



## **AGENDA MEMORANDUM**

Action Item for the City Council Meeting September 8, 2020

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**DATE:** September 8, 2020

**TO:** Peter Zaroni, City Manager

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<p align="center"><b>Amendment No. 1 to the End User License Agreement for the WebEOC Managed Hosting and Hybrid Installation Master Service Agreement</b></p>
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**CAPTION:**

Motion authorizing Amendment No. 1 to the End User License Agreement in an amount not to exceed \$57,675.00, for the addition of hosting services to the existing WebEOC Managed Hosting and Hybrid Installation Master Service Agreement with ESI Acquisition, Inc., of Augusta, Georgia, with FY 2020 funding in the Information Technology and Fire Grants in the amount of \$49,040.00.

**SUMMARY:**

This amendment adds a hosting license and includes the services to migrate the existing on-premise WebEOC system databases and boards to the cloud and will expire July 31, 2022. This service is currently managed jointly between the Information Technology Department (IT) and the Fire Department to resolve WebEOC issues. The purpose of the amendment is to transition from an on-premise to cloud service which is necessary with the ever-changing advancements in technology. This will provide a reliable and up-to-date WebEOC system in the cloud for times of critical need when an emergency arises.

## **BACKGROUND AND FINDINGS:**

WebEOC is a statewide emergency management platform that the City and the State of Texas use to communicate during times of emergency or planned special events. The City of Corpus Christi is one of the WebEOC administrators for the region which consists of 11 counties and partnering agencies. This system allows for communication, information sharing, situational awareness, tracking of resources and evacuees, mapping, reporting, and planning. This is the only system that allows the City to track evacuees, make resource requests locally, regionally, and most importantly to the Texas Division of Emergency Management during times of disaster. Information entered to the system is archived and can later be used for FEMA reimbursement. The information collected is also used to build upon and improve reoccurring special events that take place in the city annually.

## **ALTERNATIVES:**

This amendment adds a cloud based hosting license and includes the services to migrate the existing on-premises WebEOC system databases and interfaces to the cloud which will provide high availability to the City and surrounding areas. This ensures that access to the system remains accessible from anywhere with internet connectivity. If this system is not hosted, then there will be higher risk of the system being unavailable during times of critical need when an emergency arises which has occurred in the past.

## **FISCAL IMPACT:**

The fiscal impact shared between IT and the Fire Department in FY 2020 is an amount of \$49,040.00. The remaining cost of \$8,635.00 will be budgeted in future years through the annual budget process.

## **FUNDING DETAIL:**

Fund:	5210	Info Tech
Organization/Activity:	40495	IT Public Safety Services
Mission Element:	241	Provide & Support Technology Infrastructure
Project # (CIP Only):	N/A	
Account:	530000	Professional Services
Cost:		\$24,040.00
Fund:	1062	Fire Grants
Organization/Activity:	820552L	CBRAC-WebEOC 17-18
Mission Element:	095	Mng Emergency Operations & EOC
Project # (CIP Only):	N/A	
Account:	520100	Computer Equip & Software Noncapital
Cost:		\$21,346.50
Fund:	1062	Fire Grants
Organization/Activity:	820553L	CBRAC-WebEOC 18-19
Mission Element:	095	Mng Emergency Operations & EOC
Project # (CIP Only):	N/A	
Account:	520100	Computer Equip & Software Noncapital
Cost:		\$ 3,653.50

**RECOMMENDATION:**

Staff recommends approval of this motion authorizing the amendment for additional hosting service for WebEOC with ESI Acquisition, Inc.

**LIST OF SUPPORTING DOCUMENTS:**

Amendments  
Service Agreement  
End User License Agreement