



Service Order

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between GRANDE COMMUNICATIONS NETWORKS, LLC, a Delaware limited liability company ("Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by Provider's "Master Service Agreement" included in this package of documents via email (the "T&Cs"). The T&Cs are incorporated into this Service Order by this reference. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the T&Cs.

CUSTOMER	DBA	CONTACT NAME	CONTACT INFO
City of Corpus Christi		Ms. Minerva Alvarado	Office: (361) 826-2489 Mobile: Email: MinervaA@cctexas.com
BILLING ADDRESS	ALTERNATIVE CONTACT	BUSINESS PHONE NUMBER	
1201 Leopard St, Corpus Christi, TX, 78401, USA, , ,			
TAX ID	ACCOUNT NUMBER	REFERENCE NUMBER	ACCOUNT SALES REP
	-	OP217832	Noel Turner - 775211

INITIAL SERVICE TERM	SEGMENT
60 months	Enterprise

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	LOCATION A	LOCATION Z	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
DIA 10 Gb	805 Comanche St, Corpus Christi, TX, 78401, USA, , ,		1	\$2,650.00	\$2,650.00	\$0.00	\$0.00
				TOTALS	\$2,650.00		\$0.00

Note: The charges listed above do not include applicable taxes, fees and surcharges.

NOTES
USAC SPIN 143024443

Important Notice Regarding E911 Service. The telephone Services provided hereunder are provided by Provider's Internet Protocol voice network (aka "VoIP"). Federal Communications Commission rules require that providers of VoIP phone services remind customers of these important E911 facts: (i) Provider needs a correct service site address in order to deliver accurate location information to E911; (ii) If you move your VoIP phone equipment to a different physical address, you must call Provider immediately to update the location information, otherwise E911 will not have your correct location information on file; (iii) VoIP services operate using the standard electrical power provided to the service site, so unless you have arranged for a back-up power supply, the Services will be unavailable during a power outage; (iv) You may not be able to make E911 calls if there is a power outage, network outage or other technical problems, or if your phone service is terminated or suspended. **By signing below Customer indicates that Customer has read and understands this notice regarding E911 service.**

The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it (as indicated by the date associated with that party’s signature) will be deemed the Effective Date of this Service Order.

Authorized Customer Signature

Printed Name

Title

Date Signed

DocuSigned by:


Authorized Provider Signature

Ryan Thompson

Printed Name

Sr. Director Business Services

Title

2/24/2021

Date Signed