



AGENDA MEMORANDUM

Action Item for the City Council Meeting December 17, 2019

DATE: December 17, 2019

TO: Peter Zaroni, City Manager

FROM: Peter Collins, Interim Director of Information Technology
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Citrix License and Support Maintenance Renewal

CAPTION:

Motion authorizing a two-year license agreement renewal with EC America, Inc., of McLean, Virginia for an amount not to exceed \$68,094.87, for Citrix software licenses and support used by staff of the Corpus Christi Police Department and Nueces County Sheriff's Department, effective upon issuance of a notice to proceed, with funding for the two-year agreement available through the FY 2020 Info Tech Fund.

SUMMARY:

This motion authorizes a license agreement renewal with EC America, Inc., for Citrix software licenses and support used by staff of the Corpus Christi Police Department and Nueces County Sheriff's Department through the General Services Administration (GSA) Cooperative.

BACKGROUND AND FINDINGS:

The City of Corpus Christi purchased the current Citrix software for Public Safety in 2007 and maintenance has been renewed annually for the last 11 years. Citrix license renewal and maintenance support consists of over 641 licenses used by staff of the Corpus Christi Police Department and Nueces County Sheriff's Department. The licenses provide access to published applications including the Records Management System (RMS), office applications, and other applications, which are easily virtualized. Renewal of the

Citrix Solution will ensure the continuation of license use and support without service interruption for the use of the RMS system and will allow to have 24-hour support.

The Information Technology Department reached out to the Contracts and Procurement Department to issue a longer-term contract through the GSA Cooperative. Contracts awarded through the GSA Cooperative have been competitively procured, in compliance with Texas local and state procurement requirements.

ALTERNATIVES:

An alternative would be not to have the license renewed; however, Public Safety would not be able to access published applications.

FISCAL IMPACT:

The fiscal impact for Information Technology Department in FY 2020 is an amount not to exceed \$68,094.87 for the two-year renewal.

FUNDING DETAIL:

Fund:	5210 Info Tech
Organization/Activity:	40495 IT Public Safety Services
Mission Element:	242 Support Software Applications
Project # (CIP Only):	N/A
Account:	520105 Computer Software

RECOMMENDATION:

Staff recommends approval of this motion authorizing a two-year license renewal with EC America.

LIST OF SUPPORTING DOCUMENTS:

License Agreement
Price Sheet