

AGENDA MEMORANDUM

Audit Committee Meeting of August 11, 2020

DATE: August 11, 2020

TO: Greg Smith, Audit Committee Chairman

FROM: Kimberly Houston, Interim City Auditor

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Audit Committee Update: Hotline for Fraud, Waste and Abuse

<u>PURPOSE</u>: Brief on the activity of the City Auditor's Office Hotline for reporting allegations of fraud, waste, and abuse. This presentation will include activity for the calendar year periods of 2014 through mid-year 2020.

BACKGROUND: The Hotline for reporting allegations of fraud, waste and abuse was implemented by the City Auditor's Office in 2012. The Hotline allows for anyone to report allegations related to any City service, employee, contractor, or other area within the City's purview of responsibility. Allegations can be reported in person, in writing, over the phone, or electronically. Allegations are pre-screened and, when applicable, disseminated to the appropriate agency, if outside the City's jurisdiction, or department.

Guidance from Generally Accepted Government Auditing Standards and Association of Certified Fraud Examiners are used in conducting investigations. Audit staff may work with City departments or Corpus Christi Police Department on investigations. In some instances, allegations have led to formal audit projects.

Through City Policy HR39.0, Fraud Awareness and Prevention, City employees are provided guidance on prohibited acts and directs them to report allegations to the City Auditor's Office.

LIST OF SUPPORTING DOCUMENTS: Hotline overview and activity PowerPoint