, City Manager
FROM: Belinda Mercado, Director of Information Technology
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361-826-3740

Approval of a one-year software licensing and support agreement for LANDesk

CAPTION:

Motion authorizing the City Manager, or designee, to execute a one-year software licensing and support agreement with SHI Government Solutions, Inc., of Austin, for LANDesk software in the amount of \$80,602.20 pursuant to the cooperative purchasing contract with the Texas Department of Information Resources with an option to renew for up to two additional years for a multiyear amount not to exceed \$241,806.60 subject to annual appropriations.

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PURPOSE:

Approval of this item continues the maintenance and use of LANDesk software and the cloud-based subscription. This solution provides a method for City employees to request IT support and provides ticket tracking, historical reporting, and IT asset management. Licensing also provides the IT Department with the ability to manage endpoint devices including security patches, remote assistance and remote software installation.

BACKGROUND AND FINDINGS:

On March 26, 2013, City Council authorized the purchase of upgrades to the LANDesk software that included a 3-year agreement for a total amount of \$252,911.94. LANDesk software has been in place since 2008. This renewal allows IT to continue the effort to provide self-service reporting of assets and IT requests for City departments.

On May 23, 2017, City Council approved a one-year agreement for LANDesk software and cloud-based subscription.

The current DIR contract executed in October 2017 is DIR-TSO-3984.

ALTERNATIVES:

Search for new software at a potential higher cost.

OTHER CONSIDERATIONS:

The transition to a cloud-based subscription allows IT to continue the reduction of our datacenter footprint.

CONFORMITY TO CITY POLICY:

This purchase conforms to City purchasing policies and procedures and state statutes regulating procurement.

EMERGENCY / NON-EMERGENCY:

Non-Emergency

DEPARTMENTAL CLEARANCES:

Finance Department and Office of Management and Budget

FINANCIAL IMPACT:

☒ Operating

☐ Revenue

☐ Capital

☐ Not applicable

Fiscal Year: 2017-2018	Project to Date Expenditures (CIP only)	Current Year	Future Years	TOTALS
Line Item Budget		\$477,773.00		\$477,773.00
Encumbered / Expended Amount		(\$34,372.00)		(\$34,372.00)
This item		(\$80,602.20)	(\$161,204.40)	(\$241,806.60)
BALANCE		\$362,798.80	(\$161,204.40)	\$201,594.40

Fund(s): Information Technology

Comments:

This is a cooperative contract with the Texas Department of Information Resources. Funds have been budgeted for this expense and are available in 5210-40480-530160, Rentals.

RECOMMENDATION:

Staff recommends approval of the motion as presented.

LIST OF SUPPORTING DOCUMENTS:

SHI, Inc. Quotation
Agreement
Price lock notice